



**ORGANIZACION DE LOS ESTADOS AMERICANOS
ORGANIZATION OF AMERICAN STATES**

**Comisión Interamericana de Telecomunicaciones
Inter-American Telecommunication Commission**

**XVIII MEETING OF PERMANENT CONSULTATIVE
COMMITTEE I: TELECOMMUNICATIONS/
INFORMATION AND COMMUNICATION
TECHNOLOGIES
March 1 to 4, 2011
Lima, Peru**

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**FINAL REPORT
(Item on the Agenda: 6)
(Document submitted by the Drafting Group)**

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FINAL REPORT

XVIII MEETING OF THE PERMANENT CONSULTATIVE COMMITTEE I: TELECOMMUNICATIONS / INFORMATION AND COMMUNICATION TECHNOLOGIES (PCC.I)

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I) was held in Lima, Peru, from March 1 to 4, 2011.

I. AGENDA¹

1. Approval of the agenda and calendar of activities.
2. Establishment of the Drafting Group for the Final Report.
3. Plans and work methods for the Working Groups.
4. Report and meeting of the Working Groups:
 - 4.1 Working Group on Policy and Regulation (WGPR)
 - 4.2 Working Group on Development (WGD)
 - 4.3 Working Group on Deployment of Technologies and Services (WGDTTS)
 - 4.4 Ad Hoc Group on work methods of PCC.I
5. Agenda, venue and date for the XIX Meeting of PCC.I.
6. Approval of the Final Report.
7. Other Business.

II. AUTHORITIES OF THE MEETING

Alternate Chair of PCC.I:

Mr. Héctor Mario Carril (Argentina)

Vice Chair of PCC.I:

Ms. Guillermo Thornberry (Peru)

Executive Secretary of CITEL:

Mr. Clovis Baptista (OAS)

Drafting Group:

Chair:

Mr. Alejandro Moscol Salinas (Peru)

Members:

Mr. Juan Manuel López Alcoba (Argentina)

Ms. Jonathan V. Siverling (United States of America)

¹ CCP.I-TIC/doc. 2146/11 rev.1

III. RESOLUTIONS

PCC.I/RES. 182 (XVII-10)²

AGENDA, VENUE AND DATE FOR THE XIX MEETING OF PCC.I

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/ Information and Communication Technologies (PCC.I),

RESOLVES:

1. To hold the XIX Meeting of the Permanent Consultative Committee I: Telecommunications/ICT in Mar del Plata, Republic of Argentina on August 30 to September 2, 2011.
2. To adopt the Draft Agenda for the XIX Meeting of PCC.I attached to this Resolution.

ANNEX TO RESOLUTION PCC.I/RES. 182 (XVIII-11)

DRAFT AGENDA

1. Approval of the agenda and calendar of activities.
2. Establishment of the Drafting Group for the Final Report.
3. Report and meeting of the Working Groups:
 - 3.1 Working Group on Policy and Regulation (WGPR)
 - 3.2 Working Group on Development (WGD)
 - 3.3 Working Group on Deployment of Technologies and Services (WGDTS)
 - 3.4 Ad Hoc Group on work methods
4. Agenda, venue and date for the XIX Meeting of PCC.I.
5. Approval of the Final Report.
6. Other Business.

² CCP.I-TIC/doc. 2264/11

PCC.I/RES. 183 (XVIII-11)³

STUDY ON INTERNATIONAL INTERNET CONNECTIVITY IN THE AMERICAS REGION

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

TAKING IN TO ACCOUNT

- a) That the Mexico Declaration adopted at the Fifth Regular Assembly of CITEI in 2010 indicates that, for the progress of the Information and Knowledge Society in the Americas, it is advisable to reassert the commitment of developing the telecommunications/ICT infrastructure by means of public and private investment;
- b) That the importance of broadband must be recognized for its contribution to the exchange of experiences for the drafting of policies and plans that foster its development as a strategic factor for the growth of society as a whole in both economic and social-cultural aspects, as well as for being an excellent tool to reduce the digital divide;
- c) That it is necessary and vital for the region to establish mechanisms that promote the access at affordable costs, mainly for the benefit of the neediest sectors of the population.

ALSO TAKING INTO ACCOUNT:

- a) That the ITU Strategic Plan adopted at the 2010 Plenipotentiary Conference in Mexico provides that broadband access is increasingly viewed as a basic service that all citizens must have access to;
- b) That, in this regard, this Plan urges governments to promote policies that give incentives to the rollout of the access network and the core broadband network and to share best practices.

CONSIDERING:

- a) That telecommunication infrastructure is essential for integration of the digital sector, promoting sustainable, ubiquitous and affordable universal access to ICTs for all of society and that International Internet Connectivity (IIC) is a vital and critical issue for all countries, in view of the development of networks, policy initiatives and the use of new Internet applications and services;
- b) That at present there are in the region of Latin America and the Caribbean about 33 Network Access Points (NAPs) or also Internet Exchange Points (IXPs), and that as a result of these NAPs a reduction in interconnection costs, improvement in service quality, increase in network response speed, and broader and better network security have been observed.

³ CCP.I-TIC/doc. 2262/11 rev.1

CONSIDERING FURTHER:

- a) That the terms of reference of the Rapporteurships on Internet issues and on Economic Aspects of Telecommunications/ICTs have included among their duties the study of various aspects of Internet development and its impact on Member States and Associate Members, as well as those economic aspects associated with International Internet Connectivity.
- b) That, at the XVII Meeting of PCC.I and by means of Resolution 176, the Member States of CITEI, in the framework of the Rapporteurships on Economic Aspects of Telecommunications/ICTs and on Internet issues, resolved to coordinate along with organizations of the regional technical community (ISOC, LACNIC, among others) the preparation of dynamic best practices for International Internet Connectivity (IIC).

RESOLVES:

- 1. That the Member States of CITEI, in the framework of the Rapporteurships on Internet issues and on Economic Aspects of Telecommunications/ICTs, should coordinate the preparation of a study aimed at creating an alternative regional backbone to the existing ones, bearing in mind the use, when justified, of NAPs that already exist or that are being developed.

