

The Legacy of Effective Security Planning: Tourists Destinations and Major Events



Hemispheric Workshop on the Security of Major Events and Tourist Destinations

4-6 July 2023
Bogota, Colombia

Presented By:
Mr. Callixtus Joseph
Regional Crime and Security Strategy Coordinator
CARICOM IMPACS

CARICOM MEMBER STATES AND ASSOCIATE MEMBERS



15 Member States;
5 Associate Members

Combined
population: >18
million

Total land space:
462, 472 sq km

Member States



Antigua and Barbuda

Bahamas

Barbados

Belize



Dominica

Grenada

Guyana

Haiti



Jamaica

Montserrat

Saint Lucia

St Kitts and Nevis



St Vincent and the Grenadines

Suriname

Trinidad and Tobago

Associate Members



Anguilla

Bermuda

British Virgin Islands

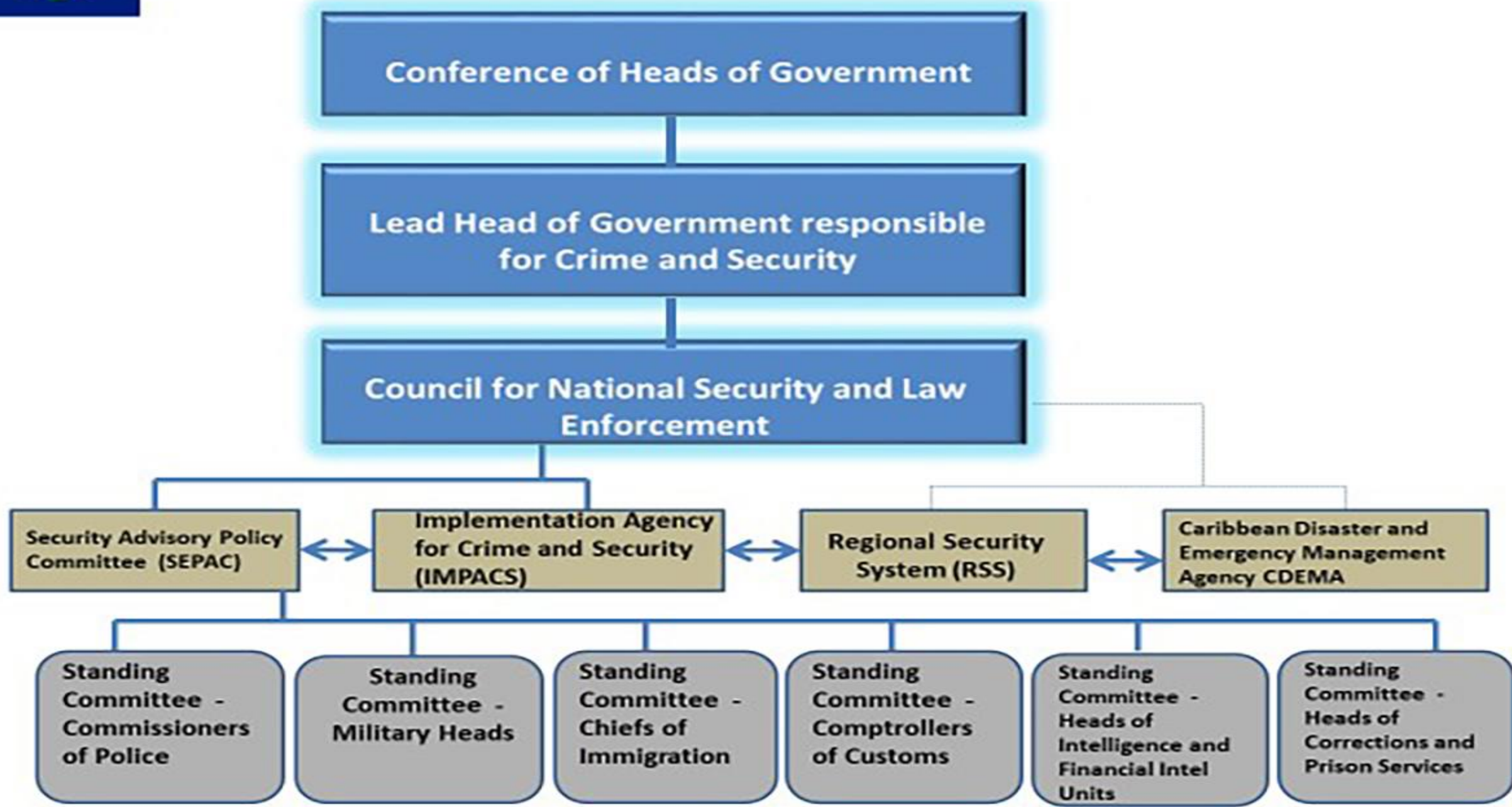
Cayman Islands



Turks and Caicos Islands



CARICOM Framework for the management of Crime and Security





ICC Cricket World Cup **WEST INDIES 2007**

- CWC 2007
 - | 16 teams | 51 matches
 - | 8 Venues

Multi Layered Security
Platform

Regional | International
Databases

INTERPOL MIND/FIND
SLTD | Nominal
Over 500,000 Searches

5th Summit of the Americas 2009

