

**TECHNICAL NOTEBOOK “STOLEN AND/OR LOST MOBILE TERMINALS”**

The XXIII Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

**RECOGNIZING:**

- a) That the Mission of CITEI is to facilitate and promote the integral and sustainable development of telecommunications/ICTs in the Americas, based on the principles of universality, solidarity, transparency, equity, reciprocity, non-discrimination, technological neutrality and resource optimization taking account the environment and sustainable human development to benefit society in every country of the region;
- b) That within the mandates of the Permanent Consultative Committee I of CITEI is included the mandate to carry out a coordinated effort with various Committees and Working Groups of CITEI in the areas which, because of their nature, allow for a joint activity as well as encouraging the creation and implementation of inter-American agreements in various fields;
- c) That one of the mandates of the Working Group on Policies and Regulation is to study the issues related to the prevention, detection, policies and actions on fraud and regulatory non-compliance practices in the telecommunications/ICT service provisioning, by recommending the best practices that allow minimizing of the impact for Member States, users and operators;
- d) That the work of the Rapporteurship on Regulatory non-compliance practices and fraud Control in telecommunications/ICT is aimed at providing tools that allow Member States to have the necessary elements to develop specific policies aimed at solving the problem presented by the existence of the mentioned fraudulent and non-compliance practices;
- e) That it is necessary to properly size the scope and nature of the problem so that Member States can join their efforts to obtain information on the progress made by other entities or organizations regarding effective solutions to this particular problem;
- f) That, likewise, it is important to be aware of the experiences of Member States or other countries regarding bi-national or multinational agreements or treaties related to the implementation of effective and efficient measures to solve the problems created by the theft and/or loss of mobile terminals;
- g) That the XVII Meeting of PCC.II, approved Resolution PCC.II/RES.73 (XVII -11) “Establishment of a regional partnership to combat the theft of mobile terminal equipment,” (document CCP.I-TIC/doc.2675/13 cor.1) sent for consideration of PCC.I, with the objective of promoting joint actions by Member States of the region to restrict the activation of mobile terminal equipment and adopt specific recommendations for operators to use the resources offered by technology and refrain from allowing the connection to their network of equipment which origin is not fully identified or that have a been reported as stolen or lost;
- h) That there are national, regional and international efforts to materialize this exchange of information, through various models, some still in the discussion and design phase and others in an operational phase, and that in any case it is necessary to consider the different access technologies (CDMA, GSM, others);
- i) That the international exchange system of negative databases is already implemented and in operation by the World Association of GSM (GSMA) (i.e., GSMA IMEI DB) and available for operators of such technology, without

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<sup>1</sup> CCP.I-TIC/doc. 3058/13 rev.3

neglecting the need to consider other technology means to materialize this exchange among operators using access technologies different from GSM, such as CDMA and other existing technologies;

p) The efforts and progress that Member States have made both at a national as well as an international level, regulatory and technological aspects aimed at discouraging the theft of mobile terminal equipment in the region;

q) That CITEL relies on the important involvement of its Associate Members including mobile operators; and

**CONSIDERING:**

That Resolution PCC.I/RES.189 (XIX -11) “Regional measures to combat the theft of mobile terminal devices” resolved to request Member States and Associate Members of CITEL to take measures related to mobile theft,

**RESOLVES:**

1. To approve the creation of a Technical Notebook on “Stolen and/or Lost Mobile Terminals” that will provide updated and detailed information on regulations, technical solutions, experiences, implementations, measures or studies that have been developed by Member States and Associate Members of CITEL.

2. To appoint as Coordinator of this Technical Notebook the United States of America Administration, represented by Ms Gabriela Lago, who will have the task of collecting the information provided by Member States and Associate Members. This notebook will be under the guidance of the Rapporteurship on “Regulatory non-compliance practices and fraud Control in telecommunications/ICT.”

3. To approve the Technical Notebook Index included in the Annex.

4. To request CITEL Member States to contribute information in this Technical Notebook.

5. To request the Secretariat of CITEL the creation of a working space for this informal group on the CITEL Collaborative space website, to distribute this Resolution to the Administrations in order to begin the process of gathering information, as well as to create a more prominent link within CITEL’s website to facilitate access to existing and future technical notebooks considering the valuable information for all members of CITEL contained therein.

**ANNEX TO RESOLUTION PCC.I/RES. 217 (XXIII-13)**

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“STOLEN AND/OR LOST MOBILE TERMINALS”**

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