As results are obtained and in line with the specific requirements of the Member States, to promote this type of initiatives in order to increase broadband penetration and improve connectivity.

- 2. To designate the Rapporteurs of Internet issues and Economic Aspects of Telecommunications/ICTs to conduct and implement the study, in coordination with the Chair of PCC.I, which must include the linkage with the Regional Group for Latin America and the Caribbean of ITU-T LAC Study Group 3, as well as its possible linkage with multilateral organizations, in particular the Inter-American System.
- 3. To submit a progress report to the XIX Meeting of PCC.I in order to assess the status of the situation and its implementation.

PCC.I/RES. 184 (XVIII-11) ⁴

**SUBMISSION OF INTER-AMERICAN PROPOSALS TO THE WORLD
TELECOMMUNICATION STANDARDIZATION ASSEMBLY AND THE WORLD
CONFERENCE ON INTERNATIONAL TELECOMMUNICATIONS**

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communications Technologies (PCC.I),

CONSIDERING:

- a) That it is convenient to approve a procedure for the development of the activities in order to establish Inter-American common Proposals to the World Telecommunication Standardization Assembly (WTSA) and the World Conference on International Telecommunications (WCIT);

⁴ CCP.I-TIC/doc. 2274/11 rev.1

- b) That it is necessary to include procedures that must be followed in the World Telecommunication Standardization Assembly (WTSA) and in the World Conference on International Telecommunications (WCIT) in order to modify an existing Inter-American Proposal (IAP);
- c) That it is necessary to include the procedures that WTSA and WCIT must follow in order to establish a new IAP on issues that emerge during a WTSA or a WCIT.

RESOLVES:

1. To adopt the procedure described in the Annex for the submission and modification of Inter-American Common Proposals to the next World Telecommunication Standardization Assembly (WTSA) and the World Conference on International Telecommunications (WCIT).
2. That the Rapporteurship for the preparation of WTSA and WCIT will propose to the XIX PCC.I Meeting a text for enabling the adoption of new IAPs during the celebration of the WTSA and WCIT.
3. To revoke Resolution CCP.I/RES. 107 (X-07).

ANNEX TO RESOLUTION PCC.I/RES. 183 (XVIII-11)

PROCEDURE FOR THE PREPARATION, ADOPTION AND MODIFICATION OF INTER-AMERICAN PROPOSALS TO BE SUBMITTED TO THE WORLD TELECOMMUNICATION STANDARDIZATION ASSEMBLY AND THE WORLD CONFERENCE ON INTERNATIONAL TELECOMMUNICATIONS OF THE INTERNATIONAL TELECOMMUNICATION UNION,

1. OBJECTIVE

To establish the procedure that is to be followed by any document developed under the scope of the Permanent Consultative Committee I: Telecommunications (PCC.I) for submission to the World Telecommunication Standardization Assembly and the World Conference on International Telecommunications of the International Telecommunication Union (ITU), as an INTER-AMERICAN PROPOSAL. Separate IAPs will be developed specifically for WTSA and for WCIT. IAPs developed for one event can not and will not be used for the other.

To establish the procedure that must be followed to modify an IAP during a WTSA or WCIT

To establish a procedure for the elaboration of new IAPs by CITELE Member States attending the WTSA or WCIT for issues that emerge during the WTSA or WCIT.

In using this procedure, every effort should be made to reach consensus among CITELE Administrations.

2. DEFINITIONS

For the purposes of this procedure, the terms set forth are defined as follows:

- a. RG-WTSA/WCIT: Rapporteur Group on the Preparation for the World Telecommunication Standardization Assembly, and the World Conference on International Telecommunications dependent on the Working Group on Policy and Regulation of PCC.I.
- b. PROPOSAL: input submitted for discussion with a view to it becoming an INTER-AMERICAN PROPOSAL.
- c. DRAFT INTER-AMERICAN PROPOSAL (DRAFT IAP): PROPOSAL that after being considered and discussed by the Member States has been supported by more than 1 (one) Administration.
- d. INTER-AMERICAN PROPOSAL (IAP): It is the PROPOSAL or DRAFT IAP that the RG-WTSA/WCIT has concluded its considerations and discussions on, and that has been supported during the LIMIT MEETING or the FINAL MEETING by no fewer than six (6) Administrations and is not opposed by more than 50% (fifty percent) of the number of supports obtained.
- e. LIMIT MEETING: It is the pen-ultimate meeting of the RG-WTSA/WCIT held before the WTSA or WCIT, which will be held in order to meet the ITU rules and procedures.
- f. FINAL MEETING: It is the last Meeting of PCC.I before the WTSA or WCIT

A. ELABORATION OF INTER-AMERICAN PROPOSALS BEFORE THE WTSA OR WCIT

A1. STEPS

The steps in the procedure for the preparation and adoption of INTER-AMERICAN PROPOSALS to be submitted before the WTSA and WCIT of the ITU are as follows:

Step 1. Evaluation of the Support and Opposition to the PROPOSAL or DRAFT INTER-AMERICAN PROPOSAL

During the LIMIT MEETING or the FINAL MEETING, whichever applicable, the following items will be defined by the RG-WTSA/WCIT:

- a. the list of IAPs;
- b. the list of PROPOSALS and DRAFT IAPs, that despite the efforts done, have not yet become IAPs.
- c. the date the IAPs are to be sent to the ITU.

Step 2. Circulation of the INTER-AMERICAN PROPOSALS

The Secretariat will distribute the IAPs, the DRAFT IAPs and the PROPOSALS still being considered, to all Member States of CITELE, no more than two (2) weeks after the close of the LIMIT MEETING, clearly stating the maximum deadline to submit the position to them.

Step 3. Sending INTER-AMERICAN PROPOSALS to the ITU

The Secretariat of CITELE will send the IAPs to the ITU, following ITU rules and procedures.

A2. SUPPORT

The Administrations wishing to support a PROPOSAL, a DRAFT IAP or IAP, being considered, must do so either verbally or in writing, during a RG-WTSA/WCIT meeting or as a reply to the circular that will be sent.

A3. OPPOSITION

It is understood that the Administrations which oppose a DRAFT IAP or IAP shall indicate clearly the reasons of their oppositions.

