



ORGANIZACION DE LOS ESTADOS AMERICANOS
ORGANIZATION OF AMERICAN STATES

Comisión Interamericana de Telecomunicaciones
Inter-American Telecommunication Commission

**XX MEETING OF PERMANENT CONSULTATIVE
COMMITTEE I: TELECOMMUNICATIONS/
INFORMATION AND COMMUNICATION
TECHNOLOGIES
16 to 19 May, 2012
Buenos Aires, Argentina**

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**FINAL REPORT
(Item on the Agenda: 5)
(Document submitted by the Drafting Group)**

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FINAL REPORT

XX MEETING OF THE PERMANENT CONSULTATIVE COMMITTEE I: TELECOMMUNICATIONS/INFORMATION AND COMMUNICATION TECHNOLOGIES (PCC.I)

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies was held in Buenos Aires, Argentina, May 16 to 19, 2012.

I. AGENDA ¹

1. Approval of the agenda and calendar of activities.
2. Establishment of the Drafting Group for the Final Report.
3. Report and meeting of the Working Groups:
 - 3.1 Working Group on Policy and Regulation (WGPR)
 - 3.1.1 Rapporteurship on the Rights of users of public telecommunication services
 - 3.1.2 Rapporteurship on Internet issues
 - 3.1.3 Rapporteurship on Convergence
 - 3.1.4 Rapporteurship on Roaming
 - 3.1.5 Rapporteurship on Regulatory non-compliance practices and fraud Control in telecommunications/ICT
 - 3.1.6 Rapporteurship on Mutual recognition agreements and conformity assessment procedures
 - 3.1.7 Rapporteurship on Economic aspects of telecommunications/ICTs
 - 3.1.8 Rapporteurship for the preparation of WTSA and WCIT
 - 3.2 Working Group on Development (WGD)
 - 3.2.1 Rapporteurship on the use of telecommunications in the prevention and mitigation of Catastrophes and Disasters
 - 3.2.2 Rapporteurship on Matters of common interest to CITELE and other organizations
 - 3.2.3 Rapporteurship on ICTs for social inclusion
 - 3.3 Working Group on Deployment of Technologies and Services (WGDTS)
 - 3.3.1 Rapporteurship on Standards, Conformity and Interoperability
 - 3.3.2 Rapporteurship on Network Infrastructure and Service Deployment
 - 3.3.3 Rapporteurship on Cybersecurity and Vulnerability Assessment
 - 3.3.4 Rapporteurship on Telecommunications Numbering and Addressing
 - 3.3.5 Rapporteurship on ICTs, Environment and Climate change
 - 3.4 Ad Hoc Group on work methods
4. Agenda, venue and date for the XXI Meeting of PCC.I.

¹ CCP.I-TIC/doc. 2503/12 cor.1

5. Approval of the Final Report.
6. Other Business.

II. AUTHORITIES OF THE MEETING

Alternate Chair:	Mr. Héctor Carril (Argentina)
ViceChairs:	Mr. Oscar Atilio Estrada Valle (El Salvador) Ms. Hayine Juana Gusukuma Lozano (Perú)
Executive Secretary:	Mr. Clovis Baptista (OAS)
Drafting Group:	
Chair:	Ms. Sofía Testorelli (Argentina)
Members:	Mr. Jonathan Siverling (United States of America) Mr. Victor Martinez (Paraguay) Mr. Fernando Hernández (Uruguay)

III. RESOLUTIONS

PCC.II/RES. 197 (XX-12) ²

SEMINAR ON CLOUD COMPUTING

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

a) That electric grids, phone systems and the Internet have some common characteristics that contributed to their success and that these same characteristics will be important in ensuring that Cloud Computing realizes its full potential as an efficient vehicle for conducting global commerce, i.e.:

- Each promoted greater inclusion by expanding access to markets and resources;
- Each established appropriate industry standards for connectivity and use;
- Each gained greater value when privately developed systems were linked;
- Each provided a venue that people grew to trust for facilitating commerce; and
- Each provided greater opportunities for competition among market participants;

b) That strong interoperability to facilitate communication between new and existing cloud services and infrastructure requires well defined identity and authorization technologies to securely span across cloud providers;

c) That Cloud Computing must become a trusted foundation for new development, with transparency on security, privacy, and management policies within the cloud, including how data is protected;

d) That Cloud Computing solutions must respect the fact that cloud users own the data that they create and maintain in the cloud and must support the ability of users to extract such data; and

e) That many standards organizations, governments, the Information Technology (IT) industry, and other vertical sectors have work efforts underway to address the many facets of Cloud Computing standardization,

RECOGNIZING:

a) That Cloud Computing also has the potential to fuel a virtuous cycle of technological and economic growth – new services spur global demand for cloud access, which in turn leads to innovative products to enhance cloud performance;

b) That the cloud's global nature holds the promise of new entrants from all parts of the world fueling economic opportunity on a global level;

c) That Cloud Computing will build on existing network components and functionality, e.g. security, privacy; and

² CCP.I-TIC/doc. 2652/11 rev.1

d) That the traditional boundaries of Information Technology (IT) and the telecommunications industry have shifted into a converged Information and Communications Technology (ICT) industry,

RESOLVES:

1. To organize a half-day **Seminar on Cloud Computing** during the XXI Meeting of the PCC.I, to be held from 11 to 14 September 2012 in San Salvador, El Salvador.
2. To urge all the Members of CITELE to participate in this Seminar.
3. To address the following topics:
 - Overview of Cloud Computing
 - Perspectives from cloud providers, vendors, users, governments
 - Opportunities arising from the development and use of Cloud Computing models
 - Challenges associated with Cloud Computing
 - Current standardization work in Cloud Computing.
4. That the coordinator of the seminar will be Mr. Oscar Avellaneda from the delegation of Canada.

INSTRUCTS THE EXECUTIVE SECRETARY:

1. To distribute this Resolution to all Member States and associate members and urge them to participate in this seminar and make contributions.
2. To urge the administrations to invite interested parties and stakeholders in their countries working on this topic, including representatives from the Academy, to participate in this seminar.

PCC.I/RES. 198 (XX-12)³

AGENDA, VENUE AND DATE FOR THE XXI MEETING OF PCC.I

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

RESOLVES:

1. To hold the XXI Meeting of the Permanent Consultative Committee I: Telecommunications/ICT in El Salvador on September 11-14, 2012.
2. To adopt the Draft Agenda for the XXI Meeting of PCC.I attached to this Resolution.

ANNEX TO RESOLUTION PCC.I/RES. 198 (XX-12)

DRAFT AGENDA

³ CCP.I-TIC/doc. 2646/12

1. Approval of the agenda and calendar of activities.
2. Establishment of the Drafting Group for the Final Report.
3. Report and meeting of the Working Groups:
 - 3.1 Working Group on Policy and Regulation (WGPR)
 - 3.2 Working Group on Development (WGD)
 - 3.3 Working Group on Deployment of Technologies and Services (WGDTS)
 - 3.4 Ad Hoc Group on work methods
4. Agenda, venue and date for the XXII Meeting of PCC.I.
5. Approval of the Final Report.
6. Other Business.

TECHNICAL NOTEBOOK “POLICIES FOR THE DEVELOPMENT OF BROADBAND IN THE REGION OF THE AMERICAS”

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

RECOGNIZING:

- a) The impact of Information and Communication Technologies (ICT) in the economic, cultural and social development of the nations, and the importance of promoting their access and fostering equal opportunities, taking into consideration the needs of the most underprivileged and vulnerable sectors;
- b) That in the context of United Nations, and according to the Millennium Development Goals agreed by all countries, ICT are a fundamental tool that may contribute to the achieving of goals more important in nature;
- c) That currently the access to telecommunications services and the information and knowledge that may be gained from these has become a factor in social differentiation and positioning between those who have access and those who do not;
- d) That in the context of the Knowledge Society efforts must be oriented to the reduction of social, digital and educational gaps, promoting the use of these technologies as a way to access information and knowledge;
- e) That the reduction of the digital divide in this context does not only cover the deployment of infrastructure but the generation of capabilities for their profitable use;
- f) Therefore, the States must not only promote access to ICT but also look after the promotion of their proper use and facilitate their social appropriation;
- g) That, therefore, the use of ICT must have a strategic position in the public agenda, taking into account that their use allows social inclusion and fosters the development of nations;
- h) That for this reason it is vital to count on the support, commitment and participation of the strategic social actors involved in the before mentioned process: government, private sector and civil society;
- i) And likewise, the international and regional organizations not only have a key role in the spreading, technical cooperation and assessment of the results but also they provide a ground that enables exchange and mutual collaboration between the most and least developed countries,

CONSIDERING:

- a) That in the context of CITELE, the Mexico Declaration approved by the V Regular Meeting of the Assembly of CITELE stated that to continue to move forward in building the Information and Knowledge-based Society in the Americas, it is advisable to reaffirm our commitment to promoting the growth of

