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Treatment for Substance Use Disorders: The challenge of Quality of Care



**Pan American
Health
Organization**



**World Health
Organization**
REGIONAL OFFICE FOR THE
Americas

Treatment for Substance Use Disorders: The challenge of Quality of Care



**“Health is a fundamental right
of all human beings...”**

**“Health inequities are unfair
and unacceptable”**

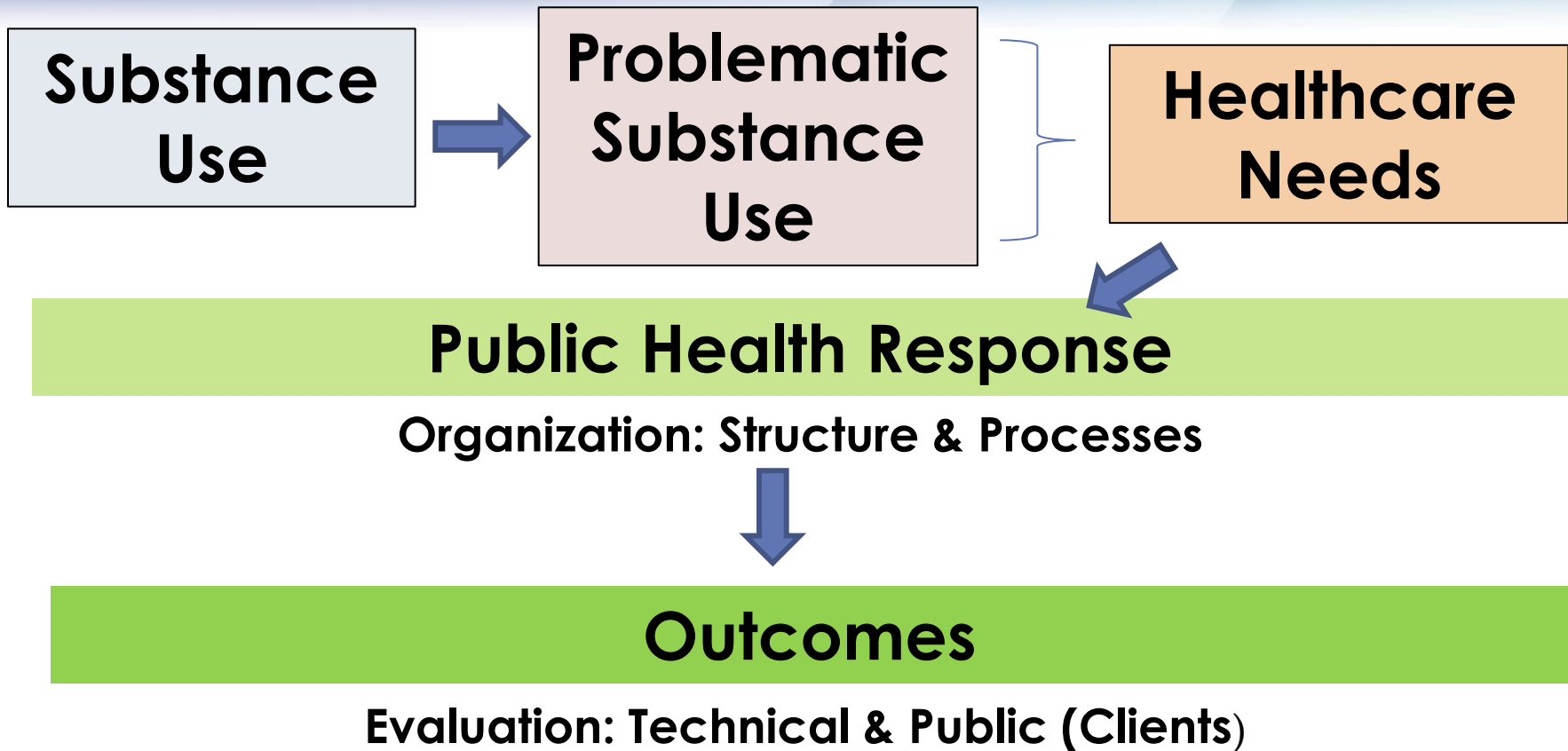
Ottawa Chart for Health Promotion
WHO, 1986