The Administrations wishing to oppose a DRAFT IAP which has been circulated before the LIMIT MEETING or FINAL MEETING, whichever applicable, must do so during a RG-WTSA/WCIT or PCC.I Plenary meeting, orally or in writing.

It is understood that if an Administration chooses to oppose a given INTER-AMERICAN PROPOSAL during the WTSA or WCIT, such Administration will make every possible effort to notify the Rapporteur of the RG-WTSA/WCIT of its intention.

A4. GENERAL PROVISIONS

A4.1. Obtaining Support

The Administration(s) that originally submitted a PROPOSAL shall undertake the task of coordinating and encouraging its support, in order that it becomes a DRAFT IAP and an IAP afterwards.

A4.2. IAP's Coordination

The Rapporteur of RG-WTSA/WCIT will make every possible effort to coordinate all DRAFT IAP and PROPOSALS, in order to not generating IAPs with opposite issues.

A4.3. Format for DRAFT INTER-AMERICAN PROPOSALS

The heading of each DRAFT IAP being considered at the RG-WTSA/WCIT must include the following elements in the order indicated below:

- a. the names of CITELE Administrations that expressed their support.
- b. in square brackets the names of CITELE Administrations that have not yet made their position known;
- c. the names of CITELE Administrations that have expressed their opposition.

A4.4. Contact Points

Communications with the Administrations should be channelled through the contact points identified before the RG-WTSA/WCIT.

A4.5. Administrations Internal Activities

Administrations are encouraged to plan their national activities in such a way as to be prepared to state support for or opposition to DRAFT IAPs as early as possible or by the conclusion of the FINAL MEETING.

B: REVISION OF AN INTER-AMERICAN PROPOSAL AFTER THE BEGINNING OF A WTSA OR A WCIT

After the beginning of the meeting, it may become necessary to revise an IAP. Propositions of revisions should only be presented and considered during a CITELE meeting to be held during WTSA or a WCIT .

The decision to submit a revision will be based on the agreement of CITELE Administrations present at the ITU Meeting.

In the case of a revised IAP, only the names of the Administrations attending the WTSA or a WCIT and supporting the revised IAP will be listed on the heading. Administrations not in attendance will be informed of the revised IAP, by the CITELE Secretariat, once it is approved.

During a WTSA or a WCIT, it may be necessary to consider modifications to an IAP according to the deliberations that may take place either during the WTSA or the WCIT, on specific issues that emerge.

When this is the case, Member States of CITELE attending the WTSA or a WCIT and that originally supported the IAP will go over the issue in order to decide whether a modification proposal is applicable. If any of these Member States of CITELE do not support the modification proposal, the IAP will remain as it is.

If those Member States of CITELE at the WTSA or WCIT agree on proposing a modification or modifications, modifications will be submitted for the consideration of CITELE Member States at an RG-WTSA/WCIT meeting, and if none of the Member States present express their opposition, then the modification or modifications will be considered as approved. However, if during the meeting of the RG-WTSA/WCIT, a CITELE Member State expresses its opposition, then the modified IAP will only be approved if more than 25% of the Member States present at the RG meeting do not oppose the modified proposal.

In the case of a modified IAP, only the names of the CITELE Member States attending the meeting and supporting the modified IAP will be listed on the heading. CITELE Member States not attending the RG-WTSA/WCIT meeting or not in the WTSA or WCIT itself will be informed by the CITELE Secretariat about the modified IAP once it has been approved.

Any CITELE Member State that wishes to add its name to the modified IAP will contact the CITELE Secretariat in order to follow the procedure established with the ITU.

A modified IAP voids, replaces, and eliminates the original corresponding IAP.

C. APPLICATION OF THIS PROCEDURE

The dispositions of this procedure must be applied and interpreted within the parameters of Resolution COM/CITEL RES.226 (XXI- 09).

Any issue not considered in this procedure must be resolved in a plenary session of the PCC.I, after the relevant consultations with the Rapporteur of the RG-WTSA/WCIT.

PCC.I/RES. 185 (XVIII-11) ⁵

PROTECTING THE TELECOMMUNICATIONS INFRASTRUCTURE

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications /ICT,

CONSIDERING:

- a) That the communications infrastructure promotes participation and inclusion within our societies, through new forms of education and work and more effective healthcare services, as well as regional integration;
- b) That repeated attacks on telecommunication networks throughout the region, particularly the theft of copper cables, threaten the socioeconomic development of our societies, specially that of residents of rural and/or remote areas;
- c) That the inappropriate management of waste from telecommunications infrastructure also negatively affects the environment;
- c) That the submarine telecommunications infrastructure is vital for facilitating global communications.

BEARING IN MIND:

- a) That our region is facing a wave of attacks to the physical integrity of telecommunication networks;
- b) That the Ibero-American Association of Research Centers and Telecommunication Enterprises (AHCJET) has expressed its concern over this issue to CITEL, as the regional organization specialized in telecommunications, and has requested its assistance via document CCP.I-TIC/doc.2010/10;
- c) That a cooperation agreement exists between the Inter-American Telecommunication Commission (CITEL) and the Ibero-American Association of Telecommunications Research Centers and Enterprises (AHCJET).

⁵ CCP.I-TIC/doc. 2278/11

RESOLVES:

1. To request that the CITELE Secretariat take the necessary actions to communicate the seriousness of the problem to the Member States and Associate Members, in an effort to raise awareness on the magnitude of the problem and its impact on society.
2. To request that the Rapporteurship on “Matters of common interest to CITELE and other organization” identify the manner in which other organizations deal with the problem in an effort to identify best practices and coordinate efforts to disseminate the issue and prevent the problem.
3. To request that the Member States and Associated Members take measures to defend telecommunications infrastructure and to adopt specific communication policies within their countries in order to inform about the magnitude of the problem.