⁴ CCP.I-TIC/doc. 2660/12 rev.2

telecommunication/ICT infrastructure through public and private investment, and to establish mechanisms access at affordable costs, benefiting, mainly the most disadvantaged sectors of the populace;

b) That along those lines the Assembly approved modifications to the CITEL Statute and Regulations, defined new mandates and terms of reference for the Permanent Consultative Committees and approved the new CITEL Strategic Plan for the 2010-2014 period;

c) That as a consequence of this, there is a need of uniting efforts and achieving more consensus between the Member States and associate members of CITEL to collaborate in the reduction of the digital divide existing among the countries of the region;

d) That Item 2 of the new PCC.I Mandate, approved by the V Meeting of the Assembly of CITEL establishes that the development of telecommunications/ICT infrastructure and services must be encouraged and promoted in the region;

e) That additionally Item 7 of the above mentioned Mandate establishes that the development and universalization of the Information and Communication Technologies (ICT) and the new convergent telecommunications/ICT services based on the new technologies must be promoted and encouraged, foreseeing their constant evolution;

f) That the Mexico Declaration of the V Meeting of the Assembly of the CITEL stated that the access to broadband for the most part of the population of the Americas is one of the main challenges for Governments, and therefore CITEL as main telecommunications/ICT body of the region must act as a strategic pillar for the establishment of public policies favoring better regional development and integration;

g) That in the contribution of the World Telecommunication Development Conference of 2010 (WTDC-10) to the Draft Strategic Plan of the International Telecommunication Union (ITU) it was established that the access to broadband will be considered ever more as a basic service which every citizen must have access to, therefore governments are encouraged to promote policies fostering access network and broadband core network deployment and to share the best practices related to the deployment of the most adequate infrastructure technologies, as well as promoting policies on infrastructure investment and competition based on services,

TAKING INTO ACCOUNT:

a) That the World Telecommunication Development Conference (WTDC-10) adopted Question 7-3/1: Implementation of universal access to broadband services as one of the issues to be analyzed by Study Group 1;

b) That in the last years the Member States have assumed the internationally agreed commitments and have devoted themselves to the development of national policies and projects in order to promote the universal access to ICTs, in particular encouraging the development of broadband and favoring the development of the necessary infrastructure to foster connectivity and access to the technologies;

c) That in the context of the above mentioned development-oriented national policies there are various strategies and action methods based on different economic, financial and politic models as well as different technological paradigms;

d) That likewise these policies may vary according to geographical environments, sociodemographic characteristics; with approaches oriented to groups with special needs, isolated areas, etc;

- e) That finally, the above said models or policies may serve as useful benchmarks for less developed countries;
- f) That likewise the activities and progress assessment carried out to improve connectivity and ICT access may promote the improvement of the implemented policies;
- g) That it would be beneficial for the Member States and the associate members to have access to information related to public policies and private initiatives on broadband development and expansion in the region, with the goal of achieving common ground that allows establishing the main guidelines in the matter;
- h) That by virtue of the existence within the CITEI PCC.I of the format Technical Notebook, we understand that it would be beneficial for the region its utilization as data compilation and updating platform in this matter,

RESOLVES:

1. To approve the creation of a Technical Notebook on "Policies for the Development of broadband in the Americas Region", with the goal of providing updated and detailed information of the experiences that the Member States of CITEI are developing in the matter, including infrastructure expansion and connectivity promotion.
2. To designate Mrs. Gimena Delorenzi of the Administration of Argentina as Coordinator for this Technical Notebook, who will be in charge of compiling the information contributed by the Member States and associate members and updating the Technical Notebook.
3. To request to the Secretariat of CITEI the distribution of this Resolution among the Administrations so as to continue the compilation process of information.
4. To request CITEI Member States to establish a point of contact to exchange information and channel surveys and inquiries regarding the Index of the Technical Notebook on Policies for the Development of Broadband in the Region of the Americas, therefore allowing for a more efficient conveyance of information, in line with the form included in Annex II.
5. To request those CITEI Member States which have already completed the Technical Notebook Index to update it in accordance with the progress achieved in their respective National Plans.
6. To repeal Resolution PCC.I/RES. 172 (XVIII-10)

ANNEXES TO RESOLUTION PCC.I/RES. 199 (XX-12)

ANNEX I TO RESOLUTION PCC.I/RES. 199 (XX-12)

TABLE OF CONTENT

1. CURRENT SITUATION

- 1.1. Country (*We suggest including the following data*)
Population
% rural/urban population
Households
Gross Domestic Product (GDP) (in US\$)
GDP per capita (in US\$)

- 1.2. Market Indicators (*We request/suggest including the following data*)

1.2.1. Fixed Telephony

- Number of operators
Number of lines installed
Number of lines in service
Changes over the past 5 years (*or Year-to-Year Changes*)
Service penetration rate per 100 inhabitants (*Teledensity*)
Service penetration rate for households
Number of public telephony lines

1.2.2. Mobile Telephony

- Number of operators
Number of lines in service
Changes over the past 5 years (*or Year-to-Year Changes*)
Service penetration rate (*Teledensity*)
Service penetration rate for households
Distribution of Lines in Service: Postpayment vs. Prepayment
Traffic: Voice, SMS and Data

1.2.3. Internet

- Access to the Internet: volume and changes over past 5 years) (“Access to the Internet” comprises both “subscriber accounts” and “users with cost-free access”)
% of “subscriber accounts” vs. “users with cost-free access”
Number of active accounts/broadband connections (refers to the different types of connection allowing end-users access to the Internet)
% broadband vs. Dial Up
Changes vis-à-vis the year before
(Broadband) service distribution by type of technology (*Cable modem, xDSL, Wi-Max, satellite, dedicated lines, FTTH, other wireless technologies*)
Broadband service penetration rate per 100 inhabitants
Broadband service penetration rate for households
Distribution by market segment: Residential vs. Corporate
Distribution of connections by speed

Mobile broadband:

- Number of subscriptions
- Year-to-year changes
- Service penetration rate per 100 inhabitants
- Distribution by market segment: Residential vs. Corporate

- 1.3. Core regulations: *please specify your country's basic norms with respect to telecommunications, such as*
Framework Law on Telecommunications
Rules governing the provision of fixed and mobile telephony and Internet services
Licensing rules

2. **POLICY** *(This section should describe the strategies being implemented in your country to achieve the objectives put forward at the World Summit on the Information Society [WSIS] with respect to broadband: 1. To connect rural and remote areas and establish community access points; 2. to connect universities, colleges, secondary schools and primary schools, 3. to equip and connect scientific and research centers; 4. to connect public libraries, cultural centers, museums, post offices and archives; 5. to connect health centers and hospitals; 6. to connect all local and central government departments and establish websites and e-mail addresses; 7. To expand broadband access to the Internet. In each case, please specify the following:*

Beneficiaries (here please provide details on whether a policy is differentiated for particular groups or sectors, such as women, indigenous peoples, youth, or persons with disabilities)

- 2.1. Objectives and scope: here we suggest including

- Policy goals
- Strategic pillars and their spheres of action
- Expected developments
- Impact on society and individual players

- 2.2. Implementation process: *this should include data on*

- Action Plan
- Planned stages
- Deadlines or proposed milestones

- 2.3. Financial resources *(This should specify the resources to be tapped to finance the Plan; whether, for instance, they will be drawn from a pre-existing fund, whether it will be necessary to create a fee or tax, whether private sector participation is envisaged etc)*

- 2.4. Strategic players *(Please specify here who will be participating in implementation of the Plan –any ministries or government secretariats, for instance; the private sector; international organizations; nongovernmental organizations, etc)*

- 2.5. Specific rules and regulations *(Please mention any specific norm adopted to establish the policy)*

- 2.6. Relevance of the policy for attainment of the Millennium Development Goals *(Here please specify whether the policy described is expected to have some impact on achievement of the MDGs).*

3. **INFRASTRUCTURE:** We recommend that this section include the following data
 - 3.1. Regional Processing Centers (*CORE NETWORK*)
 - 3.1.1. Switching: Circuit/Packets/Mixed; Types of technology and Physical Devices
 - 3.2. Transportation (*from the regional center to the last mile*)
 - 3.2.1.1. Wired/Wireless; Physical Medium (*fiber optic, copper cabling, etc.*) or Frequency Band; Type of Technology (*WDM, SDH, etc Satellite, PDH, SDH*). and Capacity (Mbps)
 - 3.3. Access (*last mile*)
 - 3.3.1.1. Wired/Wireless; Physical Medium/Frequency Bands; Type of Technology (*ADSL, Cable Modem, FTTH, Wimax, Wifi, LTE, etc.*); Maximum Speeds (*Upload, Download, etc.*) and Subscriber Terminals (*in the case of wireless access only*)
4. **TECHNOLOGICAL INNOVATION**
 - 4.1. Existing programs for developing broadband technology and applications