“Health inequities and social exclusion are important issues in the Americas Region”

Action Plan on Health in all Policies
PAHO, 2014





Substance use disorders treatment in the Americas: Situation analysis



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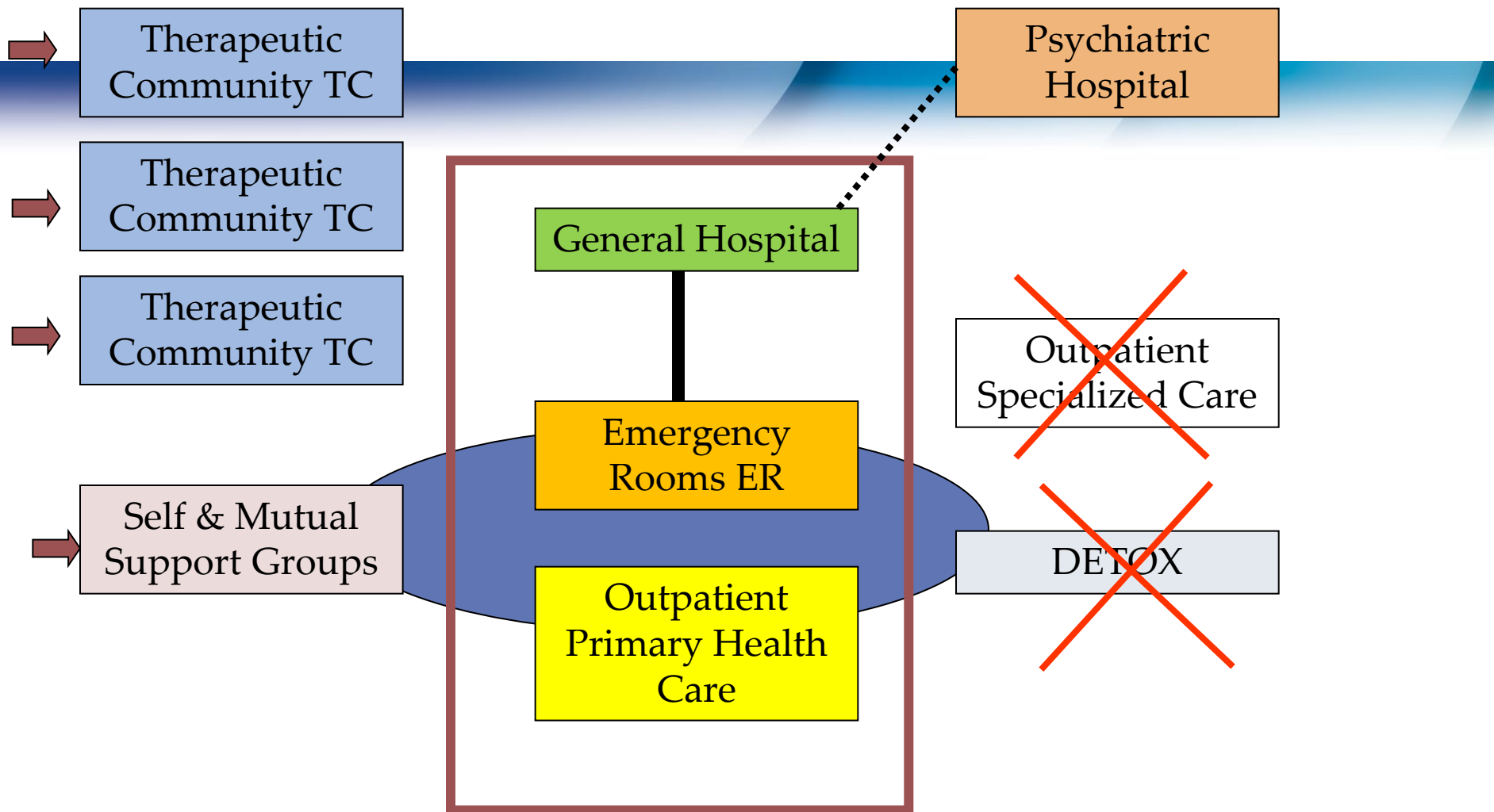