PCC.I/RES. 186 (XVIII-11) ⁶

SEMINAR ON THE USE OF TELECOMMUNICATIONS FOR DISASTER RELIEF AND PREVENTION AND ONLINE WORKSHOPS

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That the XVII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I) adopted Resolution CCP.I/RES. 168 (XVII-10), approving the holding of a seminar on *The Use of Telecommunications for Disaster Relief and Prevention*;
- b) That this seminar would be held one (1) day before the XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I);
- c) That, at the XVII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I), the representative of the Regional Office of the International Telecommunication Union (ITU) informed that the ITU could cover the expenses required for holding this seminar;
- d) That by means of a communication by the Secretariat of CITELE, CITELE/CI.006/11 of January 31, 2011, it was reported that the International Telecommunication Union (ITU) notified that “*for administrative reasons, ..., the International Telecommunication Union (ITU) has informed us that unforeseen agenda obligations on the occasion of the XVII meeting of the PCC.I prevent it from having the resources needed to support the event referred to.*”
- e) That the same communication mentioned in the preceding paragraph informs that “*the ITU is still interested in holding a Seminar on this subject in the region and is available to assess its organization along with CITELE at a later date.*”

⁶ CCP.I-TIC/doc. 2205/11

- f) That Resolution 168, CCP.I/RES. 168 (XVII-10), in item number 4) of its RESOLVES clause, approves holding online workshops between the XVII and XVIII meetings and between the XIX and XX meetings of PCC.I on some of the topics indicated in the preliminary agenda of the PCC.I meeting contained in the above-mentioned Resolution 168;
- g) That, because of time and logistics, the above-mentioned online could not be held.

RESOLVES:

1. To postpone until further notice the Seminar on *“The Use of Telecommunications for Disaster Relief and Prevention.”*
2. To postpone until further notice the online seminars between the XVII and XVIII meetings and between the XIX and XX meetings of PCC.I on some of the topics indicated in the preliminary agenda.
3. To repeal all parts of Resolution CCP.I/RES. 168 (XVII-10).
4. To revise the identified topics to be dealt with in both the seminar and the online workshops for whenever these activities can be carried out.

PCC.I/RES. 187 (XVIII-11) ⁷

CONVENING NOTICE TO OTHER ORGANIZATIONS INVOLVED IN THE DEVELOPMENT OF TELECOMMUNICATIONS

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING,

- a) That through Resolution CITEI/RES.64 (V-10), it was agreed to create the Rapporteurship on “Matters of common interest between CITEI and other organizations”, reporting to the Working Group on Development of PCC.I;
- b) That the mandate of such Rapporteurship will focus on the identification and study of matters of common interest of the Inter-American Telecommunication Commission and other organizations for the implementation of Cooperation Agreements. Likewise, it will follow up on existing Agreements in order to make progress in the preparation of projects and joint works for the development of the Region;
- c) That the Rapporteurship on “Matters of common interest between CITEI and other organizations” has submitted document CCP.I-TIC/doc. 2226/11 containing the analysis of the Cooperation Agreements entered into and which are currently in force;
- d) That as a result of such analysis the top priority for CITEI Member Countries and Associate Members is to disseminate the specific issues contained in each of the Cooperation Agreements, so as to make progress in their implementation through specific actions;

⁷ CCP.I-TIC/doc. 2277/11

e) That it is also critical to be informed of information and communication technologies (ICTs) issues and/or projects in which other international and regional organizations are working on so as to coordinate efforts in the development of telecommunications in the Americas Region.

RESOLVES:

To request the Executive Secretary of CITELE:

1. To send an invitation to the ITU Telecommunications Development Bureau, the United Nations Development Programme (UNDP), the Regional Dialogue on Information Society, the International Development Research Centre (Canada), the Development Cooperation Division of the Portuguese Communications Agency and the Spanish Cooperation Agency, to participate in the upcoming meeting of the Working Group on Development of PCC.I, in order to present to CITELE Member States and Associate Members the projects being developed and the basis for collaboration in this field;
2. To request CITELE Member States and Associate Members to report to the Rapporteurship on "Matters of common interest to CITELE and other organizations" on the agencies and/or organizations implementing regional projects for the development of telecommunications and ICTs in their respective countries;
3. To coordinate with the Rapporteurship on "Matters of common interest to CITELE and other organizations" presentations by such agencies and/or organizations during the time assigned to the rapporteurship; and to assess the possibility of establishing new Cooperation Agreements.

PCC.I/RES. 188 (XVIII-11) ⁸

**STUDY ON CHILD HELPLINES AND ANALYSIS OF THE FEASIBILITY
OF UTILIZING A SINGLE ASSISTANCE CHANNEL IN THE AMERICAS REGION**

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That the United Nations Convention on the Rights of the Child, adopted in 1989, is a juridical treaty created to protect and promote the rights of children and adolescents;
- b) That the Member States have assumed responsibility for adopting, inter alia, measures against all forms of sexual exploitation and abuse of minors; preventing the use of children in the production and trafficking of substances; and taking all national, bilateral, and multilateral measures necessary to prevent the abduction or sale of, or trafficking in children for any purpose or in any form;

⁸ CCP.I-TIC/doc. 2265/11

- c) That Article 92 of the Tunis Agenda for the Information Society of the World Summit on the Information Society (Tunis, 2005) states: “**We encourage countries, and all other interested parties, to make available** child helplines, taking into account the need for mobilization of appropriate resources. For this purpose, easy-to-remember numbers, accessible from all phones and free of charge, should be made available.”
- d) That child assistance services are in place to prevent and provide response in crisis situations in which children may find themselves;
- e) That in different Member States, different assistance channels are utilized to prevent violations of children’s rights and to assist children in cases of such violation;
- f) That these assistance channels, whether telephone, radio, face-to-face, or online, differ from counter to country, making it difficult for children in the region to identify the available assistance service;
- g) That additionally, these differences often become an obstacle to coordinated actions to combat crimes against minors in border areas.

BEARING IN MIND:

- a) That consensus exists among the Member States of CITELE to support initiatives to prevent, monitor, and intervene in cases of violation of the rights of children and adolescents;
- b) That actions to achieve a single regional child helpline number have been successfully implemented in other regions of the world;
- c) That countries of both Europe, Asia, and Africa have taken steps to reach agreement on a single number among the countries of each continent;
- d) That at the Americas level, the member states the Southern Common Market (MERCOSUR) have adopted a single short emergency assistance number (128);
- e) That different Member States of CITELE have experience in this area and have shown interest in participating in the initiative;
- f) That an offer of assistance has also been received from Child Helpline International, which works in conjunction with the ITU at the global level, contributing its vast experience in this area;
- g) The provisions of RESOLUTION 179 of the Plenipotentiary Conference (Guadalajara, 2010), “ITU’s role in child online protection.”