ANNEX II TO RESOLUTION PCC.I/RES. 199 (XX-12)

APPLICATION FORM FOR INFORMATION ON THE INDEX OF THE TECHNICAL NOTEBOOK ON POLICIES FOR THE DEVELOPMENT OF BROADBAND IN THE REGION OF THE AMERICAS

General Information

Country:	
Applicant's name:	
Organization:	
Phone:	
E-mail:	

Contact Persons

Please write down the names of the individuals and organizations in your country related to the Technical Notebook on Policies for the Development of Broadband in the Region of the Americas

Country:	
Person in charge:	

Organization:	
Phone:	
E-mail:	

PCC.I/RES. 200 (XX-12) ⁵

RESULTS OF THE SIXTH SUMMIT OF THE AMERICAS

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That on 14 and 15 April, 2012, in the city of Cartagena de Indias, Republic of Colombia, the Sixth Summit of the Americas was carried out; and their motto was “Connecting Americas: Partners for Prosperity”;
- b) That the Sixth Summit of the Americas, in the pursuit of overcoming Hemisphere’s challenges and reaching greater development levels, focused on sub issues such as: integration of physical infrastructure, poverty, inequality and inequity, reduction of disaster risk Management, access and use of information and communication technologies, and citizen safety and transnational organized delinquency;
- c) That in Mandates stemming from the Sixth Summit of the Americas, matters of infrastructure and of access and use of information and communications technologies (ICTs), of specific competence of Inter American Telecommunications Committee (CITEL), were particularly highlighted,

BEARING IN MIND:

- a) That the Fifth Regular Meeting of the Assembly of CITEL, in its Declaration of Mexico, agreed to continue implementing the commitments of the Summits of the Americas in relation to telecommunications, as well as to promote and disseminate the implementation of the recommendations and guidelines of CITEL;
- b) That the objective 3 of the CITEL Strategic Plan establishes the mandate to identify and recommend options to address the problems related to the existing digital divide among and within Member States in accordance with the mandates of the Summits of the Americas; and
- c) That the Permanent Executive Committee of CITEL (COM/CITEL) approved Resolution COM/CITEL RES. 242 (XXV-11) inviting CITEL Member States to forward to their National Coordinators at the VI Summit of the Americas a series of documents stemming from various CITEL meetings, in order to reflect the positive impact of telecommunication and information and communication technologies (ICTs) on issues of poverty and inequality, citizen security, natural disasters

⁵ CCP.I-TIC/doc. 2673/12

and access to technology, in addition to providing technical and technological advise in the preparations currently being conducted at the meetings of the Summit Implementation Review Group (SIRG),

RESOLVES:

1. To instruct the Rapporteurship on Matters of common interest to CITELE and other organizations to review the Mandates stemming from the VI Summit of the Americas in order to identify the Working Groups and/or Rapporteurships which shall incorporate said mandates and/or issues into the planning of their activities.
2. To instruct the Executive Secretary of CITELE to forward this Resolution to the Permanent Executive Committee of CITELE (COM/CITELE) and to the Chair of the Permanent Consultative Committee II: Radiocommunications including Broadcasting, for information purposes.
3. To instruct the Executive Secretary of CITELE to request the International Telecommunication Union (ITU) to include a reference to the Mandates stemming from the VI Summit of the Americas held in Cartagena de Indias, Republic of Colombia, on April 14 and 15, 2012, in the Communiqué issued within the framework of the “Connect the Americas” Summit.

PCC.I RES. 201 (XX-12)⁶

**COORDINATION OF THE WORK AND FOLLOW-UP TO THE RESULTS OF THE
CONNECT THE AMERICAS SUMMIT**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That from July 17 to 19, 2012, in Panama, City, Panama, will be held the Connect the Americas Summit, one of five Regional Summits organized by the International Telecommunication Union (ITU) as part of the Connect The World Summit initiative, whose objective is to mobilize human, financial, and technical resources to implement the connectivity goals established at the World Summit on the Information Society (WSIS) and the regional initiatives adopted by the Member States at the World Telecommunication Development Conference (WTDC);
- b) That at its XXV Meeting, the Permanent Executive Committee of CITELE adopted decision COM/CITELE DEC.79 (XXV-11), “Connect Americas Summit,” in which it instructed the Secretariat of CITELE to collaborate closely with the ITU Regional Office in organizing the Connect Americas Summit, and requested the Chair of the Working Group on Development of PCC.I to work closely with the Secretariat of CITELE in the preparations for the Connect Americas Summit;
- c) That the Permanent Consultative Committee I: Telecommunications/ITC, through the Working Group on Development, has made substantial headway in the preparations for the Connect the Americas Summit by identifying possible strategic partners to address regional priorities,

⁶ CCP.I-TIC/doc. 2662/12 rev.1

BEARING IN MIND:

The need for a coordination mechanism to enable the region to present, at the upcoming Connect the Americas Summit, draft strategies capable of receiving international financing and for follow up of the agreements reached there,

RESOLVES:

1. To designate the Working Group on Development, in coordination with the Chair of PCC.I and the Secretariat of CITELE, with responsibility for coordinating the preparations by the Americas Region for the Connect the Americas Summit of the ITU, and for following up on the agreements and actions arising from it.
2. To invite the associate members to collaborate actively in the preparations for, and during, the Connect the Americas Summit of the ITU.

INSTRUCTS:

1. The Chair of the Working Group on Development, in coordination with the Chairman of PCC.I and the Secretariat of CITELE, to submit to the International Telecommunication Union (ITU) the projects that are described in Annex I as CITELE contributions to the next Connect the Americas Summit.
2. The Secretariat of CITELE:
 - a) To formally inform the ITU about the intention of CITELE to participate as a strategic partner in the projects presented by such organization in relation to:
 - Non-Ionizing Radiations.
 - Telemedicine.
 - b) To provide the support needed to implement *resolves*.

ANNEX I TO RESOLUTION PCC.I RES. 201 (XX-12)

LIST OF PROJECTS

- Project for the implementation of the Program for inclusion of women and girls in ICTs, for the Americas Region.
- Permanent program for education of indigenous staff, to allow for: sustained and continuous development of their communication media (radio, TV, ICTs), constant training of new staff and their competitiveness in the sector.
- Project for the implementation of a technical assistance program for non profit Cooperative Entities in the field of telecommunications/Information and Communication Technologies (ITCs) for the Americas Region.

- Course on Telehealth, in cooperation with PAHEF.
- E-Government for Brazil, Guyana and Suriname.
- Development of IPv6 in Latin America and the Caribbean.
- AMPARO Project: Strengthening regional capability for security incident response in Latin America and the Caribbean.
- Fiber to the Node.
- Access to rights-of-way for the deployment of fiber optic networks.
- Actions for the strengthening of broadband and information and communication technologies: Fiber to the Node, Urban and Suburban Networks of Optical Fiber.
- Mapping the roaming in the Americas: Bringing transparency to rates of international roaming, voice, data and SMS, to empower consumers.
- Accessibility to telecommunication services and ICTs by people with disabilities and age related disabilities: Demand Based Approach.
- Mobile devices for health services in Mexico.
- Broadband access and its application in urban and rural areas.

PCC.I/RES. 202 (XX-12) ⁷

CREATION OF TECHNICAL NOTEBOOK “NUMBERING AND ADDRESSING IN MACHINE-TO MACHINE (M2M) COMMUNICATION”

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That Machine-to-Machine (M2M) generally refers to technologies that allow both wireless and wired systems to communicate with other devices without any direct human intervention;
- b) That there is a significant increase in the development of new services that make use of Machine-to-Machine (M2M) communication;
- c) That there is a clear tendency to use mobile networks to provide M2M services;

⁷ CCP.I-TIC/doc. 2522/12 rev.1

- d) That almost all of M2M service providers are deploying business models based on mobile communications numbering resources (ITU-T E.164);
- e) That M2M applications probably will have an impact on numbering plans, as machines need to be addressed to enable them to communicate with each other;
- f) That the Working Plan of the Working Group on Deployment of Technologies and Services for the period 2010-2014, on the Rapporteurship on Telecommunications Numbering and Addressing establishes:
- To identify and evaluate technical issues related to Numbering Plans for the network evolution and new services;
 - To develop studies on the impact of new services on convergent networks;
 - To study topics related to services, numbering systems and addressing;
 - To elaborate best practices guidelines of Numbering Plans.

TAKING INTO ACCOUNT:

- a) That our region needs to study issues related to M2M Numbering Plan;
- b) That this theme is included on the Working Plan of the Rapporteurship on Telecommunications Numbering and Addressing,

RESOLVES:

1. To approve the creation of the Technical Notebook “Numbering and Addressing in Machine-to-Machine (M2M) Communication”.
2. To request the Member States and associate members to collaborate with the Rapporteurship on Telecommunications Numbering and Addressing to work on this Technical Notebook.
3. To designate Mr. Tiago Sousa Prado (tiago.prado@anatel.gov.br) as the Technical Notebook Coordinator.