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Healthcare Services (WHO ATLAS-SU, 2014)

- Healthcare services supply is fragmented, concentrated in main cities & poorly linked to other services
- Predominance of residential care (NGO)
- Low coverage and limitations in harm reduction programs



Public Health Response

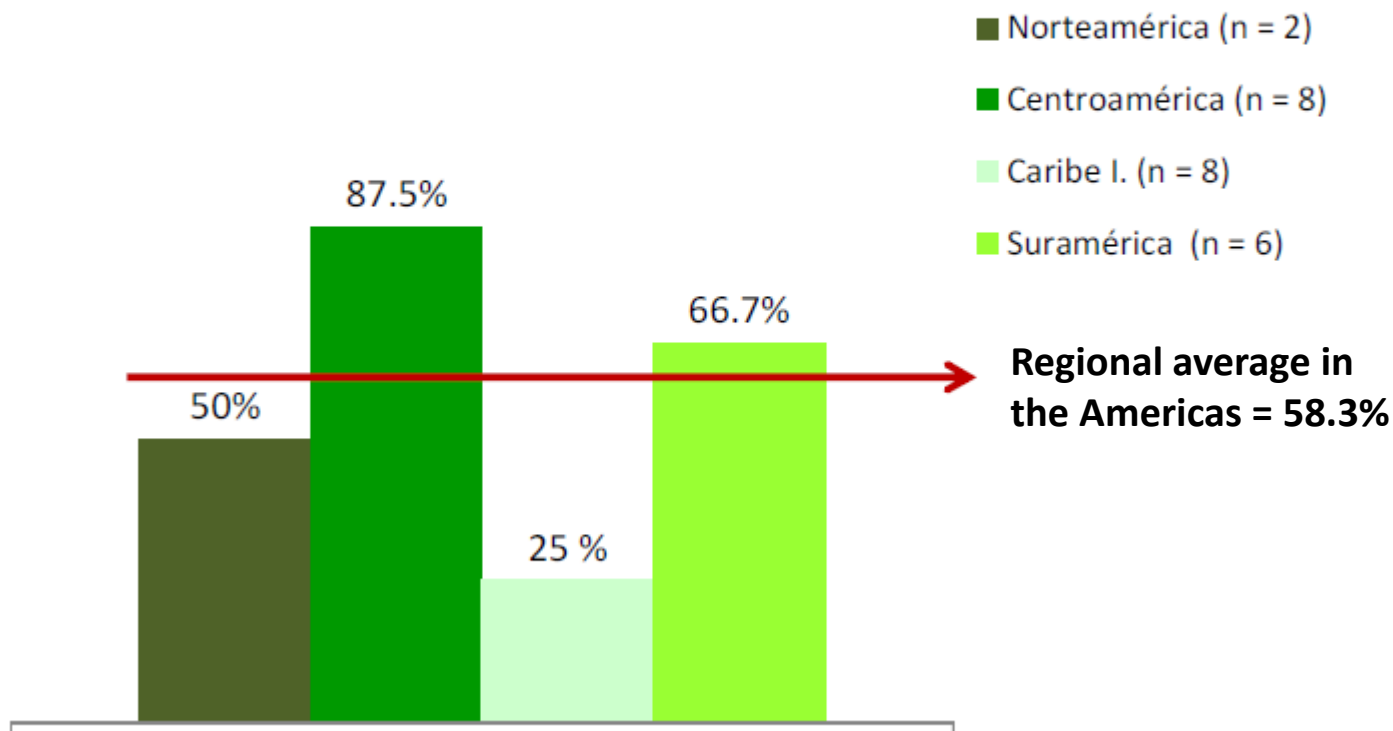
- Limited role of PHC (SBIRT)
- Coverage is uncertain and unequal among vulnerable populations
- Community-based alternatives (self-help groups), with a weak connection to health networks
- Little availability of pharmaceutical-therapy resources
- Traditional orientation of programs
- Poor coverage for high-risk and vulnerable populations



Most countries have... systems for monitoring and following – up on treatment and rehabilitation programs provided by their public health systems.