RESOLVES:

1. To prepare a full study on the use of telephone helpline/online channels in the Member States.
2. To disseminate via the web page of CITELE the results of the study in order to provide information on existing assistance channels in each Member State and the work being done and its scope.

3. To study the feasibility of having a single helpline number, free of charge both for the line and to the caller, in the Americas region to provide facilities to children and adolescents in risk situations.
4. To study the feasibility of a single channel to prevent, monitor, and intervene in cases of violation of the rights of children in the Americas region.
5. To promote, in order to increase the scope of assistance to children and adolescents in all Member States, a coordinated effort among States and associations without duplication of effort.
6. To present the work chart contained in Annex I hereto, which explains the scope and duration of the effort, those in charge of it, and the Member States undertaking to work actively on this project.

INSTRUCTS THE EXECUTIVE SECRETARY OF CITEL:

To distribute this resolution to all Member States of CITEL.

ANNEX I TO RESOLUTION PCC.I/RES. 188 (XVIII-11)

STUDY ON CHILD HELPLINES AND ANALYSIS OF THE FEASIBILITY OF UTILIZING A SINGLE ASSISTANCE CHANNEL IN THE AMERICAS REGION

Working group
Deployment of Technologies and Services (WGDS)
Rapporteur group
Telecommunications Numbering and Addressing
Activity
Child helpline
Objective
To recommend the use of a single channel in the region for assistance to children and adolescents in the event of perpetration of a crime.
Summary

<p>For many years, the work of international organizations, nongovernmental organizations, and States have pointed to a need to protect the rights of children in every possible aspect.</p> <p>The development of technology, the need to bridge the digital divide, and the promotion and stimulus by the countries of the region to expand the scope of connectivity make it necessary to gain awareness of the relationship between the Internet and children and adolescents.</p> <p>A proposal has been received from the organization Child Helpline International (CHI) to evaluate the possibility of utilizing a single channel in the Americas region.</p> <p>It has been noted that children and adolescents who are in a situation of violation of their rights and who are outside their country of origin find it very difficult to communicate with the local helpline.</p> <p>Specific statistics exist on the incidence of these criminal activities in the region.</p> <p>Account is taken of the provisions of the World Summit on the Information Society (Tunis 2005):</p> <p>92. “We encourage countries, and all other interested parties, to make available child helplines, taking into account the need for mobilization of appropriate resources. For this purpose, easy-to-remember numbers, accessible from all phones and free of charge, should be made available.”</p> <p>Experience has been gained in the regions of Africa, Asia, and Europe of the use of a single child helpline number for the region.</p> <p>The provisions of RESOLUTION 179 of the Plenipotentiary Conference (Guadalajara, 2010) “ITU's role in child online protection”</p>
<p>Expected outputs</p>
<p>Survey of assistance channels utilized in the region. Publication of the survey results. Study on the feasibility of utilizing a single channel in the region for this purpose. The XX Meeting of PCC.I will complete this task.</p>
<p>Relationship with current work and activities of the Group</p>
<p>Use of special emergency numbers</p>
<p>Party in charge</p>
<p>Guillermo Montenegro (ARG), Jane Coffin (USA), Walter Calil (BR)</p>
<p>Members supporting the recommendation to move forward in this area</p>
<p>Argentina, USA, Ecuador, Costa Rica, Brazil, Canada, Mexico.</p>

III. RECOMMENDATIONS:

PCC.I/REC. 7 (XVIII-11) ⁹

NETWORKS AND PRODUCTS PROCURED AND UPDATED TO SUPPORT IPV6 IN THE MEMBER STATES OF CITEL

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (ICT) (PCC.I),

⁹ CCP.I-TIC/doc. 2207/11

CONSIDERING:

- a) That the adoption of IPv6 is under way, in keeping with each country's existing conditions;
- b) That although there is still no application for urgent adoption that operates exclusively over IPv6, and until there is, major operational improvements can be obtained with IPv6 utilization;
- c) That in some countries, mechanisms have been established to promote and further domestic deployment and implementation of IPv6, stipulating that networks and products procured and updated must support, in the medium and long term, both IPv4 and IPv6;
- d) That it is essential for governments, with a view to establishing criteria, guidelines, and recommendations for procurement and updating of bidding procedures, to utilize all public policy tools available to them to promote coexistence with IPv6 and the transition to its use;
- e) That the program for the transition from IPv4 to IPv6 in each country will call for prompt action by the different stakeholders, including Internet service providers (ISPs), suppliers of network equipment, software, applications, and services, educational and technology research and development institutions, and companies using the Internet;

BEARING IN MIND:

- a) The announcement made by the Internet Assigned Numbers Authority (IANA) regarding the allocation of the last /8 blocks of the central global pool or stock of IPv4 addresses;
- b) That in the Latin American case, according to the Latin American and Caribbean Internet Addresses Registry (LACNIC), the approximate date of exhaustion of IPv4 address blocks available for allocation will be May 2014.

RECOMMENDS:

1. That the Member States of CITEI, utilizing the public policy tools available to them, and taking into account relevant standards study in PCC.I, promote coexistence with IPv6 and the transition towards its use by adopting criteria, guidelines, and recommendations so that their networks and products procured or updated support, in the medium and long-term, both IPv4 and IPv6, taking account of the role of government as the main technology procurer.
2. That the Administrations disseminate among Internet service providers (ISPs), suppliers of network equipment, software, applications, and services, educational and technology research and development institutions, and companies using the Internet, information related to the need to prepare themselves for the coexistence of IPv4 and IPv6, and the subsequent transition to IPv6.

INSTRUCTS THE EXECUTIVE SECRETARY OF CITEI:

To forward this recommendation to the Member States.

