

CREATION OF A REGIONAL CHILD HELP ONLINE WEBSITE

The XIX Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

RECOGNIZING:

- a) That international cooperation is of vital importance in achieving effective protection of the best interests of minors;
- b) That online child protection has become an issue of international concern that is now being addressed by many organizations,

BEARING IN MIND:

- a) That the United Nations adopted the Convention on the Rights of the Child (1989), taking into account that both the 1924 Geneva Declaration on the Rights of the Child and the Declaration of the Rights of the Child, adopted by the UN General Assembly on November 20, 1959, point to a need for the special protection of children, a need also recognized in the Universal Declaration of Human Rights, the International Covenant on Civil and Political Rights (especially Articles 23 and 24), the International Covenant on Economic, Social and Cultural Rights (especially Article 10), and in the relevant statutes and instruments of specialized organizations and international organizations working in the area of child welfare;
- b) That in the framework of the Convention the Rights of the Child, the States Parties undertook to protect the child from all forms of sexual exploitation and sexual abuse, and, for these purposes, in particular, to take all appropriate national, bilateral and multilateral measures to prevent: (a) the inducement or coercion of a child to engage in any unlawful sexual activity; (b) the exploitative use of children in prostitution or other unlawful sexual practices; (c) the exploitative use of children in pornographic performance and materials (Article 34);
- c) That in accordance with Article 10 of the Optional Protocol to the Convention on the Rights of the Child (New York, 2000) on the sale of children, child prostitution and child pornography, the States Parties shall take all necessary steps to strengthen international cooperation by multilateral, regional and bilateral arrangements for the prevention, detection, investigation, prosecution and punishment of those responsible for acts involving the sale of children, child prostitution, child pornography and child sex tourism, and shall also promote international cooperation and coordination between their authorities, national and international non-governmental organizations and international organizations;
- d) That the World Summit on the Information Society (WSIS), in the 2005 Tunis Commitment (paragraph 24), recognized the role of ICTs in the protection of children and in enhancing the development of children, urging the Member States to strengthen action to protect children from abuse and defend their rights in the context of ICTs and emphasizing that the best interests of the child are a primary consideration. To that end, the Tunis Agenda for the Information Society includes a commitment to use ICTs, as a tool to achieve the international agreed development goals and objectives, including the

¹ CCP.I-TIC/doc.2470/11 rev.1

Millennium Development Goals, by, *inter alia*, incorporating regulatory, self-regulatory, and other effective policies and frameworks to protect children and young people from abuse and exploitation through ICTs (paragraph 90.q);

e) That at the Plenipotentiary Conference, in Resolution 179 (Rev. Guadalajara 2010), it was resolved that the ITU should continue providing assistance and support to the Member States, especially developing countries, in developing and implementing roadmaps for the Child Online Protection (COP) initiative,

CONSIDERING:

a) That in Resolution PCC.I/RES. 188 (XVIII-11), it is resolved, among other things, to prepare a full study on the use of telephone helpline/online channels in the Member States, and to study the feasibility of a single channel to prevent, monitor, and intervene in cases of violation of the rights of children in the Americas region;

b) That this Consultative Committee, in the framework of the Rapporteur Group on Telecommunications Numbering and Addressing of the Working Group on Deployment of Technologies and Services, is now addressing matters related to child support and assistance in the Americas region;

c) That in that regard, the organization Child Help International is participating in the efforts of this Consultative Committee, working in conjunction with the Member States and associate members to develop strategies and tools that help provide better support and assistance to children in the region;

d) That as a result of this joint effort, it is deemed timely to move forward in creating a website as a fundamental tool in pursuance of the objective of support to children set by the Member States;

e) That with the creation of a collaborative space where the Member States of the CITEC and the Community of boys, girls and adolescents of the region they can contribute and interact with their experiences and trends in the use of electronic media, it will be possible to contribute to the achievement of the main aim of online child help;

f) That access to this site information as well as to contents shall be free from any advertising or marketing end,

RESOLVES:

1. To approve the creation of a child help website in the Americas region to facilitate assistance to the child that brings together criteria regarding issues addressed and providing information that results in greater collaboration and cooperation in their regard.

2. To designate the Administration of Mexico to be responsible for creating the regional child help online website, and for its maintenance and administration.

3. To accept the offer of Microsoft México to provide the space required to house the above-mentioned website and the proposed structure described in the Annex.

4. To approve the minimum information the Member States are requested to provide for inclusion in the website described in the Annex.

5. To take into account the possibility of developing the website so that it is interoperable by all

browsers.

6. To propose the creation of a child help online website under a collaborative technologies.
7. To request the Secretariat of CITEL to distribute this Resolution to the members to enable each Member State to provide the requested information to the Administration responsible for the regional website.