ANNEX TO RESOLUTION PCC.I/RES. 202 (XX-12)

TECHNICAL NOTEBOOK

NUMBERING AND ADDRESSING IN MACHINE-TO-MACHINE (M2M) COMMUNICATION

1. INTRODUCTION

1.1 Definition

Machine-to-Machine (M2M) generally refers to technologies that allow both wireless and wired systems to communicate with other devices without any direct human intervention. This type of communication is

useful for medical applications, navigation systems, food stocking management, mobile payment and many other applications.

1.2 Motivation

There is a clear tendency to use mobile networks to provide M2M services. Besides, almost all of M2M service providers are deploying business models based on mobile communications numbering resources (ITU-T E.164).

Thus, as M2M communications are increasing quickly, is really important to study issues related to numbering and addressing in M2M Communication, since it will help CITELE members developing efficient numbering solutions and also avoiding possible numbering exhaustions.

Also, this initiative is totally aligned with the WGDTS (Working Group on Deployment of Technologies and Services) working plan to the period from 2010-2014. This working plan establishes, for instance, actions like:

- To identify and evaluate technical issues related to Numbering Plans for the network evolution and new services;
- To develop studies on the impact of new services on convergent networks;
- To study topics related to services, numbering systems and addressing;
- To elaborate best practices guidelines of Numbering Plans.

2. ISSUES TO BE ADDRESSED

3. WORLD EXPERIENCES AND PRACTICAL CASES

4. POSSIBLE NUMBERING SOLUTIONS TO M2M COMMUNICATION

5. CONCLUSIONS AND RECOMMENDATIONS

6. DOCUMENTS AND REFERENCES

**PREPARATIONS FOR THE WORLD TELECOMMUNICATION STANDARDIZATION
ASSEMBLY AND THE WORLD CONFERENCE ON INTERNATIONAL
TELECOMMUNICATIONS AND DEVELOPMENT OF INTER-AMERICAN PROPOSALS**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) The importance of developing Inter-American Proposals (IAPs) for the region's preparations for the ITU World Telecommunications Standardization Assembly (WTSA) and the World Conference on International Telecommunications (WCIT);
- b) The procedures defined in PCC.I/RES. 190 (XIX-11) "Submission of Inter-American Proposals to the WTSA and the WCIT";
- c) That the final meeting of the ITU Council Working Group on WCIT (CWG-WCIT) will take place 20-22 June 2012 in Geneva, Switzerland and the final report will not be available until after June 29, 2012;
- d) That document translations generated in said Working Group will be available in Spanish language only two weeks after their completion;
- e) That the ITU Council shall meet again on July 2012;
- f) That in said meeting new issues and proposals may arise to be analyzed by CITELE members and that the Americas region will benefit from the extended time to evaluate IAPs, draft IAPs and proposals, and to develop new proposals after studying the GTC-WCIT final report;
- g) That, bearing this in mind, and in order to prevent the proposals or decisions adopted within the framework of the International Telecommunications Union after the Limit Meeting from receiving improper treatment and subsequent reply from Member States, it is necessary to adopt an exceptional measure regarding the procedure provided for in Resolution 190 (XIX-11);
- h) That, in this sense, exceptionally and for a single time, we need to extend the deadline for the submission of new Proposals for the WTSA/WCIT so that they can be analyzed at the XXI Meeting of the PCC.I;
- i) That, notwithstanding the aforementioned, it is appropriate to state that Member States recognize the importance of setting clear procedures, and to duly respect said procedures;
- j) That Member States of the PCC.I understand that this will strengthen consensus in the Region and that it will allow for work on new positions or consolidation of the positions that have already been adopted.

⁸ CCP.I-TIC/doc. 2644/12 rev.2

RESOLVES:

1. To extend exceptionally the deadline for the submission of new Proposals for the WTSA and the WCIT.
2. To extend the deadline for Administrations to submit proposals for the WTSA and WCIT for consideration during the Final Meeting (XXI Meeting of PCC.I) beyond the Limit Meeting until **0.00 on Saturday, August 11, 2012 (Washington, DC time)**.
3. That proposals submitted after this date will not be considered during the Final Meeting.
4. To instruct the Secretariat of CITEI, that in accordance with the procedure of Resolution PCC.I/RES. 190 (XIX-11):
 - 4.1 To inform CITEI administrations that they have until August 11, 2012 to submit new proposals for consideration during the Final meeting of PCC.I in September 2012 in El Salvador.
 - 4.2 To circulate any new proposals received as soon as possible following the deadline for consideration by Administrations in time for the XXI Meeting of PCC.I.

PCC.I/RES. 204 (XX-12)⁹

PRESENTATION OF IAPS FOR WCIT TO THE ITU COUNCIL WORKING GROUP ON WCIT-12

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

RECOGNIZING:

- a) Resolution COM/CITEI RES. 226 (XXI-09), "Guidelines for the Adoption of Inter-American Proposals";
- b) Resolution PCC.I/RES. 190 (XIX-11), "Submission of Inter-American Proposals to the World Telecommunication Standardization Assembly and the World Conference on International Telecommunications",

CONSIDERING:

- a) That the Inter-American proposals of CITEI (IAP) for International Telecommunication Union (ITU) conferences are of increasing importance, in many cases as important as national positions;

⁹ CCP.I-TIC/doc. 2676/12

- b) That the IAPs of CITELE have played a crucial part in ITU Assemblies, especially WTSA-08;
- c) That the draft treaty on the International Telecommunication Regulations (ITRs) is being prepared by the Council Working Group on WCIT12 (CWG-WCIT12) far in advance of WCIT itself;
- d) That CITELE must make its positions known in the different preparatory meetings of the CWG-WCIT12 if they are to have significant impact on what is forwarded to the Conference;
- e) That the meeting of CWG-WCIT12 of June 2012 will be the last of this working group;
- f) That the Rapporteurship for the preparation of WTSA and WCIT of PCC.I has now prepared several IAPs for the WCIT,

RESOLVES:

1. To report to the meeting of CWG-WCIT12 in June 2012 of the IAPs for WCIT that have been adopted by the Member States of CITELE;
2. To instruct the Executive Secretary of CITELE to forward this information to the CWG-WCIT12 as a document of the Member States of CITELE for the Working Group by no later than two weeks after the close of the XX Meeting of PCC.I.

IV. RECOMMENDATIONS

PCC.I/REC. 13 (XX-12)¹⁰

NECESSARY MEASURES FOR A GREENER REGION OF THE AMERICAS

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That it is a priority to foster in the countries and the region as a whole the use of joint best practice models for environmental management to reduce the carbon footprint, greenhouse gas emissions and technological waste;
- b) That it is necessary for all CITEI's Member States to implement and build consensus on regional policies to control effects provoked by the ICT and telecommunication sector in the increment of carbon footprint and climate change;
- c) That it is necessary to promote higher efficiency in other sectors and to optimize production processes in the region by using ICT tools;
- a) That it is necessary to gather statistical information and reports from the countries of the region on carbon footprint and pollution, making it possible to adopt environmental care policies of common interest;
- e) That it is necessary to set guidelines promoting the use and development of green technologies focused on reducing the carbon footprint in the region and manufacturing technological equipment using neither polluting nor toxic materials,

RECOGNIZING:

- a) The need to bring the efforts of all countries together to draft joint policies regarding ICTs, the environment and climate change;
- b) The importance of achieving goals and join forces to mitigate the impact of climate change by raising the awareness of societies about environmental care and protection, promoting the use of green technologies, implementing renewable energy, and adequately and sustainably managing electronic waste to improve environmental parameters with respect to each country's pollution and carbon footprint, in order to foster more equitable social development, one where the rights of nature are respected and responsibilities for the ecosystem and its care are tackled;
- c) The need to establish and exchange ideas (technical, legal contributions, etc.) by means of forums, panels, talks, and videoconferences for regional policymaking regarding greenhouse gas emission reduction, sustainable recycling of electronic waste, climate change impact mitigation, and use of renewable energy and green technologies;

¹⁰ CCP.I-TIC/doc. 2618/12 rev.1

d) The importance of raising the awareness of society about this problem in order to create an environmental awareness and personal responsibility for taking care of the planet and thus contributing to mitigating this impact,

RECOMMENDS:

1. All Member States to observe the following principles:
 - a. To make policies to control anthropogenic and polluting impacts in every country, which lead to a higher carbon footprint in the ICT and telecommunication sector.
 - b. To provide information needed to conduct studies, reports and statistics on carbon footprint in the region, making it possible to adopt environmental care policies of common interest.
 - c. To promote higher efficiency in other sectors by using ICT tools and optimizing production processes.
 - d. To manage in the countries the use of adequate models and best practices for environmental management to reduce the carbon footprint, greenhouse gas emissions and technological waste.
 - e. To promote the use and development of green technologies focusing on reducing the carbon footprint.
 - f. To adequately manage electric and electronic waste.
2. All Member States to implement the following actions:
 - a. To minimize the impact of climate change and the excessive extraction of raw materials, to meet the demand of all inhabitants.
 - b. To design ICT tools to help various sectors to efficiently promote reduction of their carbon footprint.
 - c. To draw up CO₂ emission inventories aimed at achieving substantial reductions every year.
 - d. To reduce environmental impacts stemming from the production, use and elimination of electrical and electronic equipment. To this end, national campaigns for the collection and recycling of electronic waste and for the adequate management of hazardous waste and pollutants must be undertaken.
 - e. To set up groups for follow-up and evaluation of the correct implementation of prevention and contingency measures to mitigate climate change impacts.
 - f. To raise the awareness of the population of every country, so that the public can cooperate in handing over waste to the management systems that are established.
 - g. That all Member States promote the development of environmental initiatives in technology suppliers. To this end, in new acquisition processes of technological

equipment, both in public and private agencies, a special value for those suppliers that prove by means of documents their participation in environmental initiatives connected with collection and treatment post-consumption of the durability of technological waste must be undertaken.