Half of the countries still lack ... an accreditation process for their treatment centers

Graph 4.- Countries with national standards of treatment and care
Percentage of countries by sub-region

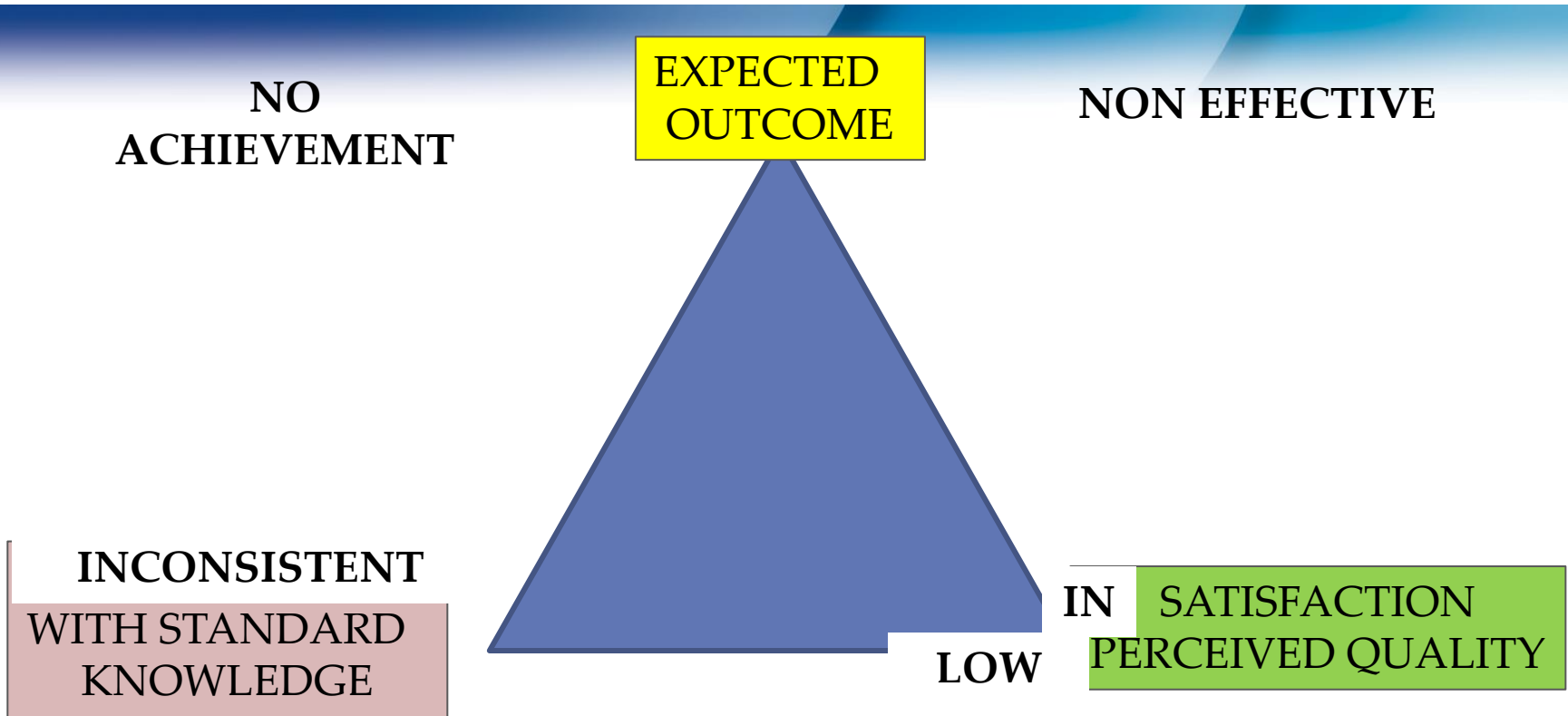


Quality of Care

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Bad Quality (IOM, 2007)



