



HELPLINE FOR PEOPLE WITH DISORDERS DUE TO THE USE OF PSYCHOACTIVE SUBSTANCES

Directorate of Treatment, Rehabilitation and Reinsertion

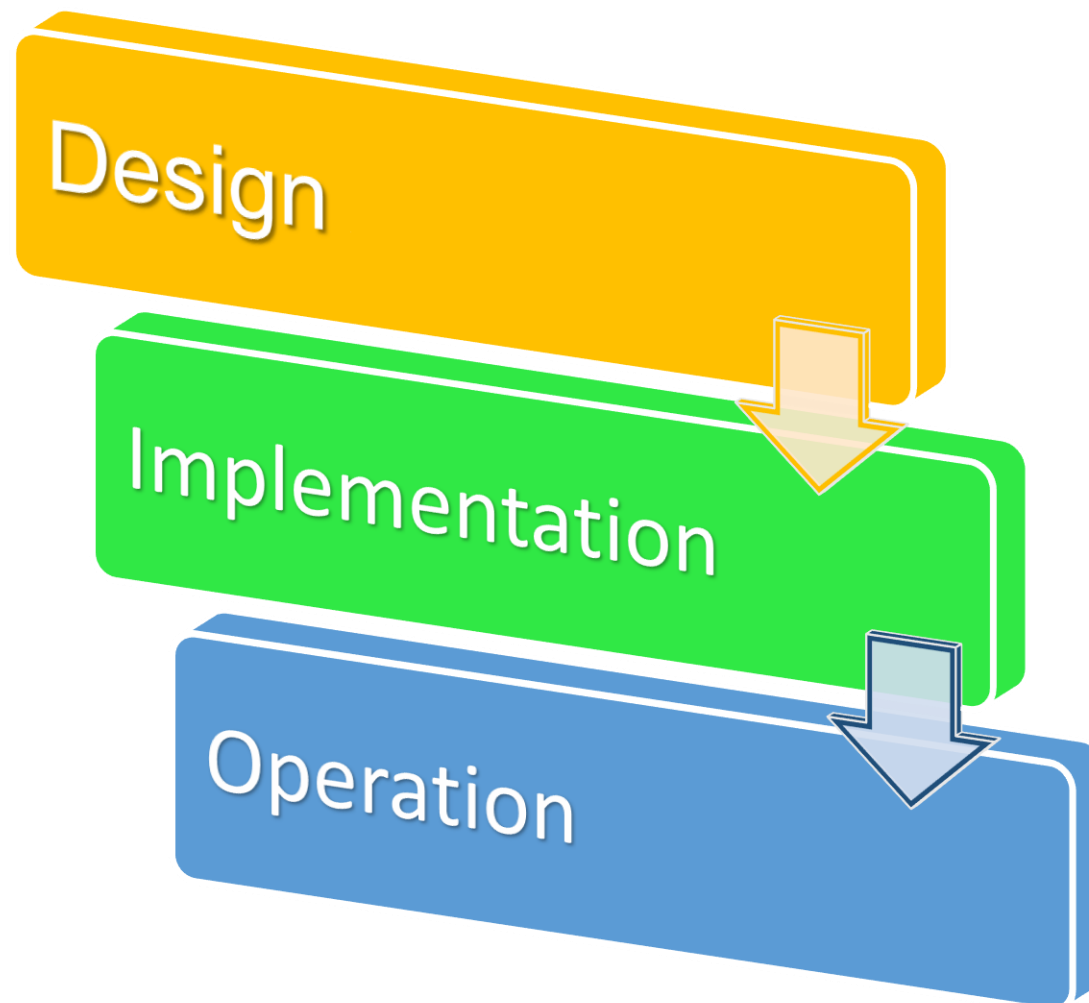
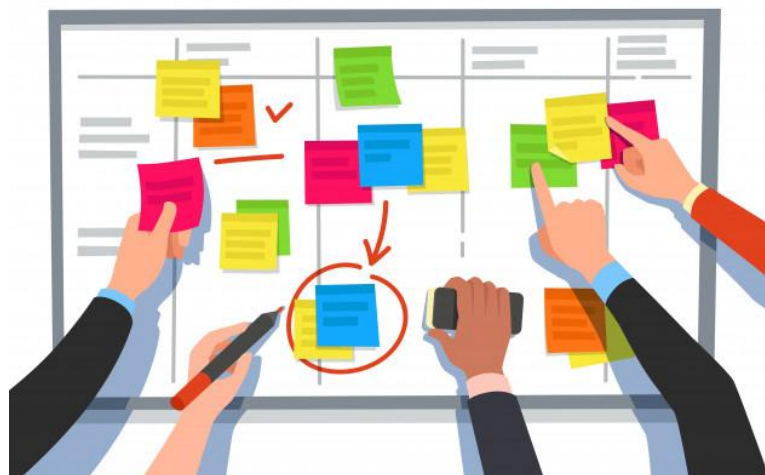
- The Directorate of Treatment, Rehabilitation and Reinsertion, complying with the Government Agreement 95-2012, has an Outpatient Treatment Center that provides care to people who have problematic use of any psychoactive substance free of charge to children, adolescents and adults with equity and gender approach, through programs that respond to the needs of the population whose principle is the person as the center, in response to the universal right that consists of providing comprehensive health and thus respect for human rights.