This high-level summit meeting was organized by a number of multilateral bodies;

- Brought together leaders from North America, Central America, the Caribbean and South America.

Main Objectives

- Foster discussions on a variety of issues affecting the western hemisphere.
- Theme:
"Securing Our Citizens' Future by Promoting Human Prosperity, Energy Security and Environmental Sustainability."





Accreditation
Services |
Support

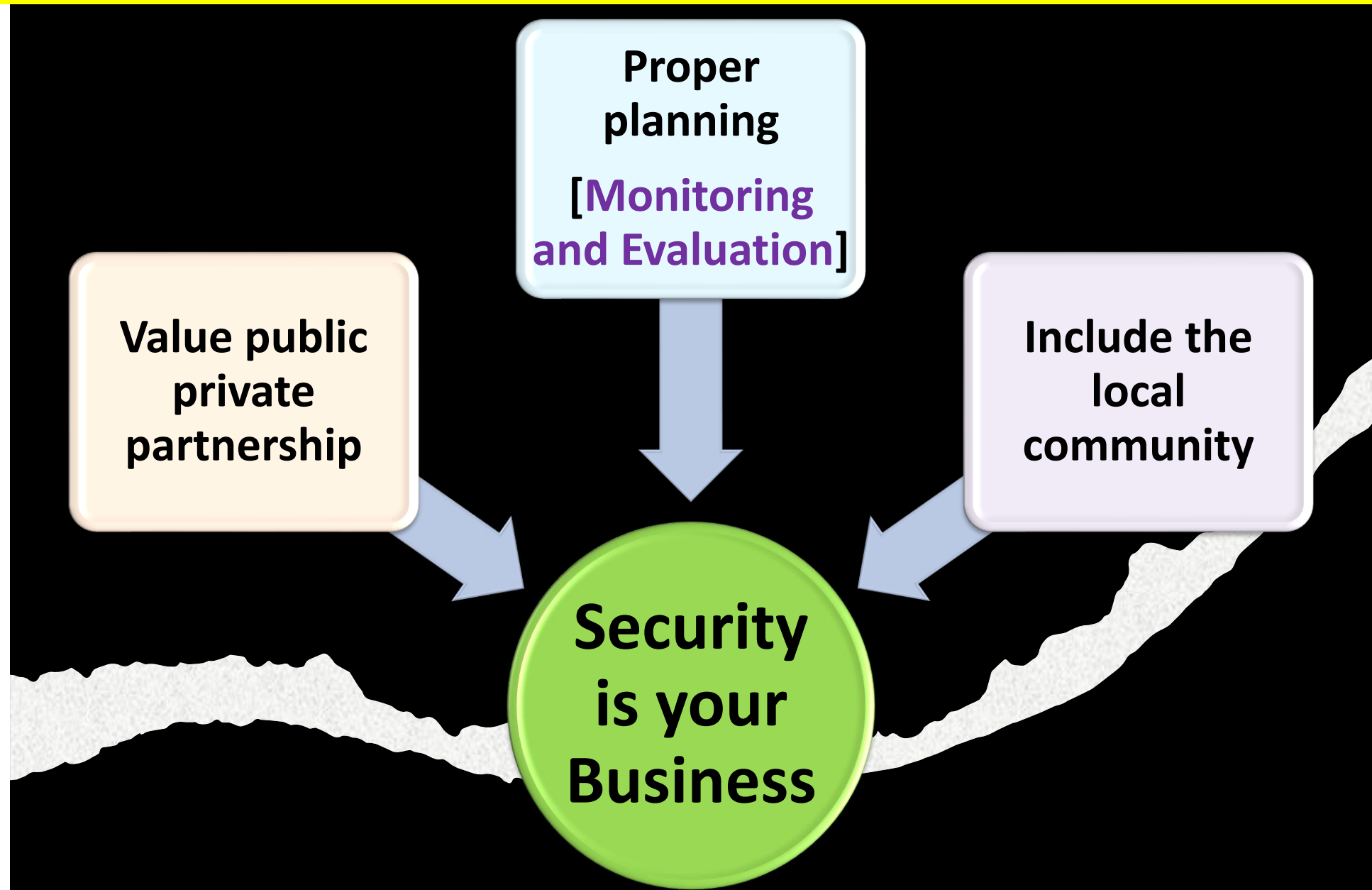
- Government of The Bahamas
 - **Humanitarian Services Initiative (HSI) Post Hurricane Dorian**
 - 2019 – Present