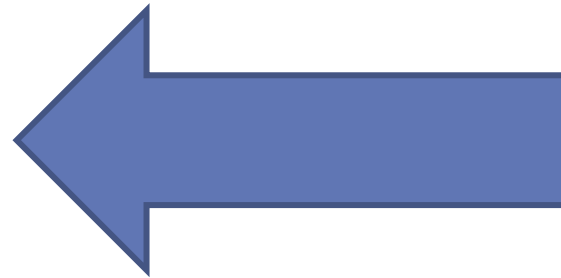
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Systemic Factors

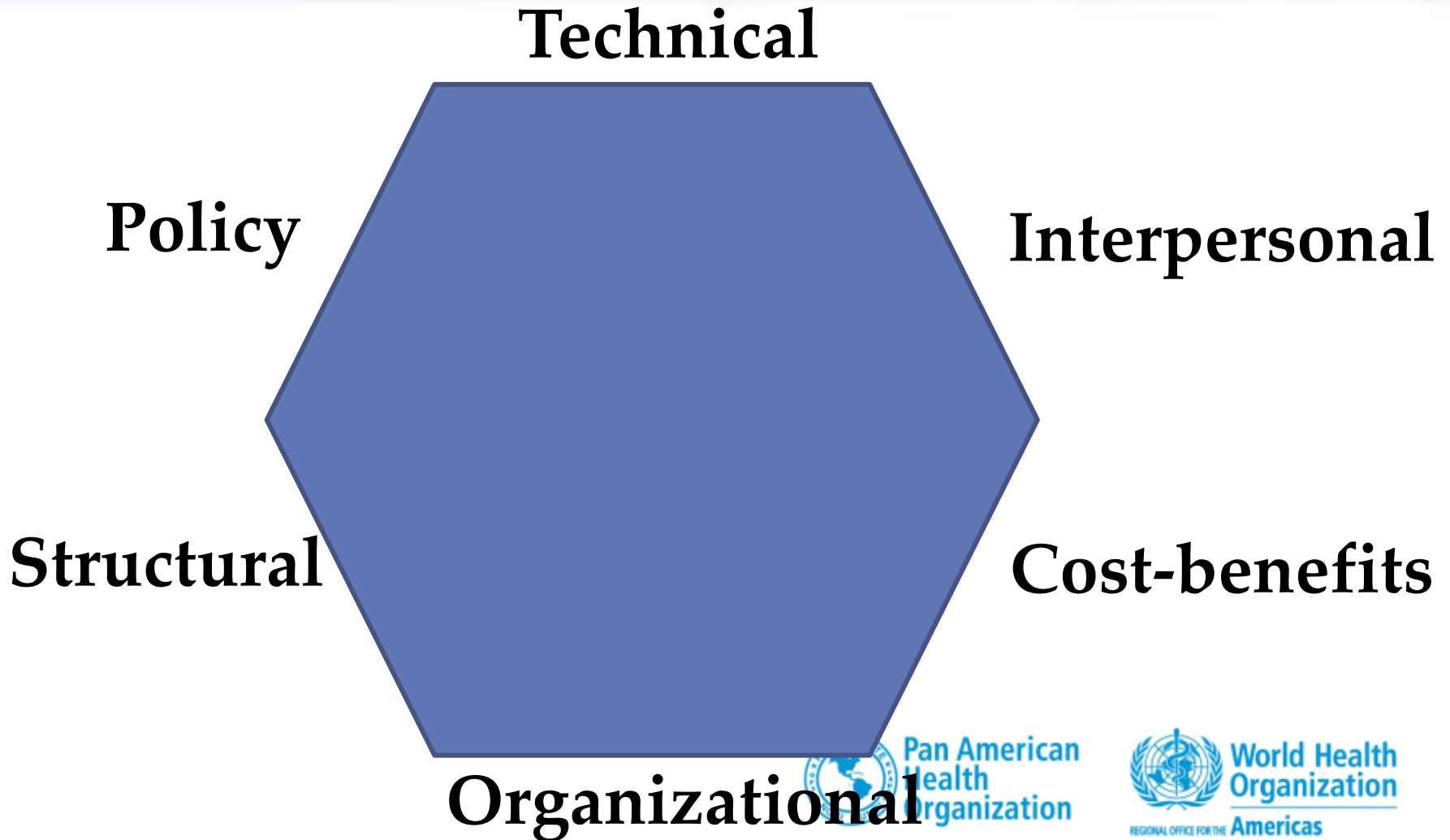


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Operational Factors



