



**MINISTRY OF HEALTH,
WELLNESS AND THE
ENVIRONMENT**

Ministerial Building, Kingstown,
Saint Vincent and the Grenadines

PROTOCOL FOR TAXI OPERATORS OR RIDESHARING SERVICES

DRIVERS

- If operator of taxi or ride sharing service is unwell with symptoms of respiratory illness or symptoms specific to COVID-19, service should be suspended until illness has resolved.
- If operators of taxi or ride sharing services is experience a cough, fever, loss of taste and smell, difficulty breathing should notify the health authority immediately. Call ahead of before seeking medical care.

HYGIENE PRACTICES

- Practice proper hand hygiene:
 - All operators should wash their hands or use 70% alcohol based hand sanitizer after interacting with passengers, money or luggage
 - Have hand sanitizer and tissue available for use by passengers
 - Wear a face mask (non-medical mask or other face covering) when transporting passengers or interacting with potential passengers to reduce the potential spread of infectious respiratory droplets.

SEATING REQUIREMENTS

- Passengers should be seated in the rear seat of the vehicle
 - If there is one passenger, this passenger should be seated in the rear seat diagonal to the driver seat
 - The maximum number of passengers should be limited to the number persons insured to sit in the rear seat of the vehicle

ENVIRONMENTAL SANITATION

- After each service clean and disinfect surfaces frequently touched by passengers including seatbelts, door handles (inside and outside), seats.
- Gloves should be used when cleaning and disinfecting surfaces. Dispose of gloves and used cleaning material in a covered garbage receptacle.
- When transporting passengers who are ill or display symptoms of respiratory infection, ensure that the windows of the vehicle are open.

ADDITIONAL MEASURES

- Consider installing a plexi-glass shield as a barrier between the front and rear seats of the taxi or ride-sharing service



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PASSENGERS

HYGIENE PRACTICES

- Wash hands or use alcohol based hand sanitizer before and after using taxi or ride-sharing services
- Wash hands for twenty seconds with liquid soap and running water upon arrival at final destination

SEATING REQUIREMENTS

- Do not sit in the front seat of the taxi or ride-sharing service
- Sit in the rear seat diagonal to the driver
- Do not share taxi or ride-sharing services with individuals unknown to you. Only individuals from the same household or otherwise established “bubble” should travel in the same vehicle.

ADDITIONAL MEASURES

- Keep a record of which service you travelled with and when.
- For additional information or to report COVID-19 related concerns please call the COVID-19 Hotline at telephone number 1784-534-4325.

Please note that this document may be revised at any time at the discretion of the Health Services Subcommittee of the National Emergency Committee/COVID-19 Task Force, Ministry of Health, Wellness and the Environment.

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