



## Virtual Meeting on Design and Implementation of Telephone Drug Helplines

### Inter-American Drug Abuse Control Commission (CICAD)

November 4, 2020

#### AGENDA

3:00 pm– 5:30 pm Washington D.C. Time	
<b>3:00 pm– 3:10 pm</b>	<b>Opening remarks</b> Angela Crowdy Assistant Executive Secretary/ CICAD
<b>3:10 pm – 3:15 pm</b>	<b>Review of the agenda</b> Jimena Kalawski Demand Reduction Unit Chief/ES-CICAD
<b>3:15 pm – 3:20 pm</b>	<b>Results of questionnaire on the design and implementation of drug helplines in member states</b> Jimena Kalawski Demand Reduction Unit Chief/ES-CICAD
<b>3:20 pm – 3:40 pm</b>	<b>Drug Helplines: Background, Current Situation and Projections</b> Max Moller Psychologist, Specialist in Drug Addiction and Expert in Promotion and Management of NGOs in the Context of International Cooperation.
<b>3:40 pm – 5:00 pm</b>	<b>Panel on the design and operation of drug helplines: the experience of Guatemala, Jamaica and Chile</b>
<b>3:40 pm – 4:00 pm</b>	<b>-Guatemala</b> María Antonieta Solórzano Director of the Treatment Center Executive Secretariat of the Commission Against Addictions and Illicit Drug Trafficking (SECCATID)
<b>4:00 pm – 4:20 pm</b>	<b>-Jamaica</b> Uki Atkinson Research Analyst National Council on Drug Abuse (NCDA)

<b>4:20 pm– 4:40 pm</b>	<b>-Chile</b> Paulina Gaspar Chief of the Citizen Contact Area National Service for the Prevention and Rehabilitation of Drug and Alcohol Consumption (SENDA)
<b>4:40 pm – 5:00 pm</b>	<b>Questions and answers</b>
<b>5:00 pm – 5:20 pm</b>	<b>Plenary session</b>
<b>5:20 pm – 5:30 pm</b>	<b>Conclusions and the way forward</b>
<b>5:30 pm</b>	<b>Conclusion of meeting</b>