Quality Dimensions

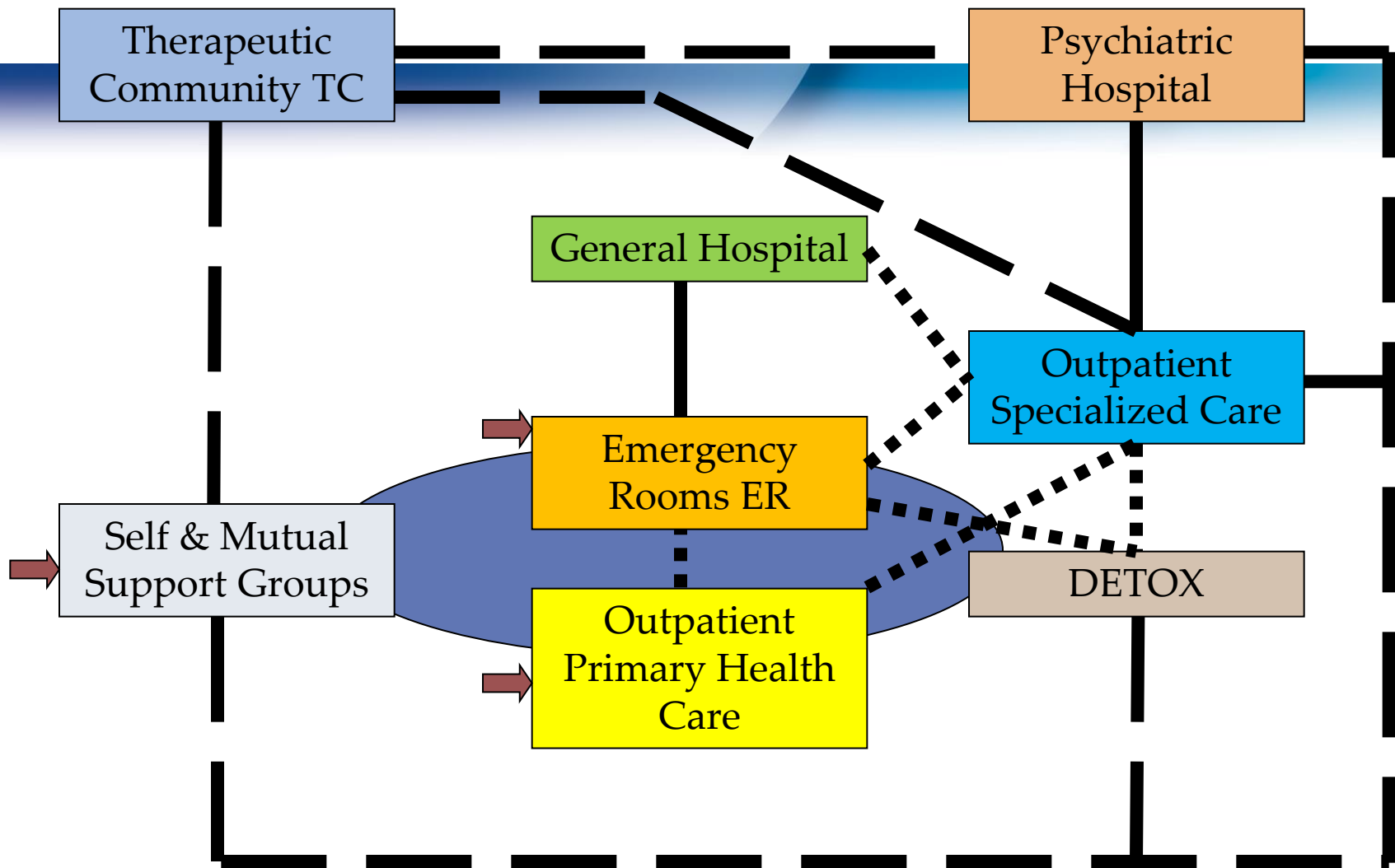


Quality

- Opportunity (On-Time)
- Competence
- Safety (minimum risk)
- Ethics (Dignity)
- Benefit
- Equity
- Solidarity
- Autonomy
- Honesty
- Confidentiality
- Justice