Psychological care during COVID-19 pandemic

Currently, the SECCATID Outpatient Treatment Center provides care through the telephone, with the aim of maintaining the therapeutic approach with users, including new users who have requested help during this time.

For this purpose, the Treatment Center has a team of professionals from: Psychology, Psychiatry, Social Work and Occupational Therapists.

Action Plan



How we started?

Objectives

Introduction

Goals

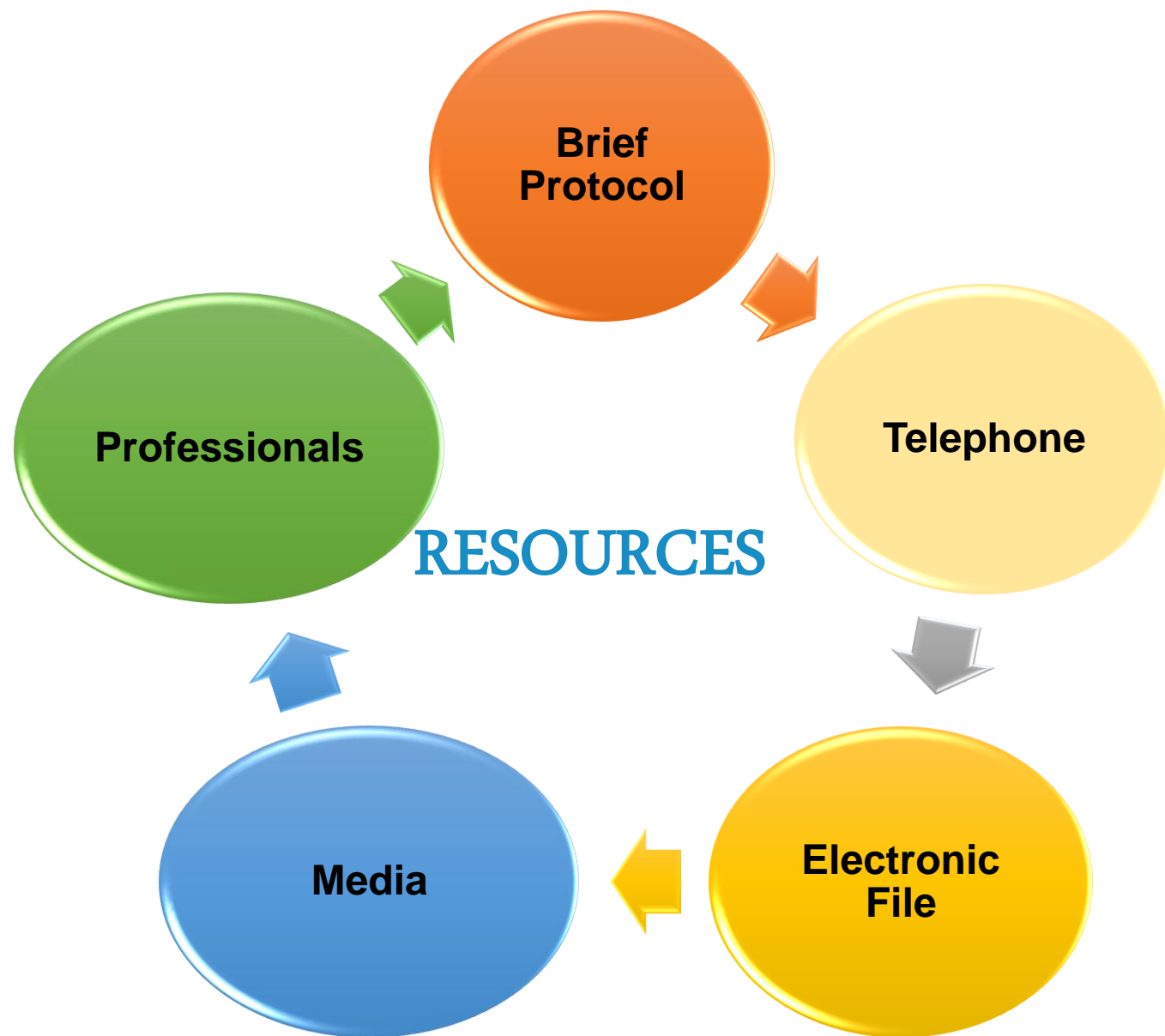
Resources

Limitations

Responsible

Strategies

Monitoring




Goals



- Conduct a situational diagnosis



- Coordination with authorities



- Establish a work system



- Establish care strategies



- Immediate training



- Promotion of our services

Care process



**Receive the
call**



**Provide
information**



Engage



Intervention
multidisciplinary
team



Follow up



Immediate response



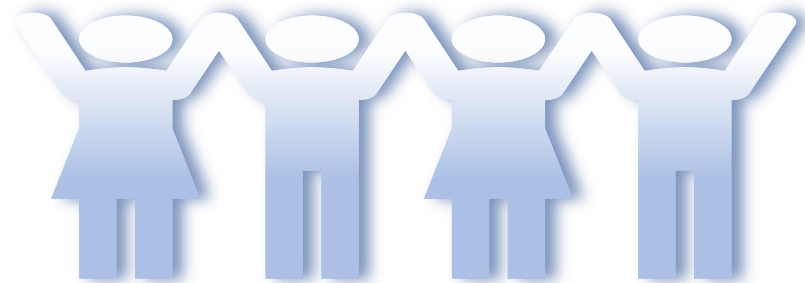
Empathy

Needs

Listen

Achievements

1. Support the continuity of the safe operation of the service.
2. Minimize the risk of contagion in the service and the surrounding community.
3. Ensure that the needs of treatment services for SUD are taken into consideration.
4. Establish collaboration links, for example with Judges for Children and Adolescents, PGN, among others.

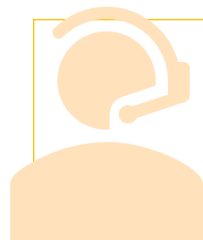


Achievements

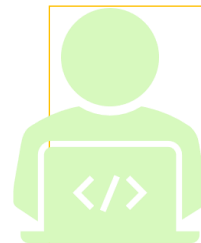
5. Carry out clinical evaluations to all people who enter the service.
6. Address the emotional and psychological support needs of people in treatment and those seeking help.
7. Have a monitoring system that allows us to keep records of patients.
8. Breaking of geographic distance gaps.
9. Emergency response capacity.
10. Protect health and well-being