ANNEX TO RESOLUTION PCC.I/RES. 196 (XIX-11)

CHILD HELP ONLINE WEBSITE **Actions to be developed**

OBJECTIVE

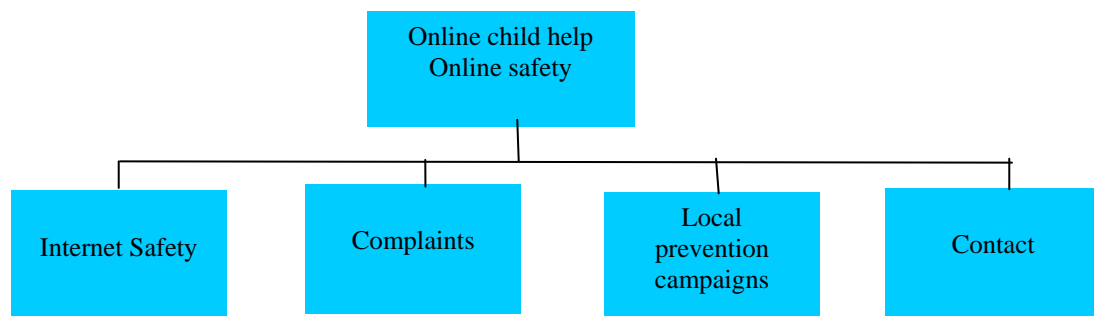
- a) Develop a website that focuses on online safety information for people in Latin America.
- b) Develop a website that concentrates risk prevention campaigns on the Internet developed by each country.

ACTIVITIES TO BE DEVELOPED

Activity	Date	Remarks
1. Acceptance of the Resolution submitted by Argentina and Mexico to create the website	August 30 - September 1	
2. Define campaign name and domain	September 1 - September 15	Define who will register the domain or a subdomain of CITEL and who will perform the procedure
3. Define web site hosting	September 1 - September 15	Confirm with CITEL where the site will be stored
4. Accept the web site structure according to the Resolution submitted by Argentina and Mexico (Annex)	August 30 - September 1	
5. Define the person responsible for updating site content by country	August 30 - September 1	The proposal that Mexico develops this activity can be accepted
6. Provide credentials for content updating to the responsible person	September 1 - September 15	
7. CITEL will send a meeting invitation for participation in the site content	September 15	
8. Receive confirmation of delegations participation	September 15 -30	
9. Request delegations content for the sections defined in accordance with literal 1.	October 1	Activity of CITEL
10. Deadline for sending contributions to the	October 1 - 20	

person responsible of content		
11. Template reception and graphic design of the new page of CITEI, sticking to the guidelines established by CITEI	September 15 - October 15	Activity to be conducted by the person responsible for updating content
12. Request CITEI the link to the site on children help in the home page	October 15 - October 30	CITEI and participating members
13. Presentation to members of site and information collected	October 30	
14. Website publishing	November 15	
15. Request to members of CITEI to spread the site on the major websites of each country	November 30	

GENERAL NAVIGATION STRUCTURE

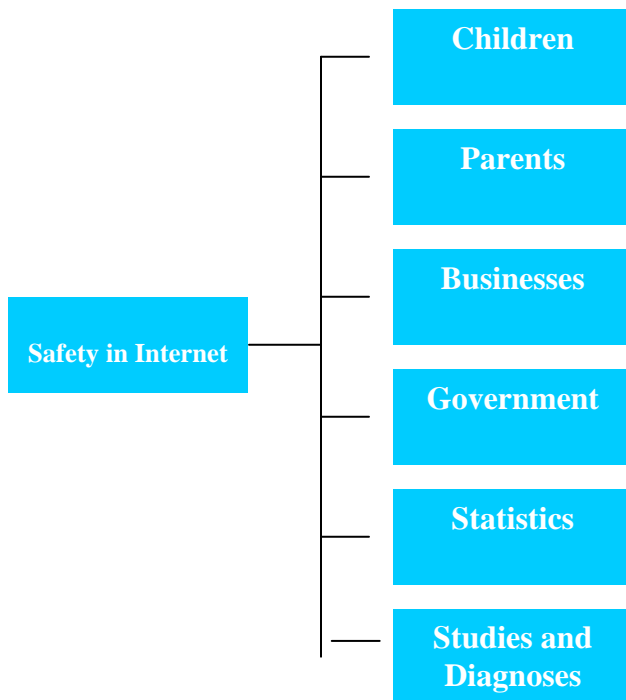


STRUCTURE FOR INFORMATION REQUEST

- General Data
 - Country
 - Author
 - Date of Production
 - Title
 - Type of Collaboration: Article, Statistics, Advices
 - Aimed Audience
 - Summary: Extension up to 300 words, in English and in Spanish
- Guidelines for documents
 - Language: English and Spanish
 - Format: Word or PDF
 - Extension:
 - ❖ Articles: maximum 5 pages
 - ❖ Safety Advices : 1 page
 - ❖ Statistics: Unrestricted

DESCRIPTION OF NODES

- **Node:** Safety in Internet
- **Purpose:** Gather information of the region aimed to child, parents, businesses and governments.
- **Structure:**



- **Matters to consider:**
 - Safety in social network sites
 - Electronic mail
 - Fraud
 - Electronic trade
 - Cyberbullying
 - National Digital Agenda
 - Legislations
 - Digital Gap
 - Safety tools
 - Malicious codes
 - Privacy
- **Node:** Complaint
- **Purpose:** Provide visitors with complaint data for the region and their districts.
- **Node:** Prevention Campaigns
- **Purpose:** Develop a catalogue for each country that reflects the actions taken to alert their population about risks in Internet and prevention measures.
- **Node:** Contact
- **Purpose:** Provide contact data for doubts and comments in general which may allow improving the website.