IV. DECISIONS

PCC.I/DEC. 117 (XVIII-11)¹⁰

PCC.I WORK METHODS

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

To modify and approve the work methods listed below:

PCC.I WORK METHODS

The Chairs of each Working Group should define an *operational plan* that describes the work of the respective Rapporteurships, with a detail of the short-, medium- and long-term objectives and the estimated time for their achievement, and whose output may be measured through efficiency and compliance indicators. To this end, the following aspects should be taken into account:

- List of tasks to be performed;
- Expected dates for important stages;
- Expected results, including the titles of produced documents;
- Liaison required with other groups;
- Meetings proposed for the Rapporteurships and estimated dates.

The Chairs of the Working Groups and Rapporteurships should use electronic resources, such as the Webex platform and the CITELE electronic forum, in order to achieve continuity in the work conducted by the Committee during the period established between each meeting. Therefore, each Working Group should include in their Report a draft agenda and calendar.

The Rapporteurships of PCC.I will work electronically to the largest extent possible.

When new proposed activities or subjects are presented, they should include a clear description of their relevance, effects, expected results, end date, coordinator and the firm support of at least three delegations. The template in Annex 1 should be used for this purpose.

Likewise, the Chairs of the Working Groups should report on the follow-up of the activities underway as part of their preliminary report to the Committee. Annex 2 contains the corresponding template.

¹⁰ CCP.I-TIC/doc. 2258/11

This work methodology should be applied to all the activities and Rapporteurships, both new and existing, for this period of the PCC.I.

Annex 1: Template to present new activities adopted within a Working Group.

Working Group- Rapporteurship Name of Working Group-Name of Rapporteurship	
Meeting-Location-Date	
Type of document proposed	Technical Notebook Standards Coordination Document Recommendation Other
Activity	
Objective	
Summary	
Expected results	
Basic document	Calendar
Relation with the current work or activities of the group, if any	
Coordinator Name – Members	
Members that have agreed to actively contribute to the advancement of this work	

Annex 2: Follow-up of activities by the Working Group

Rapporteurship	Title	Person Responsible	Reference Document	Estimated Duration

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PCC.I/DEC. 118 (XVIII-11)¹¹

QUESTIONNAIRE ON MOBILE TERMINATION REGULATION AND RATES CURRENTLY IN FORCE IN THE AMERICAS

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications / Information and Communications Technologies (PCC.I),

DECIDES:

1. To instruct the Executive Secretary of CITEL to send to Administrations the questionnaire attached in the Annex and to send the responses to the questionnaire to the Coordinators of the Study Question on Mobile Termination Rates (MTRs).
2. To request the Administrations to convey the answers of the questionnaire to the Secretariat of CITEL (citel@oas.org) no later than 2 June 2011.

ANNEX

QUESTIONNAIRE ON MOBILE TERMINATION REGULATION AND RATES CURRENTLY IN FORCE IN THE AMERICAS

MOBILE TERMINATION FOR VOICE SERVICE

1. In what year did mobile telephone service begin in your country and what were the interconnection terms and conditions related to such services?
2. Are Mobile Termination Rates (MTRs) regulated in your country?
3. If yes, how have MTRs evolved in your country?
4. If applicable, how are MTRs regulated:
 - a. Are MTR regulations based on a determination of market dominance/major supplier?
 - b. If not, are MTRs only regulated in the event of a dispute between the operators?
 - c. Others? Please specify.
5. Is there an established process to regulate MTRs? If so, briefly describe the process.
6. What authority (ies) is (are) responsible for regulating MTRs?
7. Are MTRs required to be cost-based?
8. Has the regulator defined a specific cost model for the purpose of regulating MTRs (e.g., long run incremental costs, etc.)?
9. Please describe the methodology used for the purpose of setting MTRs (e.g., cost modeling, benchmarking, etc.).
10. If a cost model is or has been used to set MTRs, please describe the main elements of the model:
 - a. Cost method focus: historic costs or current/forward looking costs.

¹¹ CCP.I-TIC/doc. 2267/11

- b. Cost assignment method: distributed costs, incorporated costs, long-run incremental costs or other.
 - c. Cost estimation method: top-down model, bottom-up model, hybrid model or other.
 - d. Network design: scorched earth, scorched node or design of the current network.
 - e. Method to calculate the cost of capital.
 - f. Method to calculate depreciation: economic or countable depreciation.
 - g. Method to assign common and shared costs: equi-proportional margins, Ramsey Prices or other.
11. Has the cost model methods changed? Have different model been used in different periods?
 12. Did the established MTR include a margin concerning network externality?
 13. When determining MTR, was a period of gradual adjustment established (e.g., glide path or a cost path)?
 14. Are MTRs regulated by a price cap?
 15. Are MTRs billed by the second, or are they rounded up to the minute, or is there a different billing scheme?
 16. Are MTRs symmetric between all operators (*i.e.*, the same termination rate applies to all mobile providers)?
 17. Do you have different sets of regulatory rules and mobile termination rates for fixed-to-mobile and mobile-to-mobile terminations?
 18. What are the current MTRs in your country and until what date are they valid?
 19. Are there plans to modify any existing regulations relating to MTRs or the MTRs themselves in the short term (*i.e.*, within the next year)?
 20. Is capacity-based termination being discussed in your country?
 21. Is “bill and keep” being discussed/used for termination of traffic between mobile operators and/or between fixed and mobile operators in your country? If so, please explain.

MOBILE TERMINATION FOR SMS/MMS

22. Is SMS/MMS termination regulated in your country based on a determination of dominance/major supplier?
23. If not, are SMS/MMS termination rates regulated in the event of a dispute between the operators?
24. What are the prevailing rates for SMS/MMS termination in your country and until what date are they valid?

