

PCC.I/DEC. 326 (XL-22)¹

**QUESTIONNAIRE ON ABBREVIATED NUMBERING FOR EMERGENCY CALLING AND
COMMUNITY SERVICES IN THE AMERICAS REGION**

The 40 Meeting of Permanent Consultative Committee I: Telecommunications / Information and Communication Technologies (PCC.I),

DECIDES:

1. To request member states to complete the questionnaire in the annex attached to the present decision.
2. To request member states to forward the information specified in the annex to Mr. Sergio Trabuchi (strabuchi@enacom.gob.ar) of the Administration of Argentina so that the results of the present consultation can be submitted to the 42 meeting of PCC.I.
3. To instruct the Secretariat to distribute the attached questionnaire to member states and to set February 1, 2023, as the deadline for responding.

ANNEX TO DECISION PCC.I/DEC. 326 (XL-22)

QUESTIONNAIRE

Country:

Name of the person completing the survey:

Position / Organization:

E-mail / Contact phone number:

1. What is the format of the numbering used for emergency calling in your country?
2. What abbreviated numbering is used in your country for handling emergency calling? Please identify each number along with the corresponding emergency service (police, fire department, medical care, others).
3. Are there alternative emergency media used in your country? Please identify them (for example: text messaging, websites, applications, etc.) and indicate what emergency service uses them.
4. What systems are used in your country to identify the origin/location of the calls coming from mobile cell phones?

The purpose of the above-mentioned survey is to have the necessary information available to examine the possibility of standardizing abbreviated numbers for emergency calling and, at the same time, learn about current alternative media in order to undertake a regulatory assessment and review for their eventual adoption.

¹ CCP.I-TIC/doc. 5208/22 rev. 1

To this end, it would be greatly appreciated if each administration or body in charge of emergency calling would report or share the practices it has been including with regard to other service provision modalities, bearing in mind the massive adoption of applications for sending and receiving communications that are currently available on smartphones.