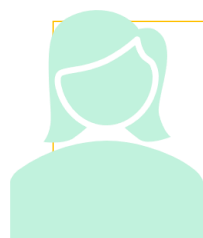
STRATEGIES IMPLEMENTED DURING COVID-19



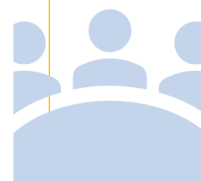
Telepsychology



**Virtual meetings with
collaborators**



**Psychoeducational
capsules**



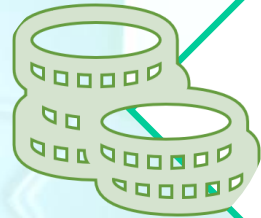
International conferences

Por una Guatemala libre de drogas

Gaps overcome



Distance

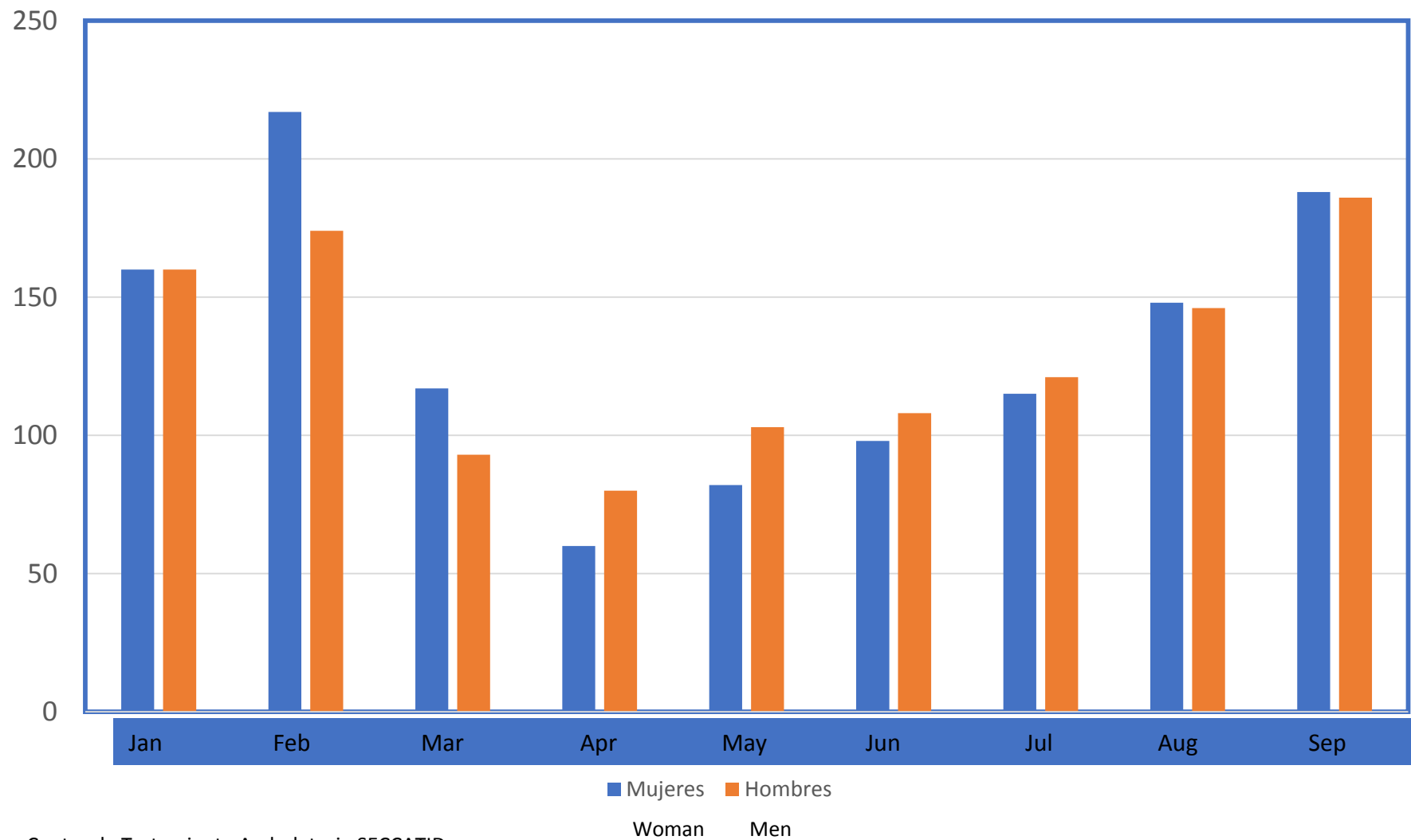


Lack of financial
resources



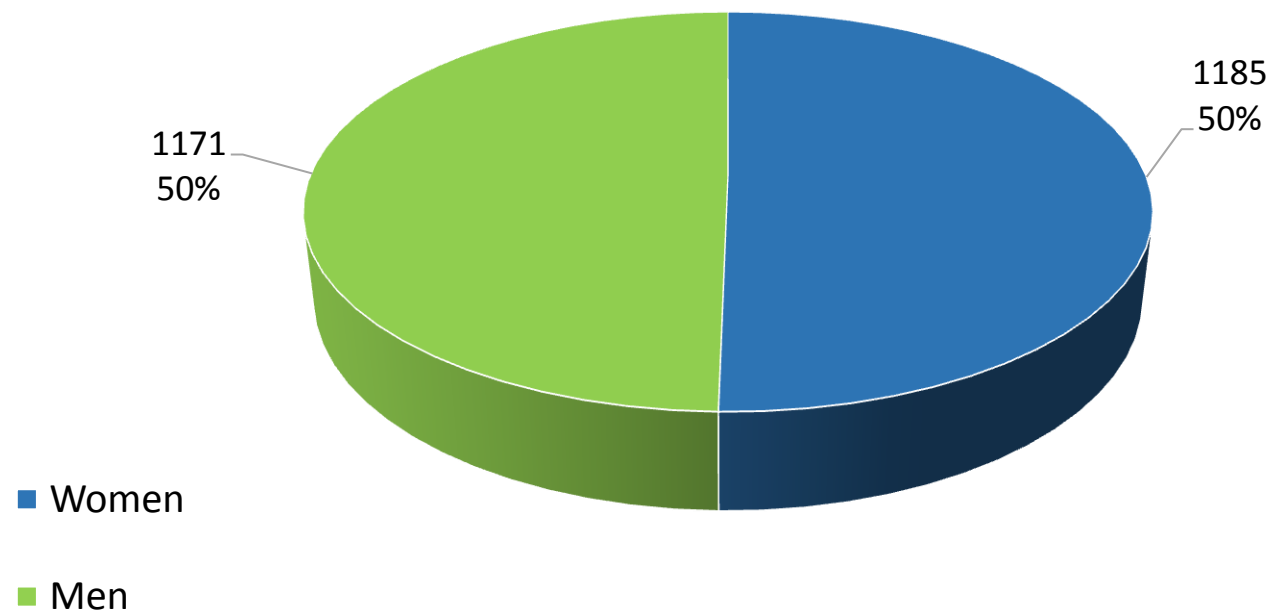
Permanence

Population served January-September 2020



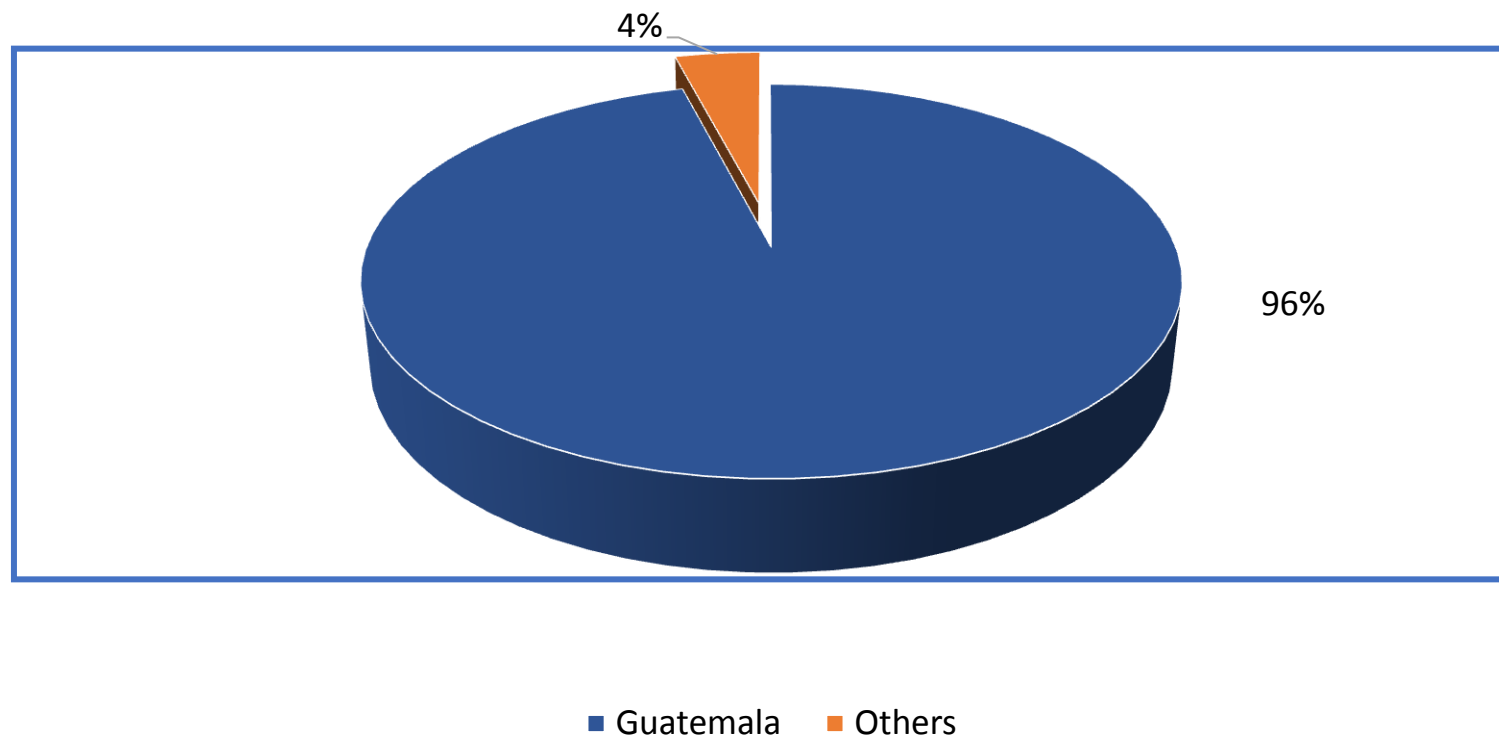
Source: Centro de Tratamiento Ambulatorio SECCATID