- h. That all Member States, within collection and processing campaigns of electronic waste, give priority to the delivery of waste to those electronic waste managers that, besides being qualified by competent environmental body, have an aim and social responsibility, so as to create social solutions and contribute to people's development.

3. All Member States to fulfill the following commitments:

- a. To raise the awareness of society in order to create environmental awareness and personal responsibility for taking care of the planet by the implementation of public policies, advertising, dissemination campaigns, recycling campaigns, among others, for a subsequent exchange of experiences and results among the countries of the region.
- b. To draft climate change adaptation policies so that society can be prepared and set up a participatory front to tackle the problem, because all persons have a certain degree of differentiated responsibility for their standards of living and consumption.
- c. To promote the use of renewable and clean energy sources to mitigate climate change impacts.
- d. To promote the sustainable re-use and recycling of components, materials and substances coming from electronic waste.
- e. To use natural resources sustainably, by promoting the purchase of products whose origin and manufacture are environmentally friendly, minimizing the consumption of raw materials and the generation of waste, and fostering recycling, the recovery of materials and the suitable processing of waste.
- f. To propose national and regional measures to tackle climate change in a jointway, so that in all member countries the same course is followed, by means of policies and agreements, in line with the region's needs and challenges.
- g. To reduce social vulnerability and its various impacts by implementing contingency plans to address the various disasters unleashed by climate change impacts, in order to guarantee the safety of inhabitants.
- h. To submit, in the next PCC.I meeting, background documents expressing the results of the actions and measures put forward so as to assess and discuss the implementation of complementary actions for this area.

RESOLVES:

To derogate PCC.I/REC. 11 (XIX-11) "Necessary measures for a greener region of the Americas".

INSTRUCTS:

- 1. The Executive Secretary of CITELE to submit a report to the delegations of CITELE's Member States to ensure that most countries adopt the proposed measures in this Recommendation in order to foster and set regional guidelines to mitigate the impacts of climate change and use ICTs as a necessary and friendly tool to reduce impacts on the environment.

2. The Executive Secretary of CITEL to send the Permanent Executive Committee of CITEL (COM/CITEL) about this Recommendation for their information.
3. The Secretariat of CITEL to set and implement environmental measures during the face-to-face meetings of the Consultative Committees and other meetings, such as: policies on non-printing of documents, paper and resources reutilization, digital files use, energy consumption in face-to-face sessions, and videoconferences use, among others.
4. The Rapporteurship on ICTs, environment and climate change to support the General Secretary.

PCC.I/REC. 14 (XX-12) ¹¹

REGIONAL MEASURES FOR THE INCLUSION OF WOMEN AND GIRLS IN THE ICT

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That it is necessary for Member States to foster the participation of women and girls within the framework of the Information and Communication Technologies (ICT) and allow them to benefit from the wide-ranging opportunities stemming from new technologies;
- b) That, on 8 April 2011, the International Telecommunication Union (ITU) announced the creation of an international “Girls in ICT Day”, which will be held every year on the fourth Thursday in April, with a view to articulating this sector of the population with the ICT ecosystem;
- c) That, at the ITU Plenipotentiary Conference held in Guadalajara, Mexico, on October 2010, by means of the Resolution entitled “Gender mainstreaming in ITU and promotion of gender equality and the empowerment of women through information and communication technologies”, it was resolved to adopt a gender perspective during the implementation of all ITU programs and plans;
- d) That, by means of the United Nations Millennium Declaration, the Heads of State and Government undertook to:
 - Foster gender equality and the empowerment of women as an effective means to combat poverty, starvation and disease, and to bolster a truly sustainable development.
 - Develop and implement strategies offering young people everywhere a real opportunity to find serious and productive work.
- e) That the Convention on the Elimination of All Forms of Discrimination against Women and the Universal Declaration of Human Rights whose effects are aimed at eliminating discrimination against women, exclusion or restriction based on sex and has the purpose or effect impairing or nullifying the recognition, enjoyment or exercise by women irrespective of their marital status, on the basis of equality

¹¹ CCP.I-TIC/doc. 2612/12 rev.2

of men and women, of human rights and fundamental freedoms in the political, social, cultural, civil or any other field,

RECOGNIZING:

a) That CITELE, in the Working Group on Development, and, in the area of the Rapporteurship on ICTs for social inclusion considers subjects related to "Issues of Gender" to advance the development of initiatives related to "The women and girls in ICT", for their digital inclusion which will result in a social and economic impact;

b) That CITELE is an area to agree on lines of action and share strategic policies between Member States,

RECOMMENDS:

1. To invite all Member States to observe the following principles:
 - 1.1. To provide all women and girls in the Region with equitable access to ICT infrastructure and services.
 - 1.2. To encourage public policies on gender inclusion and equal opportunities within the scope of the ICT.
 - 1.3. To promote the involvement of women in the productive, economic, technical and education sectors of the ICT.
 - 1.4. To bolster, strengthen and support social organizations engaged in the promotion of women and girls in the ICT, allowing these organizations to work with the public, private, and academic sectors as well as civil society at large.
 - 1.5. To foster the inclusion of women in the ICT employment area.

2. To urge all Member States to:
 - 2.1. To provide women and girls with easier access to new technologies and promote the implementation of equal and non-discriminatory means of communication.
 - 2.2. To review the feasibility of including in their broadband plans and digital agendas public policy guidelines promoting and facilitating women's and girls' access to technology and communication as well as the education and training on the use of these technological tools.
 - 2.3. To develop public policies which foster gender equity in Web sites, electronic systems and in general throughout the ICT and Telecommunications areas.
 - 2.4. To ensure the access of women and girls from indigenous and Afro-descendant communities and villages, contemplating mass technological advances that incorporate these groups' mother tongues and cultural identity aspects.
 - 2.5. To promote and bolster women's and girls' interest in science, technology and technologic innovation.

- 2.6. To conduct socio-demographic studies and gather statistics on gender and ICT that allow making specific decisions on those areas which fail to promote gender equality.
3. To invite the Secretariat of CITEC to adopt measures fostering gender equality in accordance with the following guidelines:
 - 3.1. In communications and invitations, whenever it is necessary to refer to a group of men and women, as long as the language permits, avoid the use of the masculine and plural form “*los*” [the, in Spanish] (e.g., “*los delegados*” [“the delegates”, in Spanish]), instead using “*los delegados y las delegadas*”).
 - 3.2. To foster actions with the Member States promoting the mass access of women and girls in the Region to the ICT, which could include: creating workshops, setting up a virtual forum and a virtual newspaper, or performing training activities on the electronic education platform.

INSTRUCTS:

- a) The Executive Secretary of CITEC to disseminate this information among the delegations of CITEC’s Member States and to conduct the relevant implementation follow-up.
- a) The Rapporteurship on ICTs for social inclusion, to follow-up this Recommendation.