PCC.I/DEC. 119 (XVIII-11)¹²

**QUESTIONNAIRE TO BE SENT TO THE MEMBER STATES OF CITEL ON
INTERNATIONAL ROAMING SERVICES**

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/ Information and Communication Technologies (PCC.I),

DECIDES:

1. To instruct the CITEL Secretariat to send the form included in document CCP.I-TEL/doc.2160r1/11 “PROPOSED QUESTIONNAIRE TO BE SENT TO THE MEMBER STATES OF CITEL ON INTERNATIONAL ROAMING SERVICES” to CITEL’s member Administrations.
2. To request the Member States to complete the questionnaire and return it by August 1, 2011, by e-mail to the Rapporteur of the Rapporteurship on Roaming (presidencia@osiptel.gob.pe), with a copy to the CITEL Secretariat (citel@oas.org).
3. To request the Rapporteurship to do the necessary follow-up, compilation and processing of the information obtained.
4. To request the Rapporteurship to prepare a progress report for the next PCC.I meeting.

PCC.I/DEC. 120 (XVIII-11)¹³

COLLABORATION BETWEEN CITEL AND SELA IN THE TELECOMMUNICATIONS AREA

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/ Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Executive Secretary of CITEL:

1. To forward to the Permanent Secretariat of SELA Resolution PCC.I/RES. 169 (XVII-10), “*Study on Standard Principles for the Creation of a Regulatory Framework of e-Health,*” with a view to defining possible relevant mechanisms for collaboration in the area of e-health and telemedicine.
2. To report to PCC.I on progress made in establishing these collaborative mechanisms.

¹² CCP.I-TIC/doc. 2291/11

¹³ CCP.I-TIC/doc. 2182/11

COOPERATION AGREEMENTS BETWEEN CITEL AND OTHER ORGANIZATIONS

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/ Information and Communication Technologies (PCC.I),

DECIDES:

To instruct the Executive Secretary of CITEL to:

1. Forward this document to the Chairmen of the PCC-I Working Groups, for their information, and to define possible actions for cooperation on matters of common interest included in all signed and in force Agreements.
2. Establish contact with the Colombian Association of Engineers and with the Technical Commission for Telecommunications of Central America in order to analyze the possibility of extending the Agreements, if their current curricula meet the training needs of CITEL.
3. Take up contact with the organizations that propose the establishment of shared databases, in regulatory matters, in order to include that information at CITEL's website.
4. Inform PCC.I about the progress achieved in the establishment of said collaboration mechanisms.
5. Work together with the Rapporteurship on matters of common interest to CITEL and other organizations in the identification of matters of common interest, in the establishment of contacts with said organizations, and in the dissemination of information gathered to Member States and Associate Members of CITEL.

¹⁴ CCP.I-TIC/doc. 2226/11

Annex I
Table containing the 19 cooperation agreements signed to date:

Organization	Goal	Signature date /Termination date
International Telecommunication Union (UIT)	<p>International Organization of the United Nations System where governments and the private sector coordinate global telecommunication networks and services. An Agreement was signed between ITU and OAS, not particularly CITEL, in 1969.</p> <p>On April 2004, a specific Agreement was signed regarding the Training Program with ITU Excellence Center. Also, as a supplement to this Agreement, a specific tripartite agreement was entered by CITEL, ITU and the Regional Training Centers that offer the courses where, among others, teach various aspects such as the responsibilities of each organization, the number of scholarships, copyrights, and quality assessment of the material. In general, these agreements are valid until the completion of the relevant courses.</p> <p>A Cooperation Agreement regarding the “Support to close the digital divide and develop the Information Society in the Americas” was signed on August 20, 2007.</p>	Initial signature: May 16, 1969.
Hispanic-American Association of Research Centers and Telecommunication Enterprises (AHCJET)	Association of research centers and telecommunication enterprises which purpose is to promote and cooperate with the development of different technical, managerial and training aspects as regards telecommunications, maximizing the areas of research, studies, and business management.	Signed: November 15 1996.
European Telecommunications Standard Institute (ETSI)	Carries out pre-standardization and standardization activities as regards telecommunications, information and communication technologies, radio and TV broadcasting. Produces European standards within the telecommunications sector	Signed: July 17, 2001.
Telecommunications Industry Association (TIA) (US)	Carries out pre-standardization and standardization activities as regards telecommunications through a consensus-based process including all stakeholders. Has been accredited by the American National Standards Institute (ANSI) and has ensured compliance with TIA with ANSI rules as regards opening and balance. TIA aims to contribute to a global international standardization and works closely with standards organizations in Europe and Asia.	Signed: August 20, 2001.
Alliance for Telecommunications Industry Solutions (ATIS) Committee T1 (US)	Establishes standards for planning, design and operation of end to end global telecommunications and related telecommunications services.	Signed: August 24, 2001.

Organization	Goal	Signature date /Termination date
Association of Telecommunications Companies of the Andean Sub-region Agreement (ASETA)	International organization with extensive experience in telecommunications.	Signed: December 14, 2001.
European Conference of Postal and Telecommunications Administrations (CEPT)	Independent organization that cooperates with the European Union and the European Free Trade Association and other relevant inter-agency organizations, as well as other organizations concerned with postal services and electronic communications.	Signed: March 21, 2002.
Postal Union of the Americas, Spain and Portugal (UPAEP)	Inter-governmental organization whose mission is to coordinate the regulation and guidance of the postal activity, in general, among its member countries and to ensure universal service with equal accessibility, as a way of ensuring service quality and safeguard customers' rights.	Signed: May 29, 2002.
Regional Commonwealth in the Field of Communications (RCC)	Created by the Communication Administrations of the States included in the Agreement on the Establishment of a Regional Commonwealth in the Field of Communications (December 17, 1991) with the aim of ensuring a broad cooperation and carrying out coordinated actions among these states in the field of postal communications and telecommunications. (Azerbaijan Republic, <u>Armenian Republic</u> , Belarus Republic, <u>Georgia</u> , Kazakhstan Republic, Kirgizstan Republic, <u>Moldavia</u> Republic, Russian Federation, Tajikistan Republic, Republic of Turkey, Turkmenistan, Uzbekistan Republic, Ukraine Republic).	Signed: August 14, 2002.
Caribbean/Latin American Action (C/LAA)	Independent private organization to promote economic development led by the private sector in the Caribbean and throughout the hemisphere.	Signed: August 16, 2002.
African Telecommunications Union (ATU)	Agency of the African Union (AU) established at the Fourth Ordinary Session of the Plenipotentiary Conference of the Pan African Telecommunications Union (PATU) as successor to the Pan African Telecommunications Union. Its purpose is to promote the rapid development of info-communications in Africa, in order to achieve, in the most efficient way, access and universal service, as well as full connectivity among countries.	Signed: June 13, 2003.
International Astronautical Federation (IAF)	Non-governmental, non-profit organization established to promote the improvement of knowledge of space and the development and application of space resources for the benefit of mankind.	Signed: August 25, 2003.

