

**PORTAL FOR SHARING INFORMATION ON FRAUD AND SECURITY ISSUES IN
NETWORKS OF THE AMERICAS REGIONS**

The XIV Meeting of the Permanent Consultative Committee I: Telecommunications,

CONSIDERING:

- a) That fraud affects every operator and potentially any user of telecommunications systems, having a negative impact on the image of the sector;
- b) That in the modern context of network convergence, new forms of telecommunication fraud are expected to arise and it is necessary to study them and issue policies that minimize their effect;
- c) That fraudsters are becoming more creative every day in the way they take advantage of telecommunications networks in order to commit other types of frauds;
- d) That the Francisco José de Caldas District University, a CITEL Regional Training Center, via document CCP.I-TEL/doc. 1654/09, has proposed the creation of a portal to help minimize the impact of fraud in the region. The portal will offer certain services such as chat, restricted access to information, access to information on workshops, publicity of events on fraud related issues, network security and theft of telecommunications infrastructure;
- e) That fraud control minimizes the impact of fraud when all actors share very near to real time information enabling them to react quickly to such situations,

RESOLVES:

- 1. To accept the proposal of the Francisco José de Caldas District University to create an interactive portal on one of their servers to share information on fraud related issues, network security and theft of telecommunications infrastructure. This will enable the sector to receive basic information on the subject, serving as a work tool for those involved in the telecommunications sector.
- 2. To instruct the coordinator of Fraud Control in Telecommunications Services and the Secretariat of CITEL with the coordination of specific agreements with the University that facilitate the free use of their resources.
- 3. To instruct the coordinator of Fraud Control in Telecommunications Services with presenting the webpage design at the next meeting of PCC.I.

¹ CCP.I-TEL/doc. 1707/09