PCC.I/REC. 15 (XX-12)¹²

REGIONAL POLICIES FOR THE ADOPTION AND COEXISTENCE OF IPV4 AND IPV6 FOR CITEC MEMBER STATES

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That it is necessary to design and enforce policies aimed at allowing stability and the correct functioning of the Internet network;
- b) That, under the eLAC Action Plan 2015, member countries are urged to cooperate and work in coordination with all regional stakeholders, including the academic and business sectors, the technical community and the organizations involved in this area, such as the Latin American and Caribbean Internet Addresses Registry (LACNIC) and the Internet Society (ISOC), among others, to enable the region to attain a broad deployment of Internet Protocol version 6 (IPv6); member countries are further encouraged to promptly implement national plans allowing access to government public service portals in the region’s countries by means of IPv6 and to operate state networks with IPv6 natively, simultaneously with IPv4;

¹² CCP.I-TIC/doc. 2608/12 rev.2

c) That, in February 2011, the Latin American and Caribbean Internet Addresses Registry (LACNIC) informed that the central stock of IPv4 addresses managed by the Internet Assigned Numbers Authority (IANA) was definitely exhausted because the last available block of IPv4 addresses have been assigned to each of the five Regional Internet Registries (RIR) in the world and, from that date onward, only the LACNIC stock may be accessed,

RECOGNIZING:

a) That it is necessary for CITELE Member States to act within the purview of their competencies in coordination with the public and private sector entities with respect to the coexistence of the IPv4 and IPv6 protocols, in addition to the future transition towards IPv6;

b) That the implementation of IPv4-IPv6 transition programs will maintain the technological inclusion and cohesion of the several stakeholders (the Government, Academia, Providers, Users, etc.);

c) That CITELE, through the PCC.I, recommended that administrations disseminate among network services, equipment, software and applications providers and educational, research, technological development and Internet-user institutions all information in connection with the need to prepare for the coexistence of IPv4 and IPv6 and the latter's final adoption;

RECOMMENDS:

1. That CITELE Member States promote the participatory and inclusive building of coexistence and transition guides of IPv4-IPv6 involving all stakeholders in the Internet ecosystem, through the establishment of task forces.

2. That CITELE Member States diagnose the current status of IPv6 adoption in each country and, on that basis, devise guidelines and develop policies concerning the new IPv6 Internet Protocol.

3. That Public Sector Institutions and Agencies of Member States implement their electronic service platforms and websites with support for and compatibility with the IPv6 protocol concomitantly with the IPv4 protocol, in order to generate nationwide IPv6 traffic and enable these public resources to remain visible from the rest of the world; this measure shall further foster the development of the online Government of the new era.

4. That CITELE Member States develop referential frameworks for domestic purchases of IPv6, considering factors such as equipment, software, services-applications, human capital training and users.

5. That the relevant administrative or regulatory procedures be implemented in order to ensure the correct functioning of the IPv6 in the ccTLD of each CITELE Member State, without increasing the costs charged to users.

6. That, in order to set the example, the Telecommunications Regulatory and Administration Agencies implement IPv6 pilot projects on their service platforms and websites to encourage other public agencies and institutions to implement the new protocol.

7. That Member States consider the possibility of developing national strategies for IPv6, in order to ensure sufficient and appropriate allocation of IPv6 addresses to each State by the RIR

8. That Member States encourage IPv6 implementation in the private sector (the need to communicate with the government).

9. That the relevant administrative and regulatory procedures and actions be implemented so that Internet Service Providers (ISPs), and Carriers permit the coexistence of IPv4 and IPv6 in their networks, platforms and services.

10. That CITELE Member States adopt the necessary measures so that Internet Service Providers (ISPs) will carry forward their addressing plans and, on such basis, commence the IPv6 addressing resource request procedures (IP addresses).

11. That CITELE Member States conduct IPv6 awareness, dissemination, training and formation campaigns.

12. That Member States bolster and finance technological projects with IPv6 support.

13. That Member States promote the adoption of IPv6 in research and education networks.

INSTRUCTS THE CITELE EXECUTIVE SECRETARY:

1. To inform this Recommendation to the CITELE Member States so that most countries will adopt the suggested measures, which will allow fostering the implementation of joint policies focused on the adoption of IPv6.

2. To forward this Recommendation to the Permanent Executive Committee of CITELE (COM/CITELE) for information purposes.

PCC.I/REC. 16 (XX-12)¹³

**REGIONAL MEASURES FOR THE EXCHANGE OF INFORMATION ON MOBILE
TERMINAL DEVICES REPORTED STOLEN, LOST, OR RECOVERED**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

a) That the mission of CITELE is to facilitate and promote the integral and sustainable development of telecommunications/information and communications technologies (ICTs) in the Americas, based on the principles of universality, solidarity, transparency, equity, reciprocity, nondiscrimination, technological neutrality, and resource optimization, taking account of the environment and sustainable human development to benefit society in every country of the region;

b) That one of the mandates of the Working Group on Policy and Regulation is to study aspects related to the prevention, detection, policies and action as regards fraud and regulatory non-compliance practices in the telecommunications/ICT service provisioning, by recommending the best practices that allow minimizing the impact for Member States, users and operators;

¹³ CCP.I-TIC/doc. 2649/12 rev.2

c) That owing to the efforts and progress made in the Member States in combating the theft of mobile terminal devices, the black market for mobile terminal devices has found a way around this by sending them to other countries, for which reason actions that Member States have successfully established locally must be expanded to the regional level;

d) That the exchange, among operators of the different Member States, of information on mobile terminal equipment reported stolen and/or lost is essential to mitigate this problem;

e) That based on the above-mentioned considerations, at its XIX Meeting, PCC.I, in Resolution PCC.I/RES.189 (XIX-11), "Regional Measures to Combat the Theft of Mobile Terminal Devices," resolved, among other measures, to "Invite the Member States to take relevant actions in accordance with their regulatory framework to exchange at the international level blacklists of stolen or lost mobile terminal devices through the signing of bilateral or multilateral agreements" and "to urge Member States to consider including in their regulatory frameworks the prohibition of the activation and use of the IMEIs or manufacturer's electronic serial number of devices reported stolen, lost, or of unlawful origin in regional or international databases";

f) That in the regional cooperation framework, the implementation of joint and mutually supportive actions contributing to citizen security must be promoted that guarantee and ensure the peaceful coexistence of societies and promote a culture of peace, preventing forms of violence and the perpetration of infractions and crime;

g) That problems arising from the theft of mobile terminal devices have become a regional issue with major repercussions for society,

BEARING IN MIND:

That in Resolution PCC.I/RES. 185 (XVIII-11), "Protecting the Telecommunications Infrastructure," resolved to request the Member States and associate members of CITELE to take measures to protect telecommunications infrastructure and to adopt specific communication policies within their societies,

RECOMMENDS:

1. To invite CITELE Member States to implement national, regional and international actions and measures so that mobile telecommunication service providers exchange information on stolen, lost or illegal mobile terminal devices through the different existing and operational platforms for the different access technologies to combat informal markets, promoting cooperation among the Countries and safeguarding the principles of citizen security and end users' rights.

2. To invite Member States to use the existing available platforms for information exchange at the international level on mobile terminal devices stolen, lost, or of illegal origin. The Annex hereto contains some technical aspects to be observed in exchanging information.

3. To invite Member States to inform mobile telecommunication service users on an ongoing basis of the importance and need to report the theft, loss, or illegal origin of mobile terminal devices to mobile telecommunication service Providers, and to competent authorities.

4. To invite Member States to review this Recommendation periodically and to report local or international initiatives of different groups or associations that have implemented solutions for information exchange on mobile terminal devices stolen, lost, and of illegal origin in the different access

technologies, in order to negotiate other possible alternatives, and to include their exchange specifications in the Annex hereto.

INSTRUCTS THE EXECUTIVE SECRETARY OF CITEL:

To forward this Recommendation to the delegations of the Member States so that the countries will consider the implementation of the proposed measures.

ANNEX TO RECOMMENDATION PCC.I/REC. 16 (XX-12)

This annex includes aspects to be considered by the Member States for exchanging information on mobile terminal devices stolen, lost, or of illegal origin utilizing the different existing and operational platforms.

Member States should also give consideration to creating a database platform for information exchange on mobile terminal devices stolen, lost, or of illegal origin using the MEID (Mobile Equipment Identifier) number(s) used by the Code Division Multiple Access (CDMA), EV-DO and dual mode CDMA/4G and, in many networks, the RUIIM (Removable User Identity Module).

The general technical aspects of each platform will be incorporated gradually in this Annex.

PLATFORM 1: GSMA IMEI DB

1. The exchange will be effected through the GSMA IMEI DB, to which the mobile telecommunication service Providers in each Member State that use GSM technology will be connected, under the terms, conditions and procedures established by this Association.
2. To avoid the use and activation of mobile terminal devices in the GSMA IMEI DB that have been stolen, lost, or are of illegal origin, and for the Member States to consider any information in which they are interested, mobile telecommunication service providers shall implement currently available blocking mechanisms or any implemented in the future, in keeping with each Member State's regulatory framework.
3. The minimum information required to be exchanged shall be: IMEI, Report generation date, Name of the mobile telecommunication service Provider, Reason for the report, and Action (blocking or unblocking), in accordance with the definitions established by the GSMA IMEI DB.
4. The Member States may determine the national entities that can access the information in the GSMA IMEI DB, in order to audit and monitor compliance with the exchange by their mobile telecommunication service providers or to provide support in investigations of terminal devices reported as lost, stolen, or of illegal origin.

