

PCC.I/DEC. 290 (XXXIV-19)¹

**QUESTIONNAIRE ON DEALING WITH INFORMALITY IN TELECOMMUNICATION
SERVICE PROVISION**

The 34 Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To request that Member States complete the questionnaire attached as an annex hereto, for the purpose of gathering information on informality in telecommunication service markets, where applicable.
2. To instruct the Rapporteurship on economic aspects of telecommunications/ICTs to collect data on the questionnaire results and to present the findings at the XXXVI Meeting of PCC.I. All answers to the questionnaire should be sent to correointernacionales@osiptel.gob.pe.
3. To instruct the Executive Secretary to distribute the attached questionnaire among the Member States as an Annex, setting the deadline for answers at September 20, 2019.

ANNEX TO DECISION PCC.I/DEC. 290 (XXXIV-19)

**QUESTIONNAIRE ON DEALING WITH INFORMALITY IN TELECOMMUNICATION
SERVICE PROVISION**

Country:

Name of person that completing the questionnaire:

Position / organization:

Email / phone for contact:

The following questionnaire seeks to collect data on informality in the provision of telecommunications services such as fixed internet, pay television, mobile telephony, and others (hereinafter, ICT services). Informality is understood as ICT service provision by agents of the telecommunications market outside the legal and regulatory framework.

1. How does your country's regulatory framework define informality in ICT service provision?

2. What ICT services have the most informal companies? What do you believe is the reason for this?

¹ PCC.I-TIC/doc. 4785/19 rev. 1

3. In recent years, what measures against informality in ICT service provision have been adopted by the various public telecommunications institutions in your country? Which do you believe to be the most important?

4. How is informality in ICT services dealt with in market analyses by public institutions on ICT service provision? Is informality considered as an economic agent that distorts competition and therefore affects market shares?

5. Does your country have public statistics on the current levels of informality in ICT service provision?

If it does, please provide indicate the Web links where they can be found:

1. Web link 1:
2. Web link 2:
3. Web link 3: