

**TO STUDY AND ASSESS A NEW PREVENTATIVE MONITORING MODEL TO VERIFY
LAND MOBILE SERVICE QUALITY FOR ADOPTION BY OAS/CITEL MEMBER STATES**

The XXVI Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To invite Member States and Associate Members to answer the technical and regulatory questions on the following questionnaire in order to validate the status of mobile Information and Communication Technologies (ICT) surveillance measures, and particularly to gauge the feasibility of implementing the new measures in each country. This questionnaire complements the information that was requested through the quality questionnaire approved in the XXIV Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies, through Decision PCC.I/DEC. 190 (XXIV-14).

- a) What strategy does your Administration use to promote monitoring of quality indicators for land mobile services?
- b) Is there any mechanism that enables your Administration directly to validate the quality indicator data and massive failures reported to your Administration by network and service providers?
- c) Has your Administration implemented any of the five (5) preventative monitoring measures described herein? Please state which have been implemented.
- d) In the event that one (1) or more of the preventative monitoring measures have not been implemented, what are the main challenges to implementing them in your country?
- e) If none of the preventative monitoring measures has been implemented, does your Administration foresee implementing preventative monitoring measures of the kind described herein?

2. To request that the Member States and Associate Members send their answers to the questionnaire to Ms. Mayerly Diaz Rojas of the Colombian Administration (mdiazr@mintic.gov.co), no later than one (1) month prior to the XXVII Meeting of the PCC.I.

3. To request that the Administration of Colombia present a report to the XXVII Meeting of PCC.I with the outcomes of the study and a review of the documentation provided by the different Administrations.

¹ CCP.I-TIC/doc. 3503/15 rev.1