

**WORK PLAN FOR CHILD ONLINE PROTECTION AND HELP WEBSITE DEVELOPMENT
CONTINUITY**

The XXI Meeting of the Permanent Consultative Committee I: Telecommunications/ Information and Communication Technologies (PCC.I),

DECIDES:

To approve the Work Plan for Child Protection and Help Website Development Continuity include in Annex A.

ANNEX TO DECISION PCC.I/DEC. 161(XXI-12)

Work Plan:

I. Collection of Information:

- a. To send a request for assistance to the Inter-American Children's Institute (IIN), who has expressed an interest in participating in this initiative. Said request shall contain the information specified in Appendix I.
- b. To send a request for assistance to Child Helpline International (CHI) this request will include the data of the form presented in Appendix II.
- c. To send communications to the Rapporteur on Internet Issues (Mr. Oscar Messano, omessano@ccat.com.ar) and to the representative of Genos Global, Panama, Ms. Arletty Pinel (APinel @ genosglobal.com), regarding the conditions to host the website.

II. Information processing:

- a. To request the CITELE Secretariat to function as a recipient of the collected data.
- b. To request the CITELE Secretariat, to the extent possible, to collect the following information:
 - Type of child online help initiative.
 - Name of Institution.
 - Contact details.
 - Initiative summary.

III. Translation of texts into the prescribed languages:

The following countries are proposed to assist in the translation of texts on this topic once partial data have been obtained:

Argentina: English/Spanish

Contact: Mr. Guillermo Montenegro (gmontenegro@cnc.gov.ar)

Brazil: English/Portuguese

Contact: Mr. Tiago Sousa Prado (tiago.prado@anatel.gov.br)

Canada: English/French.

Contact: Mr. Oscar Avellaneda (Oscar.Avellaneda@ic.gc.ca)

IV. Website format:

¹ CCP.I-TIC/doc.2834/12 rev.1

- a. Homepage: Hosted on the OAS server with the format established by that organization. Currently being developed by Microsoft Mexico.
- b. Content page: Should be in a readable format and oriented mainly towards children, it shall be conducted collaboratively between the following institutions that have expressed an interest in participating. Coordinator: Microsoft Mexico:
 - Microsoft Mexico.
 - Inter-American Children's Institute (IIN)
 - GSMA

V. **Compilation of all work and development of the entire website.**

To date it is being developed by Microsoft Mexico, however, the eventual addition of new partners is expected.

VI. **Meeting on child protection.**

Request the administration that will organize the XXII Meeting of the PCC.I to prepare in conjunction with the developers of the initiative, a short duration event related to the work in progress, with the aim of having its official launch, taking into account the progress of the project as of the date of planning of the meeting.

VII. Work schedule:

Activity	Date
Research on initiatives according to Internet pages (CITEL)	From 20/09 to 20/10 (2012)
Gather information on country helplines (CHI)	October (2012)
Analyze and summarize information relating to children sent through the reporting channels (ARG)	October/November (2012)
Request Information by country on security campaigns for child online protection (IIN)	October (2012)
Analyze and summarize information sent by members (CITEL)	October/November (2012)
Submit information per country to developers to integrate it into the system (Microsoft -)	Nov. 2012 – Jan. 2013
Request information related to security recommendations for children online	Nov. 2012 – Jan. 2013
Adapt content for parents, governments, businesses and children (Collaborative Work)	Dec. 2012 – Feb. 2013
Submit information per country to developers to integrate it into the system	Jan. 2013 – Mar. 2013
Support for translation of documents into the official languages of the OAS.	Feb. 2013 – Mar. 2013

Appendix I

Information on security campaigns for protecting children online

The purpose of this section is to record information on the various child online protection campaigns carried out in different countries.

Organization/unit	Website	Actions performed	Scope	Observations
(Name of Institution)	(URL of the institution in the child protection section)	Select the appropriate options 1. Research 2. Training for parents 3. Training for teachers 4. Training for children 5. Implementation of security software in schools 6. Preparation of materials: a. Guides b. Brochures, leaflets, posters c. Videos 7. Adaptation of curricula 8. Denunciation 9. Psychological support	Specify the scope of each action	

Appendix II

Data forms to be completed by CHI on child helplines

COUNTRY	CITY	NAME	ACCESS NUMBER	Name of the Organization	Telephone Number	Fax Number	Website	e-Mail	Is it locally accessible?