Health Programs and Services

- Promotion and prevention
- Early detection and intervention
- Reduction of risks and harms
- Substance use disorders treatment
- Prevention of infectious complications
- Better access to controlled drugs



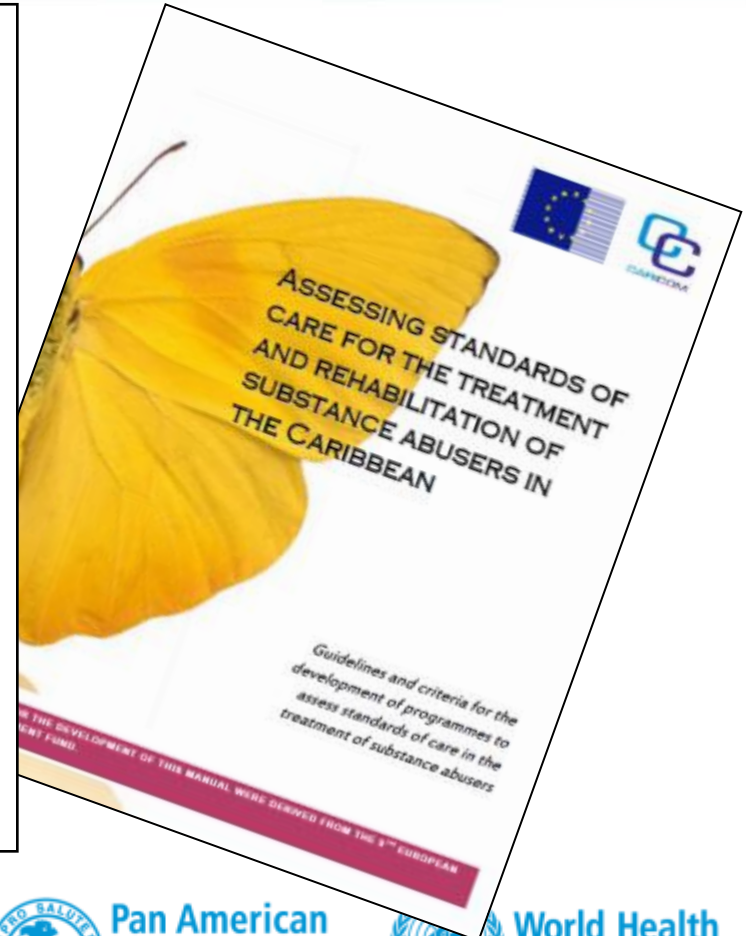
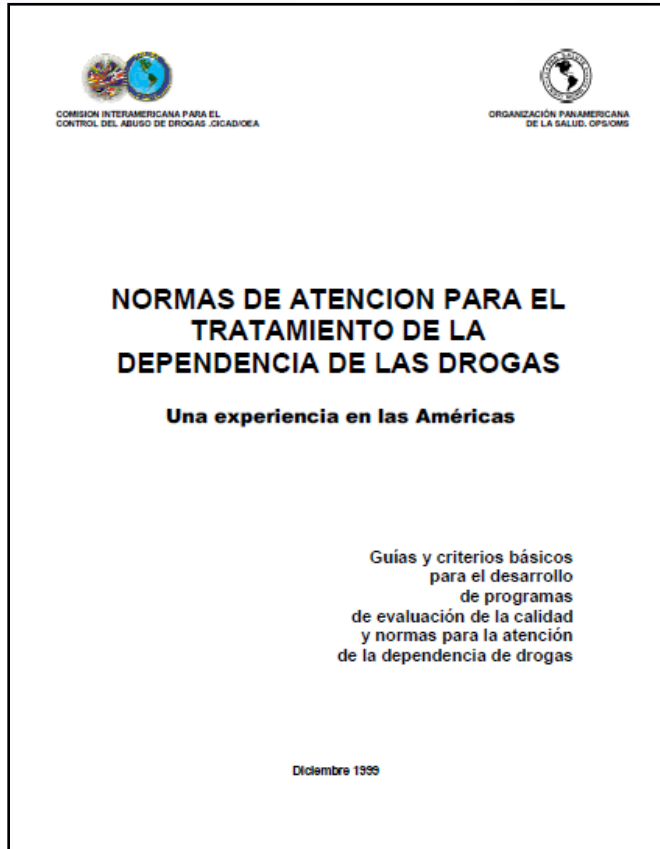
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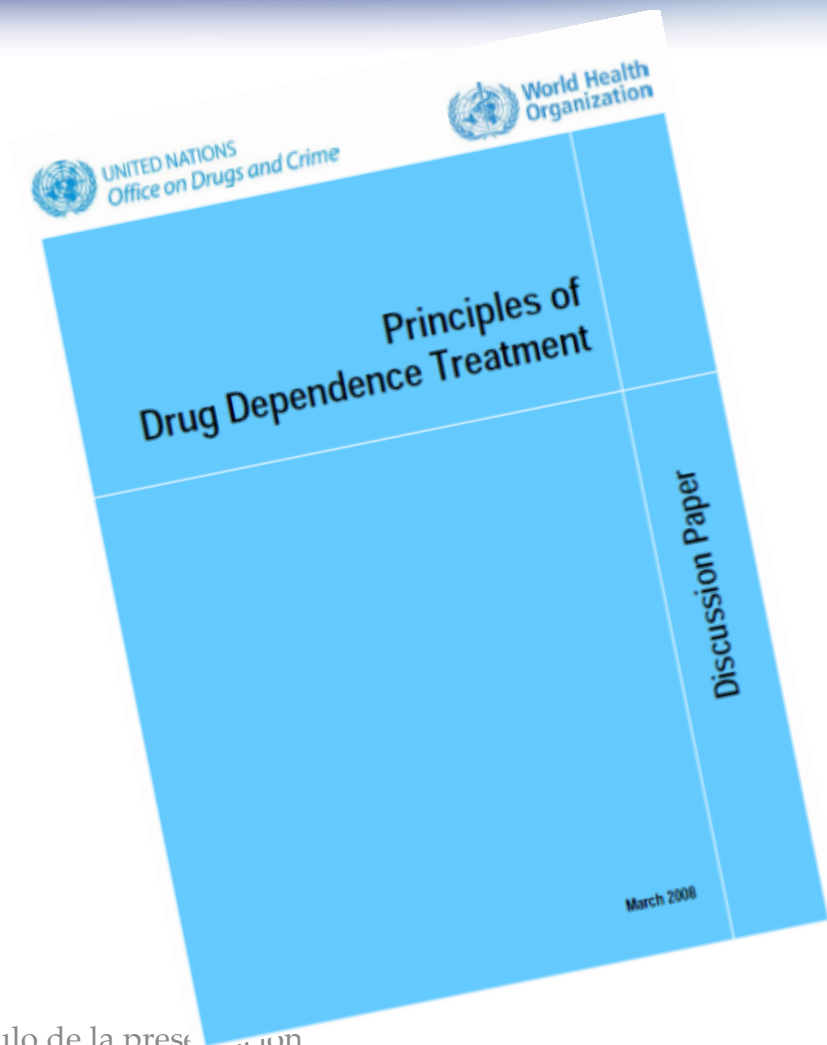
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Minimum Standards of Care in Drug Treatment



Quality Standards for Drug Dependence Treatment (UNODC-WHO)



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UNGASS 2016 Outcome Resol

- (p) Promote and implement the standards on the treatment of drug use disorders developed by the United Nations Office on Drugs and Crime and the World Health Organization and other relevant international standards, as appropriate and in accordance with national legislation and the international drug control conventions, and provide guidance, assistance and training to health professionals on their appropriate use, and consider developing standards and accreditation for services at the domestic level to ensure qualified and scientific evidence-based responses;

COPOLAD Accreditation Standards



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WHO- QualityRights Project



QualityRights

WHO QualityRights Tool Kit

Assessing and improving quality
and human rights in mental
health and social care facilities



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Gracias

Thanks!

alfonzol@paho.org