Distribution of the population served by sex January-September 2020



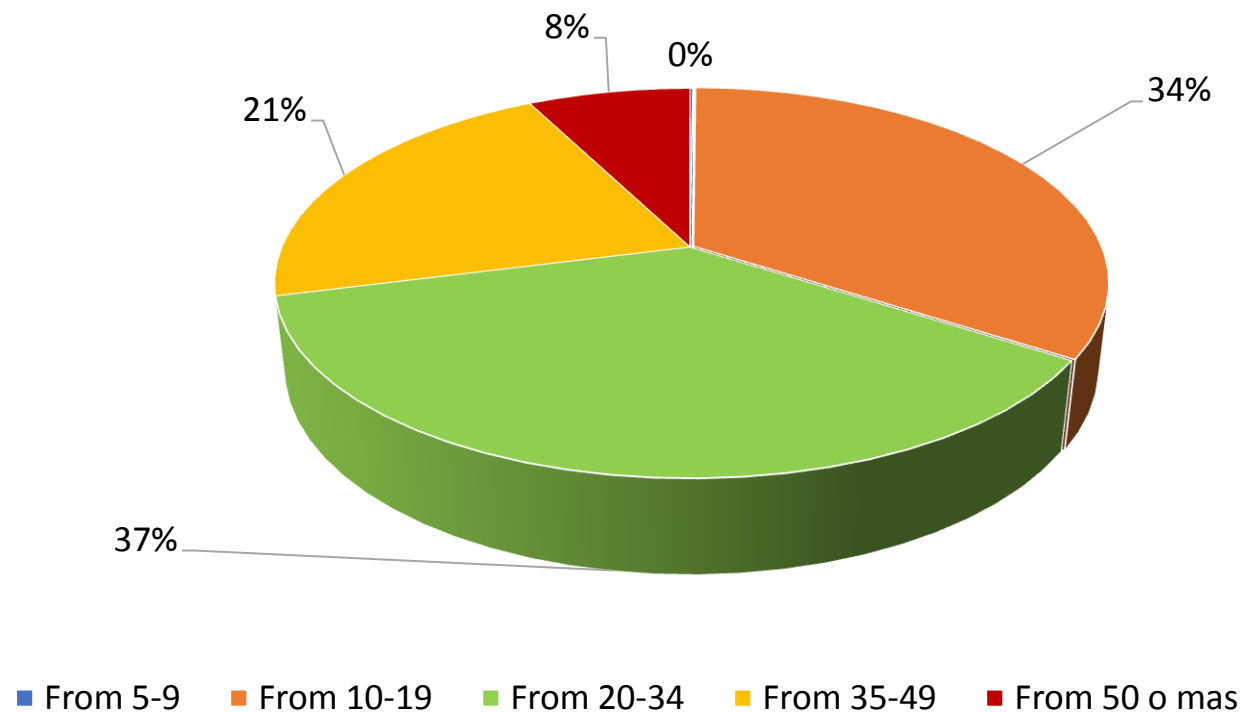
Source: Centro de Tratamiento Ambulatorio SECCATID

