

**REGIONAL MEASURES FOR THE EXCHANGE OF INFORMATION ON MOBILE  
TERMINAL DEVICES REPORTED STOLEN, LOST, OR RECOVERED**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

**CONSIDERING:**

- a) That the mission of CITEL is to facilitate and promote the integral and sustainable development of telecommunications/information and communications technologies (ICTs) in the Americas, based on the principles of universality, solidarity, transparency, equity, reciprocity, nondiscrimination, technological neutrality, and resource optimization, taking account of the environment and sustainable human development to benefit society in every country of the region;
- b) That one of the mandates of the Working Group on Policy and Regulation is to study aspects related to the prevention, detection, policies and action as regards fraud and regulatory non-compliance practices in the telecommunications/ICT service provisioning, by recommending the best practices that allow minimizing the impact for Member States, users and operators;
- c) That owing to the efforts and progress made in the Members States in combating the theft of mobile terminal devices, the black market for mobile terminal devices has found a way around this by sending them to other countries, for which reason actions that Member States have successfully established locally must be expanded to the regional level;
- d) That the exchange, among operators of the different Member States, of information on mobile terminal equipment reported stolen and/or lost is essential to mitigate this problem;
- e) That based on the above-mentioned considerations, at its XIX Meeting, PCC.I, in Resolution PCC.I/RES.189 (XIX-11), “Regional Measures to Combat the Theft of Mobile Terminal Devices,” resolved, among other measures, to “Invite the Member States to take relevant actions in accordance with their regulatory framework to exchange at the international level blacklists of stolen or lost mobile terminal devices through the signing of bilateral or multilateral agreements” and “to urge Member States to consider including in their regulatory frameworks the prohibition of the activation and use of the IMEIs or manufacturer’s electronic serial number of devices reported stolen, lost, or of unlawful origin in regional or international databases”;
- f) That in the regional cooperation framework, the implementation of joint and mutually supportive actions contributing to citizen security must be promoted that guarantee and ensure the peaceful coexistence of societies and promote a culture of peace, preventing forms of violence and the perpetration of infractions and crime;
- g) That problems arising from the theft of mobile terminal devices have become a regional issue with major repercussions for society,

**BEARING IN MIND:**

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<sup>1</sup> CCP.I-TIC/doc. 2649/12 rev.2

That in Resolution PCC.I/RES. 185 (XVIII-11), “Protecting the Telecommunications Infrastructure,” resolved to request the Member States and associate members of CITEL to take measures to protect telecommunications infrastructure and to adopt specific communication policies within their societies,

**RECOMMENDS:**

1. To invite CITEL Member States to implement national, regional and international actions and measures so that mobile telecommunication service providers exchange information on stolen, lost or illegal mobile terminal devices through the different existing and operational platforms for the different access technologies to combat informal markets, promoting cooperation among the Countries and safeguarding the principles of citizen security and end users’ rights.
2. To invite Member States to use the existing available platforms for information exchange at the international level on mobile terminal devices stolen, lost, or of illegal origin. The Annex hereto contains some technical aspects to be observed in exchanging information.
3. To invite Member States to inform mobile telecommunication service users on an ongoing basis of the importance and need to report the theft, loss, or illegal origin of mobile terminal devices to mobile telecommunication service Providers, and to competent authorities.
4. To invite Member States to review this Recommendation periodically and to report local or international initiatives of different groups or associations that have implemented solutions for information exchange on mobile terminal devices stolen, lost, and of illegal origin in the different access technologies, in order to negotiate other possible alternatives, and to include their exchange specifications in the Annex hereto.

**INSTRUCTS THE EXECUTIVE SECRETARY OF CITEL:**

To forward this Recommendation to the delegations of the Member States so that the countries will consider the implementation of the proposed measures.

**ANNEX TO RECOMMENDATION PCC.I/REC. 16 (XX-12)**

This annex includes aspects to be considered by the Member States for exchanging information on mobile terminal devices stolen, lost, or of illegal origin utilizing the different existing and operational platforms.

Member States should also give consideration to creating a database platform for information exchange on mobile terminal devices stolen, lost, or of illegal origin using the MEID (Mobile Equipment Identifier) number(s) used by the Code Division Multiple Access (CDMA), EV-DO and dual mode CDMA/4G and, in many networks, the RUI (Removable User Identity Module). .

The general technical aspects of each platform will be incorporated gradually in this Annex.

**PLATFORM 1: GSMA IMEI DB**

1. The exchange will be effected through the GSMA IMEI DB, to which the mobile telecommunication service Providers in each Member State that use GSM technology will be connected, under the terms, conditions and procedures established by this Association.

2. To avoid the use and activation of mobile terminal devices in the GSMA IMEI DB that have been stolen, lost, or are of illegal origin, and for the Member States to consider any information in which they are interested, mobile telecommunication service providers shall implement currently available blocking mechanisms or any implemented in the future, in keeping with each Member State's regulatory framework.
3. The minimum information required to be exchanged shall be: IMEI, Report generation date, Name of the mobile telecommunication service Provider, Reason for the report, and Action (blocking or unblocking), in accordance with the definitions established by the GSMA IMEI DB.
4. The Member States may determine the national entities that can access the information in the GSMA IMEI DB, in order to audit and monitor compliance with the exchange by their mobile telecommunication service providers or to provide support in investigations of terminal devices reported as lost, stolen, or of illegal origin.