Tourism is a Key Driver of Sustainable Economic Growth

Security is a Fundamental Part of a Major Event

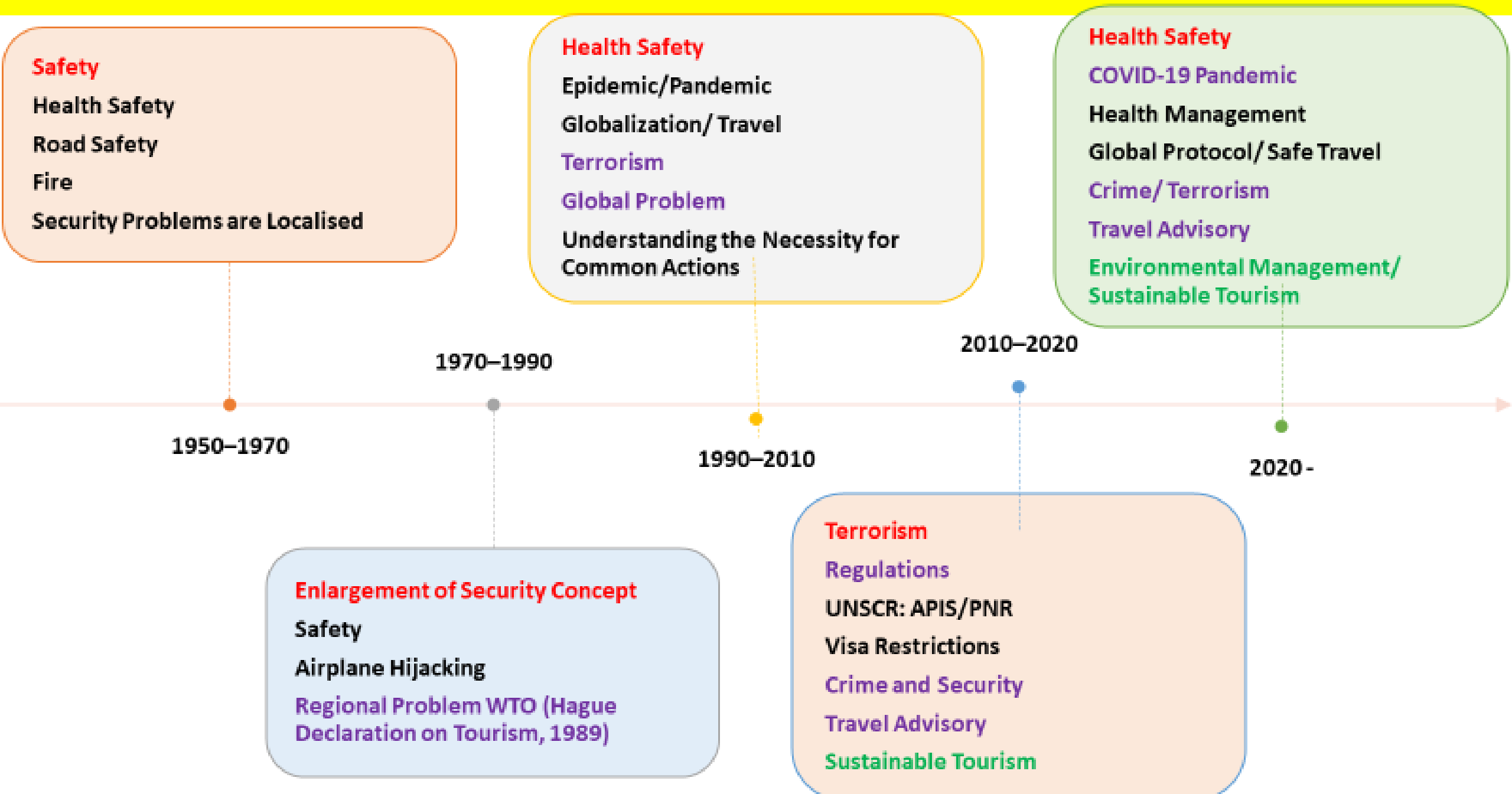


SAFETY AND SECURITY IN MAJOR EVENTS AND TOURISM





EVOLUTION OF SAFETY AND SECURITY IN THE TOURISM INDUSTRY



Emerging Issues To Consider



Disrespect of the minority rights; ethnic and religion

Violations of human rights (LBGTI)

Influencers, social media, content management

Airbnb and Cruise

Environment threats (Climate Change)

