PCC.I/RES.227 (XXIV-14) [1]

WORK PLAN OF THE PCC.I FOR 2014–2018

The XXIV Meeting of the Permanent Consultative Committee I: Telecommunications / Information and Communication Technologies (PCC.I),

CONSIDERING:

a)   The Strategic Plan for the 2014–2018 period, approved by the VI Regular Meeting of the Assembly of CITEL through Resolution CITEL RES. 70 (VI-14) "ADOPTION OF THE STRATEGIC PLAN OF CITEL FOR 2014-2018";

b)   Resolution CITEL RES. 70 (VI-14), instructing the PCC.I to elaborate relevant indicators to measure the progress of the strategic targets and specific objectives defined in the Strategic Plan;

c)   Resolution CITEL RES. 74 (VI-14) "ESTABLISHMENT OF PERMANENT CONSULTATIVE COMMITTEES," which sets forth the objectives and mandates of the PCCs;

d)   The need to put into place monitoring and evaluation mechanisms in compliance with the mandate of PCC.I,

RESOLVES:

1.   To approve the Work Plan of PCC.I for 2014–2018 included in the Annex.

2.   To assess outcomes and review, on a yearly basis, the indicators set forth in the Work Plan.

3.   To submit this Resolution to the XXIX Meeting of COM/CITEL.

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[1] CCP.I-TIC/doc. 3159/14

ANNEX TO RESOLUTION PCC.I/RES.227 (XXIV-14)

ACTION PLAN OF THE PCC.I (2014–2018) [2]

N°	Specific Objectives[3]	Actions	Indicators	Expected Outcomes	Responsible Party
1	To identify and recommend best practices to reduce the digital divide among and within the Member States.	-Conducting studies on the best practices to reduce the digital divide and make recommendations.	N° of recommendations that contribute to reducing the digital divide.	-A reduction of the digital divide in Member States. -Greater knowledge of best practices in reducing the digital divide.	WGD
			N° of publications on best practices for reducing the digital divide.		
		-Discussing this issue further, in keeping with Member Statesneeds, especially in developing countries.	N° of seminars /workshops aimed at reducing the digital divide.		
2	To produce and disseminate information and recommendations on best practices in regards to telecommunications/ICTs public policies and regulatory environment.	-Making recommendations on best practices regarding public policies and the regulatory framework for telecommunications/ICTs	N° of recommendations for public policies on telecommunications/ICTs	-Perfected regulatory framework for telecommunications/ICTs in Member States -Greater understanding of best practices on public policies and regulatory frameworks for telecommunications/ICTs -Increased number of recommendations implemented in member countries	WGPR / PCC.I Chair
			N° of publications on best practices for public policies on telecommunications/ICTs		
		-Disseminating updated information on this topic, in keeping with Member Statesneeds	N° of seminars/workshops on best practices for public policies on telecommunications/ICTs		

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[2] CCP.I-TIC/doc. 3158/14 rev.4

[3] The Specific objectives related to the competencies and mandate of PCC.I are considered.

3	To promote the interoperability, harmonization, regional mobility and connectivity of ICTs.	- Furthering studies to enhance interoperability and mobility.	N° of recommendations on the roaming service.	- Greater access for interoperability and mobility of telecommunication services in the region.	WGPR / WGDTS / PCC.I Chair
			N° of publications on the roaming service.		
		- More discussion on regional connectivity and harmonization in keeping with Member States needs.	N° of recommendations on regional connectivity.	- Greater interregional integration, harmonization and connectivity.	
			N° of publications on best practices that support the interconnection and interoperability of existing and future communications networks (wireline and wireless) across the region.	- Increased number of recommendations implemented in member countries.	
			N° of recommendations on standards, regional connectivity, security in telecommunications/ICTs and critical infrastructure.		
4	To foster discussions on public policy issues related to the Internet, particularly with impact on the increase of broadband penetration.	- Further discussion on public policies relating to the Internet, in keeping with Member States needs.	N° of seminars on public policy relating to Internet and broadband.	- Greater understanding of best practices for Internet-related public policies.	WGPR
		- Making recommendations.	N° of recommendations on Internet-related public policies.	- Increased outreach of broadband in the region.	
5	To enhance confidence and security in the use of telecommunications/ICTs, including cibersecurity, through increased collaboration between Member States and between CITEL and	- Fostering participation of all stakeholders in discussions on network security.	N° of recommendations on security in telecommunications/ICTs use.	- More and better use of telecommunications/ICTs networks and services in more secure environments.	WGDTS
		- Disseminating best practices on trust and	N° of seminars on best practices in security for	- Greater knowledge of best practices on trust and security in	

