

**REPORT OF CONSULTATIONS ABOUT THE PROCESSES OF EXCHANGE AND
BLOCKING OF IMEIs BETWEEN COUNTRIES FOR MOBILE DEVICES REPORTED LOST
OR STOLEN**

The 29th Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To consult with the Member States, mobile operators, mobile operator association (GSMA), manufacturers, police authorities or state agencies, and other stakeholders, to assess the procedures used for the international exchange and blocking of mobile device identifiers reported as lost or stolen.
2. To request that the Member States and Associate Members contribute to documenting the international IMEI exchange and blocking procedures through databases and blocking devices used for that purpose, their features, times and technology platforms, including the following stages:
 1. Obtaining the IMEIs related to reports of theft or loss by service users,
 2. Uploading reported IMEIs to international sharing databases,
 3. Downloading the IMEIs shared in those databases by operators from other countries,
 4. Blocking lost or stolen mobile network equipment to restrict access.
3. Along with these processes, they are asked to state the problems, difficulties, questions, potential alternatives, and suggestions for handling them, with regard to the following aspects:
 1. Exchange times,
 2. Data fields included in the exchange,
 3. Criteria to define the age of reported as lost/stolen IMEI in international DB for exchange whenever a country or mobile operator gets in the exchange.
 4. Querying methods,
 5. Handling of duplicate IMEIs,
 6. Including and blocking non-valid IMEIs,
 7. Including reasons for blocking other than loss or theft,
 8. Criteria to manage a progressive approach of the exchange and blocking
 9. Managing the volume of IMEIs to be blocked versus the installed capacity of blocking devices,
 10. Selective blocking only for reported IMEIs that show activity on mobile networks,
 11. Reasons for not sharing or blocking IMEIs reported in other countries.
4. To instruct the Rapporteur on Fraud Control, control, regulatory non-compliance practices in telecommunications and regional measures against the theft of mobile terminal devices to submit the results of the consultation and a document with recommendations for approval by the Permanent Consultative Committee I at the 31 Meeting of the PCC.I.

¹ CCP.I-TIC/doc. 4112/16 rev.2

5. To instruct the Secretariat of CITEL to forward this decision to the Member States, Associate Members, GSM Association (GSMA) and other stakeholders.