V. DECISIONS

PCC.II/DEC. 138 (XX-12) ¹⁴

QUESTIONNAIRE ON THE CURRENT STATUS OF THE REGISTRATION OF CELL PHONE SERVICE SUBSCRIBERS: PREPAY SERVICES

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To instruct the Executive Secretary of CITELE to send the Administrations the questionnaire appearing in the Annex and to forward the answers to the questionnaire to the Rapporteurship on Regulatory non-compliance practices and fraud control in Telecommunications/ICT.
2. To request the Administrations to draft a resolution on the basis of the questionnaire and send it by August 15, 2012, at the latest, via e-mail to the CITELE Secretariat (citel@oas.org).

ANNEX TO DECISION PCC.I/DEC. 138 (XX-12)

CURRENT STATUS OF THE REGISTRATION OF CELL PHONE SERVICE SUBSCRIBERS: PREPAY SERVICES

Country/Administration: _____

Name of person completing the questionnaire: _____

Entity/Institution: _____

Contact information:

Telephone: _____ e-mail: _____

Please indicate which measures have been implemented in your country. If you answer yes, please explain, to the extent possible, how it is being implemented.

No	QUESTION	ANSWER		
		YES	NO	Remark / Specific detail
1	Has a registry of prepay mobile terminal devices been implemented or considered?			
2	If yes, the registry is comprised of what			

¹⁴ CCP.I-TIC/doc. 2525/12

	information?			
	<ul style="list-style-type: none"> • First and last names of the customer-user/ name of company 			
	<ul style="list-style-type: none"> • Identification document or taxpayer identity number (RUC/RUT) 			
	<ul style="list-style-type: none"> • No. of customer-subscriber 			
	<ul style="list-style-type: none"> • Brand name, model, IMEI of the cell phone terminal device 			
	<ul style="list-style-type: none"> • Home address 			
	<ul style="list-style-type: none"> • Other (please describe): 			
3	When was the regulatory framework for the registry adopted?			
4	Please describe the process for registration, both during the transition period and when the system is fully in force.			
5	a) Please indicate : <ul style="list-style-type: none"> • Expected results • Results achieved b) Please specify the problems that were encountered, as well as possible solutions to tackle these problems.			

PCC.I/DEC. 139 (XX-12)¹⁵

UPDATE OF THE WORK PLAN FOR THE STUDY ON TERMINATION RATES (MTM-MTR) (2012)

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To continue with the activities on Mobile to Mobile Termination Rates (*Mobile to Mobile - Mobile Termination Rates* — “MTM-MTR”), in the framework of the Rapporteurship on Economic Aspects of Telecommunications/ICTs for 2012.
2. To adopt the Work Plan for 2012 hereto annexed.

¹⁵ CCP.I-TIC/doc. 2617/12 rev.2

3. To revoke Decision PCC.I/DEC. 130 (XIX-11) that approved a Work Plan for the Study on MTM-MTR.

ANNEX TO DECISION PCC.I/DEC. 139X-12)

**WORK PLAN FOR THE STUDY ON
MOBILE-TO-MOBILE TERMINATION RATES MOBILE TO MOBILE (MTR-MTM)
2012**

The Work Plan will be implemented over the next six months in order to identify best practices and opportunities for harmonized approaches to address MTR-MTM, reduce costs for consumers and enable a fairer, more competitive mobile services market.

Activity	Priority	Current Status	Estimated date of completion	Expected results	Liaison required with other groups and meetings	Responsible (person, organization, Member State, etc)
Conduct a half-day Seminar on MTR-MTM regulation	High	Program established and seminar was held	XX Meeting of PCC.I - 2012 May 16, 2012	Share experiences from regulators and raise awareness of regulatory developments within the Region.	No.	United States and Peru as Co-Coordinator of the Group; Ms. Flavia Alves, as Coordinator of the Study Question
Draft a report of the seminar	High	In preparation	XX Meeting of PCC.I - 2012 May 19, 2012	Submit a report on the outcome of the MTR-MTM seminar.	No.	United States and Peru as Co-Coordinator of the Group; Ms. Flavia Alves, as Coordinator of the Study Question
Responses to the MTR-MTM questionnaire	High	Still receiving responses	XX-XXI Meeting of PCC.I - 2012	Receive additional responses to the Questionnaire from authorities that have not yet submitted their responses.	No	United States and Peru as Co-Coordinator of the Group; Ms. Flavia Alves, as Coordinator of the Study Question

Activity	Priority	Current Status	Estimated date of completion	Expected results	Liaison required with other groups and meetings	Responsible (person, organization, Member State, etc)
Submit this Work Plan	High	Submitted	XX Meeting of PCC.I - 2012	Submit the current draft Work Plan for approval	No	United States and Peru as Co-Coordinator of the Group; Ms. Flavia Alves, as Coordinator of the Study Question
Present the Final Report on MTR-MTM Regulation	High	To be prepared	XXI Meeting of PCC.I - 2012	Submit a Final report on MTR-MTM updating the report submitted at the XIX Meeting of PCC.I-2011 ¹⁶ with the additional responses to the questionnaire and the outcome of the seminar.	No	United States and Peru as Co-Coordinator of the Group; Ms. Flavia Alves, as Coordinator of the Study Question
Identify best practices and approaches towards MTR-MTM regulation	High	To be prepared	XXI Meeting of PCC.I - 2012	Based on the results of the Seminar on MTR-MTM, the responses to the MTR-MTM Questionnaire and the Final Report, identify best practices toward MTR-MTM regulation in the Region.	No	United States and Peru as Co-Coordinator of the Group; Ms. Flavia Alves, as Coordinator of the Study Question

Member States and associate members are invited to participate actively by submitting contributions on the above topics.

¹⁶ CCPI-TIC-2344 (XIX-11).

PCC.I/DEC. 140 (XX-12)¹⁷

**INVITATION TO SUBREGIONAL WORKSHOP ON DIGITAL TELEVISION MIGRATION
AND DIGITAL DIVIDEND**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Executive Secretary of CITEI to disseminate the information included in the document CCP.I-TIC/doc.2537/12 about a Subregional Workshop on Digital Television Migration and Digital Dividend that will be held in Montevideo, Uruguay, May 30 to June 1, 2012 to the Member States and associate members and to encourage them to attend.

PCC.I/DEC. 141 (XX-12)¹⁸

**REQUEST TO THE INTERNATIONAL TELECOMMUNICATION UNION FOR INCLUSION
OF CITEI ON THE LIST OF COLLABORATORS OF THE CHILD ONLINE PROTECTION
INITIATIVE**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To instruct the Executive Secretary of CITEI, in response to the *Call for Action* issued by the International Telecommunication Union (ITU) Secretary General during the celebration of the World Telecommunication and Information Society Day, in 2009, to send a note signed jointly with the Chair of PCC.I requesting inclusion of CITEI in the list of collaborators for Child Helpline Protection
2. To attach to the note the initiative of CITEI related to the establishment of the Regional Online Child Help Website, considered as a practical tool for identifying risks to and vulnerabilities of children in cyberspace, raising awareness, developing practical tools to minimize risk, and sharing knowledge and experiences.
3. To further instruct the Executive Secretary of CITEI to send the liaison statement to the Chairman of the ITU Working Group Council concerning Child Helpline Protection, Mr. Sherif Hashem (Egypt), informing on the initiative of CITEI and requesting inclusion of CITEI in the list of collaborators for Child Helpline Protection, using the format opportunely approved.
4. To further instruct the Executive Secretary of CITEI to send the liaison statement, in the format which has been timely approved reporting of the CITEI initiative, to the following institutions: Child

¹⁷ CCP.I-TIC/doc. 2537/12 rev.1

¹⁸ CCP.I-TIC/doc. 2554/12 rev.3

Helpline International, the Inter-American Children's Institute (IIN), a specialized body of the Organization of American States and ITU Joint Coordination Activity on Child Online Protection.

ANNEX TO DECISION PCC.I/DEC. 141 (XX-12)

Committee/	XIX Meeting of the Permanent Consultative Committee I:	XIX Meeting of the Permanent Consultative Committee I, Mar del Plata, 09/02/2011
Working Group	Working Group on Deployment of Technologies and Services	
Rapporteurship	Rapporteurship on Telecommunications Numbering and Addressing	

Title: **CHILD HELP SERVICES INFORMATION WEBPAGE
LIAISON STATEMENT**

For action to:

For comment to:

For information to: Discussions were held at the XX Meeting of the Permanent Consultative Committee I regarding the webpage created in this respect (<http://copcitel.sharepoint.com/Pages/default.aspx>) with a view to incorporating information on all local initiatives adopted in the Americas Region, as well as all information related to helpline numbers and communication methods (phone, Internet, etc.) in each country, in addition to relevant information to prevent illegal activities on the Internet.