Organization	Goal	Signature date /Termination date
Global VSAT Forum	Non-profit independent organization which promotes economic development led by the private sector in the world, including the Americas.	Signed: October 1, 2003.
CDMA Development Group (CDG)	Consortium of companies who have joined together to lead the adoption and evolution of CDMA systems around the world.	Signed: October 21, 2003.
3G Americas	Promotes and facilitates deployment of GSM, GPRS, EDGE and UMTS (WCDMA) in the Americas.	Signed: October 31, 2004.
IA-450	Created 4 years ago to promote the use of analogical and digital technologies in the band of 400 to 500 MHz. It currently has 24 members including 10 operators and 13 industry members.	Signed: March 6, 2006.
ICANN	<p>ICANN is a non-profit, public-benefit association. It is the international organization in charge of managing and controlling the coordination of Internet domain names and their unique identifiers.</p> <p>ICANN was created through a Memorandum of Understanding between the U.S Department of Commerce and ICANN to transition the management of the Domain Name System (DNS) from the Government of the US to the global community. The most recent version of the Memorandum of Understanding is intended to be the latest version and proposes a series of goals for ICANN that, when reached, will lead to a fully independent ICANN organization.</p>	Signed: January 9, 2008.
Internet Society (ISOC)	International organization for global coordination and cooperation on the Internet.	Signed: October 2, 2008.
Francisco José de Caldas District University of Bogotá (Colombia)	<p>State or official institution of higher education, or District University, established by Resolution 010, February 5, 1948.</p> <p>The University has, among other goals, the democratization of knowledge to regulate and ensure on behalf of the State, the social right to a rigorous and critical higher Education, with quality, social equity and competitiveness through research, education and community services, at the local, national and international levels.</p>	Signed: November 23, 2009.

PCC.I/DEC. 122 (XVIII-11)¹⁵

CITEL'S REPRESENTATION IN THE INTERNATIONAL WORKSHOP ON "THE ROLE OF THE STATE IN PROMOTING BROADBAND"

The XVIII Meeting of the Permanent Consultative Committee I: Telecommunications/ Information and Communication Technologies (PCC.I),

DECIDES:

1. To designate Ms. Gimena Delorenzi, Coordinator of the Technical Notebook on "Policies for the Development of Broadband in the Americas Region," to participate as CITEL's representative in the International Workshop on "*The Role of the State in Promoting Broadband*," organized by the Regional Dialogue on the Information Society ("Dialogo Regional sobre la Sociedad de la Información—DIRSI"), to be held on May 18, 2011, from 9:00 to 18:00, at the Peruvian Studies Institute in Lima, Peru.
2. To instruct the Executive Secretary of CITEL to disseminate the contributions and conclusions of the International Workshop among the Member States and Associate Members of CITEL, in coordination with the Chair of the Working Group on Development and the Coordinator of the Technical Notebook on "Policies for the Development of Broadband in the Americas Region."

PCC.I/DEC. 123 (XVIII-11)¹⁶

TELE-HEALTH NETWORK IN THE AMERICAS

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies,

DECIDES:

To instruct the Executive Secretary of CITEL:

1. To provide the widest dissemination possible of the activities carried out, posting in the CITEL Web page the documents that are submitted, and also to disseminate and publish the various developments and activities of the Telehealth Network of the Americas, as well as all the information deemed important for distribution to the Member States and Associate Members.
2. To proceed with the dissemination and invitation to various universities to be part of the Telehealth Network, whether those focusing on health sciences or those focusing on technology, that would enable us to consolidate ties with institutions that participate in the Network and to work jointly on Telehealth Training in the Region.

¹⁵ CCP.I-TIC/doc. 2270/11

¹⁶ CCP.I-TIC/doc. 2279/11

CONTACT POINTS IN MEMBER STATES OF CITEL TO EXCHANGE INFORMATION ON ASPECTS RELATED TO ICTs, THE ENVIRONMENT AND CLIMATE CHANGE

The XVIII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To adopt the proposal of the Rapporteur on ICTs, the environment and climate change, consisting of requesting every Member State of CITEL to designate a contact point (permanent delegate) for the exchange of information and the channeling of surveys and queries on ICTs, the environment, and climate change, which would make it possible to secure the information that is required by the Rapporteur to assess aspects involving the regulatory frameworks, projects, policies, and plans implemented by the Member States and to use this information as a baseline to prepare a handbook on assessment and best practices that would be part of the Rapporteur Group's technical notebook.

The contact point's information that is required is indicated below:

Name:

Country:

Institution:

Position:

e-mail:

Contact phone numbers:

Fax:

2. To Instruct the Executive Secretary of CITEL to request from the delegations of the Member States of CITEL the respective contact point's information.
3. To request the Rapporteurship on ICTs, the environment and climate change to provide the Secretariat with the support that is needed to carry out the above-mentioned instruction.
4. To invite the Member States of CITEL to provide the contact point's information and to contribute their experiences on ICTs, the environment and climate change in order to secure the information required by the respective Rapporteurship.

V. LIST OF BASIC DOCUMENTS

Minutes of the Inaugural Session and the First Plenary Session:	CCP.I-TIC/doc. 2255/11 cor.1
Minutes of the Second Plenary Session:	CCP.I-TIC/doc. 2286/11
Minutes of the Third Plenary Session and Closing Session:	CCP.I-TIC/doc. 2287/11
List of Documents:	CCP.I-TIC/doc. 2144/11 rev. 5
List of Participants:	CCP.I-TIC/doc. 2045/10 rev. 1
Final Report for the Meeting	CCP.I-TIC/doc. 2293/10 rev.1

¹⁷ CCP.I-TIC/doc. 2273/11