	other international regional and subregional organizations and entities, including within the OAS.	security in the use of telecommunications/ICTs.	telecommunications/ICTs use.	telecommunications/ICTs use.	
6	To support disaster preparedness and to serve as a means for Member States to channel their telecommunication needs regarding natural disaster early warning, mitigation and relief.	- Greater discussion and awareness building on preparedness for natural disasters - Advising and supporting Member States on restoring their telecommunications/ICTs networks and services	N° of guidelines on the use and recovery of telecommunications/ICTs following catastrophes. N° of seminars on using telecommunications/ICTs in cases of catastrophes.	- Enhanced Member Statespreparedness for telecommunications/ICTs use and recovery following natural disasters. - Increased number of recommendations implemented in member countries.	WGD / PCC.I Chair
7	To promote discussions on how to optimize the use of telecommunications/ICTs critical resources.	- Further discussion on how to optimize the use of critical telecommunications/ICTs resources	N° of recommendations on critical infrastructure	- Optimal, efficient use of critical telecommunications/ICTs resources.	WGDTS
- 8	- To promote cooperation and coordination of activities, initiatives, projects, and programs with the Development and Standardization sectors of the International Telecommunication Union (ITU) and other international, regional, and subregional organizations and entities.	- Coordinating with the ITU and other organizations and entities to implement activities that contribute to the development of Member States in terms of telecommunications/ICTs	- N° of recommendations relating to activities, initiatives, projects, and programs with international organizations N° of contributions submitted to the Study Groups of ITU-T and ITU-D.	- Telecommunication/ICT development goals and objectives met by Member States	WGPR/ WGD / WGDTS WG-CONF
9	To expand and strengthen collaboration with the ITU regional Office for the Americas in all matters related to telecommunications/ICTs.	- Holding seminars, workshops and/or courses for capacity building, in keeping with Member States needs.	N° of capacity-building events for the activities of the ITU regional Bureau N° of seminars/workshops aimed to encourage the use of	- Telecommunication/ICT project implemented with the support of the ITU regional Bureau	WGPR / WGD / WGDTS / WG-CONF

			telecommunications and ICTs services.		
		- Coordinating with the regional Bureau of the ITU to offer Member States support in implementing cooperation projects.	N° of recommendations on supporting Member States to implement projects.		
10	To develop common positions, elaborate and present contributions and inter-American proposals at Conferences and Assemblies of the International Telecommunication Union (ITU).	-Developing preliminary perspectives and Inter-American Proposals (IAPs) for the WTSA, WTDC and WCIT.	N° of IAPs for WTSA–16.	- Increased number of Inter-American Proposals gathered at the different meetings organized by the ITU (WTSA, WTDC and WCIT).	WGCONF / PCC.I Chair
			N° of IAPs for WTDC–18.	- To strengthen CITEL's presence in the preparatory processes and during the Assembly and Conferences.	
11	To elaborate relevant indicators to measure the progress of the strategic targets defined in this plan.	- Developing indicators.	N° of indicators	- Indicators for measuring the progress of committee activities	PCC.I Chair
12	To strengthen the institutional image of CITEL.	-Participating in international events of the sector.	N° of international events where the Executive Secretary, Chairperson or a Member Statesparticipates in representation of CITEL.	- Greater recognition of CITEL work by Member States and the telecommunications industry.	PCC.I
		-Publishing the works of the PCC.I.	N° of publications of PCC.I works.		
13	To increase member participation in the activities of CITEL and increase associate members.	-Promoting member participation in committee activities.	N° of Member States that attend PCC.I meetings.	- Increased attendance of members at meetings. - New associate members joined.	PCC.I
		-Inviting other private sector representatives to	N° of new associate members of the PCC.I.		

		participate in committee activities.			