Origin of the population served January - September 2020



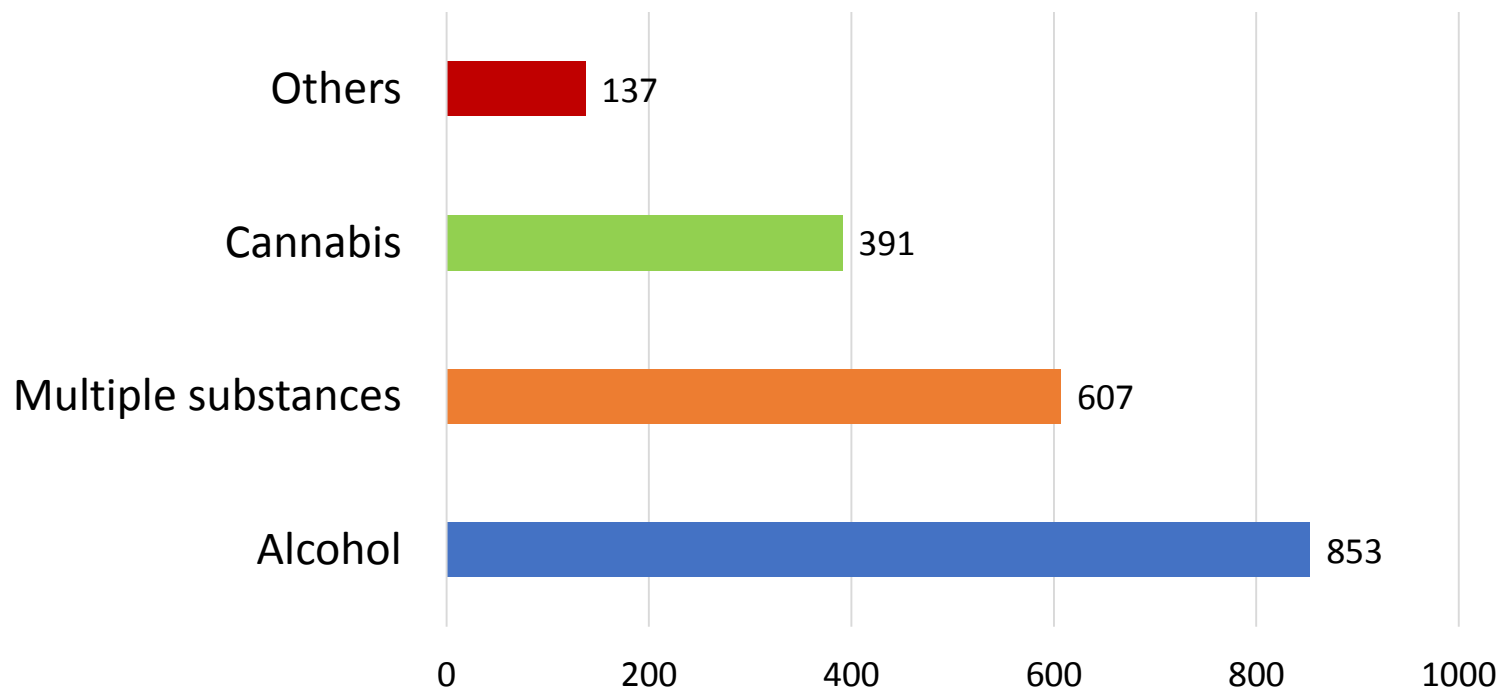
Source: Centro de Tratamiento Ambulatorio SECCATID

Age range of the population January-September 2020



Source: Centro de Tratamiento Ambulatorio SECCATID

Substance use of the population served January-September 2020



Source: Centro de Tratamiento Ambulatorio SECCATID

Outpatient Treatment Center

C

changing thoughts

T

transforming lives

A

reaching goals