Approval:

Deadline:

Contact:	Name: Dr. Sherif Hashem Organization ITU / COP Country:	Telephone: Fax: Email: cop@itu.int
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Contact:	Name: Magdalena Aguilar Organization: Child Help Line International Country: Netherlands	Telephone: Fax: Email: magdalena@childhelplineinternational.org
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Contact:	Name: Dolores Aguilar Organization: Inter-American Children's Institute, Specialized Organization of the Organization of American States Country:	Telephone: Fax: Email: maguilar@oas.org
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Contact:	Name: Ashley Heineman Organization: ITU / Joint Coordination Activity on Child Online Protection Country:	Tel: + 41 22 730 5866 Fax: Email: AHeineman@ntia.doc.gov
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PCC.I/DEC. 142 (XIX-12) ¹⁹

FOLLOW-UP OF THE CITEL PROJECTS SUBMITTED AT THE “CONNECT THE AMERICAS” SUMMIT

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Rapporteurship on Matters of common interest to CITEL and other organizations in coordination with the Chair of the Working Group on Development and the Secretariat of CITEL to follow up and update document CCP.I-TIC/doc. 2651/12 rev.1 on the Submission of CITEL Projects at the “Connect the Americas” Summit (Panama, 17-19 July 2012), as strategic partners interested in the implementation of the different projects are identified.

PCC.I/DEC. 143 (XX-12) ²⁰

WEBSITE OF THE RAPPOURSHIP ON ICTS, ENVIRONMENT AND CLIMATE CHANGE

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To request that Member States :
 - a. Actively participate in the first electronic forum of the Rapporteurship on ICTs, Environment and Climate Change starting on 1 July 2012, where the main aspects of “Sustainable Management of Electronic Waste in the Region, best practices and experiences” will be reviewed.
 - b. Actively participate through the website <http://www.ticmaccoea.mintel.gob.ec/> and contribute with information to enrich the site’s contents in order to provide the rapporteur with the necessary tools to meet the Rapporteurship’s objectives.
 - c. Forward to the Rapporteurship on ICTs, Environment and Climate Change, Mrs. Ana Valdiviezo (ana.valdiviezo@mintel.gob.ec), the standards, regulations or laws governing the treatment of electronic waste, producers’ or importers’ extended liability and any aspect related to topics concerning the Rapporteurship, so as to allow the Rapporteur to

¹⁹ CCP.I-TIC/doc. 2672/12

²⁰ CCP.I-TIC/doc. 2619/12 cor.1

take this information as a baseline for the drafting of an assessment and best practices handbook that would become part of the relevant technical notebook.

2. To instruct:

- a) The Executive Secretary of CITEC to disseminate this information to the delegations of CITEC Member States.
- b) The Rapporteurship on ICTs, Environment and Climate Change to provide the Secretariat with the necessary support to fulfill the above instruction.

PCC.I/DEC. 144 (XX-12)²¹

**CONTACT POINTS OF THE MEMBER COUNTRIES OF CITEC TO EXCHANGE
INFORMATION ON ASPECTS OF THE REGIONAL CHILD ONLINE PROTECTION
WEBSITE**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications / Information and Communication Technologies (PCC.I),

DECIDES:

1. To adopt the proposal of requesting every member country of CITEC to appoint a contact point (permanent delegate) to exchange information, conduct the survey and carry out consultations for Child Online Protection, making it possible to obtain the information required by the coordinators in order to have information so the website on regional child online protection will become a forum for consultation and collaboration on this issue.
2. To forward the form with the required information to: Mr. Oscar Ortega (navegaprotegido2@live.com.mx) website page Coordinator, Mr. Guillermo Montenegro, Coordinator of the issue for PCC.I (gmontenegro@cnc.gov.ar) and with a copy to the CITEC Secretariat (citel@oas.org).
3. To accept the collaboration proposal submitted by Child Helpline International and the Inter-American Children's Institute, a specialized entity of the Organization of American States, to collect information on child help initiatives in the region, appointing Mrs. Magdalena Aguilar (magdalena@childhelplineinternational.org) and Ms. Dolores Aguilar (maguilar@oas.org) as contact persons.

For this purpose, the form is attached herewith to complete the information of the contact point, as well as the information required to set up the regional website.

²¹ CCP.I-TIC/doc. 2556/12 rev.1

ANNEX 1 TO DECISION PCC.I/DEC. 144 (XX-12)

FORM TO REQUEST INFORMATION ON CHILD ONLINE PROTECTION IN THE MEMBER COUNTRIES OF OAS/CITEL

General information

Country:	
Name of the person filling out the form:	
Organization	
Phone:	
E-mail:	

Contact person

Please write the names of the persons or organizations of your country contact point for the Child Online Protection Website project

Name:	
Organization:	
Phone:	
E-mail:	

Information on services and reporting abuse

This section is aimed at identifying the phone numbers / e-mail addresses for reporting situations of risk and requesting support online in your country.

Institution	Contact information	Phone number for reporting / requesting services and support	Website and/or e-mail for services and support	Who replies?

Information on Security Campaigns for Child Online Protection

This section is aimed at taking down information about the various Child Online Protection Campaigns being conducted in the countries.

Organization / agency	Website	Actions carried out	Scope	Remarks
(Name of the institution)	(URL of the institution in the child protection section)	Choose the options below 1. Research 2. Training for parents 3. Training for teachers 4. Training for children 5. Implementation of security software in high schools 6. Development of materials: a. Guides b. Three-page and two-page foldouts, poster c. Videos 7. Adaptation of curriculums 8. Reporting 9. Psychological support	Specify the scopes of each one of the actions	

PCC.I/DEC.145 (XX-12) ²²

SUBMISSION OF INTER-AMERICAN PROPOSALS (IAPS) TO THE ITU FOR THE WTSA/WCIT-12

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Executive Secretary of CITEI that, according to the procedure set forth in Resolution PCC.I/RES. 190 (XIX-11) “Submission of Inter-American Proposals for the WTSA and the WCIT”, to forward on July 20, 2012, the Inter-American Proposals as adopted at the XX Meeting of the PCC.I to the

²² CCP.I-TIC/doc. 2674/12

ITU for their consideration at the World Telecommunication Standardization Assembly (WTSA) and the World Conference on International Telecommunications (WCIT), as required.

PCC.I/DEC. 146 (XX-12)²³

**WORKS OF AD HOC GROUPS OF RAPPORTEURSHIP FOR THE PREPARATION OF
WTSA/WCIT-12**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To instruct the Executive Secretary of CITELE to inform Member States and associate members on the establishment of OAS Virtual Community as working tool and platform for Ad Hoc Working Groups established in the Rapporteurship's meeting framework for the preparation of the World Telecommunication Standardization Assembly (WTSA) and the World Conference on International Telecommunications (WCIT), carried out in the XX Meeting of PCC.I.
2. To establish Ad Hoc Groups for: International Mobile Roaming and Principles of ITRs respectively, for the treatment of proposals for WTSA/WCIT-12.
3. To designate the delegation of Brazil to coordinate both Ad Hoc Groups.

PCC.I/DEC. 147 (XX-12)²⁴

**EXTENSION OF THE PERIOD TO REPLY TO THE QUESTIONNAIRE SENT TO THE
ADMINISTRATIONS ON THE CURRENT STATUS OF NATIONAL MEASURES AGAINST
THEFT OF MOBILE TERMINAL EQUIPMENT**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Executive Secretary of CITELE to:

- a) To modify notify modifying for better comprehension the wording of question 16 of the Questionnaire on the Current Status of National Measures against Theft of Mobile Terminal Equipment, adopted at the XIX Meeting of Permanent Consultative Committee I, to read as follows:

²³ CCP.I-TIC/doc. 2675/12

²⁴ CCP.I-TIC/doc. 2653/12

“16. Suspension or blocking of activation of the Unique Identifier for access to mobile chat services for smartphones reported as stolen/lost”

b) To notify the Administrations that have not yet completed the form that the period to reply to this questionnaire has been extended by ninety (90) days.

PCC.I/DEC. 148 (XX-12)²⁵

**CREATING AN AD HOC GROUP TO RAISE FINANCIAL SUPPORT FOR THE NEW CITEL
WEB PORTAL**

The XX Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Secretariat of CITEL, in coordination with the Chairs of PCC.I and PCC.II, to invite Member States to be part of an Ad Hoc Group that will be in charge of raising funds for financing the New CITEL Web Portal.

²⁵ CCP.I-TIC/doc. 2666/12 rev.2

VI. LIST OF BASIC DOCUMENTS

Summary Minutes of the Inaugural Session and the First Plenary Session:	CCP.I-TIC/doc. 2650/12 rev.1
Summary Minutes of the Second Plenary Session:	CCP.I-TIC/doc. 2663/12
Summary Minutes of the Third Plenary Session and Closing Session:	CCP.I-TIC/doc. 2667/12
List of Documents:	CCP.I-TIC/doc. 2501/12 rev.4
List of Participants:	CCP.I-TIC/doc. 2502/12 rev.2
Final Report for the Meeting:	CCP.I-TIC/doc. 2677/12