Other Issues

Image

Media

VIP

Digital currencies

Accommodation

Attractions

Specific Measures to Improve Levels of Safety and Security



Image

Information
management

Crisis
communication

Negative media

Travel advisory

LEADERSHIP



International

Outbound tour operators overseas

Specialist tour operators

Overseas travel agencies

International hotel chains

Airlines

Cruise lines

National

Inbound tour operators & ground handlers

National travel agencies

National hotel chains

Coaches

Local

Guest-houses & small hotels

Local travel

Locally-owned hotels

Bars & Restaurants

Local retail businesses & service providers

STANDARDS

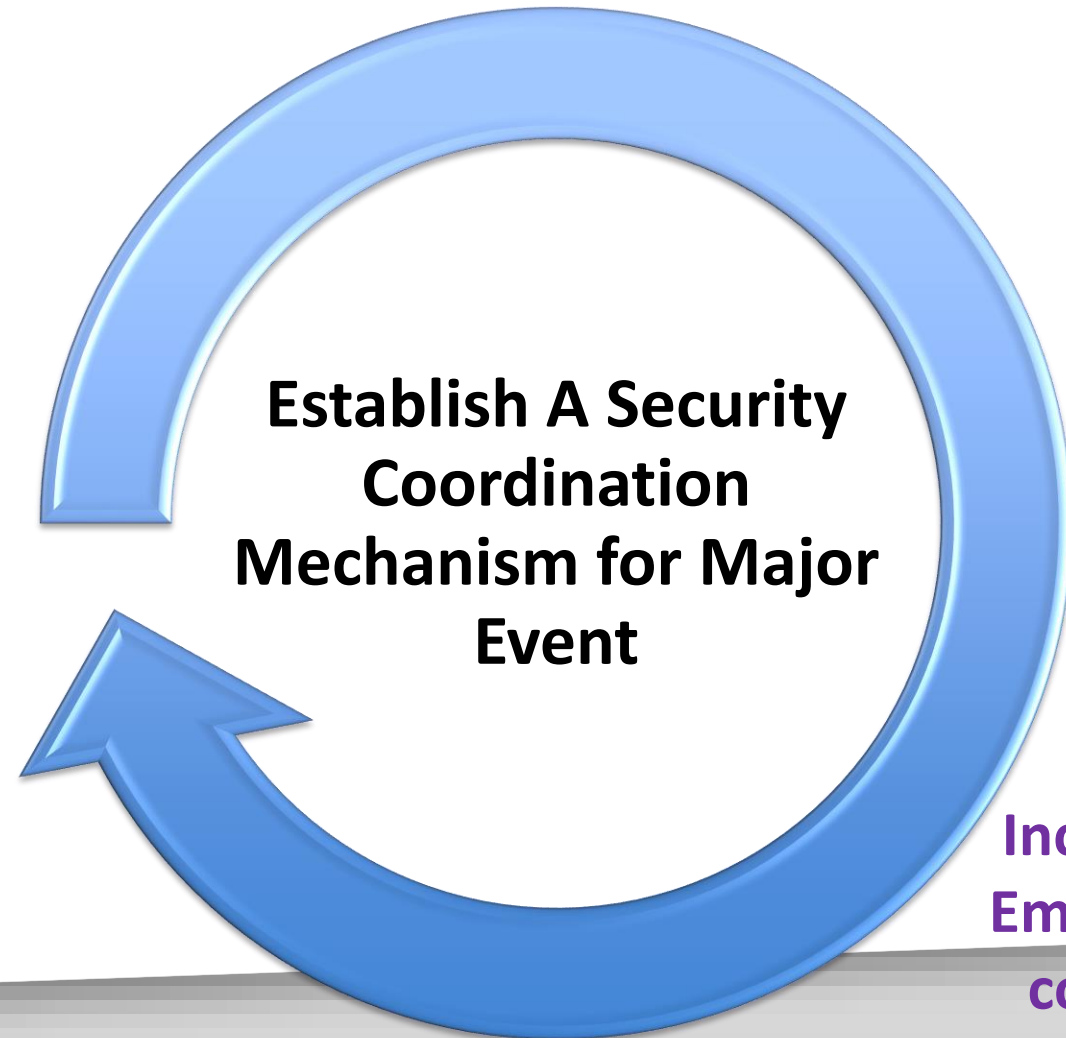


KEY RECOMMENDATIONS FOR ENHANCING THE SAFETY AND SECURITY OF THE TOURISM INDUSTRY

**Enhance
Prevention
and
Resilience**

CICTE – OAS (2020)

KEY RECOMMENDATIONS FOR ENHANCING THE SAFETY AND SECURITY OF MAJOR EVENTS



**Include representatives from the
Embassies or Consulates of those
countries where the majority of
tourists originate**

EVENT	Carnival					
OBJECTIVE	To ensure a safe, secure and enjoyable carnival					
	Venue Security Sub Committee	Hotel Security Sub Committee	Health/Bio Security Sub Committee	Public Private Partnership Committee	Event Officials and VIP Sub Committee	Accreditation Sub Committee
PRE-EVENT						
EVENT						
POST EVENT						

MAJOR EVENT SECURITY PLAN

**Develop a National [major event]
Security Plan**

Capacity Building

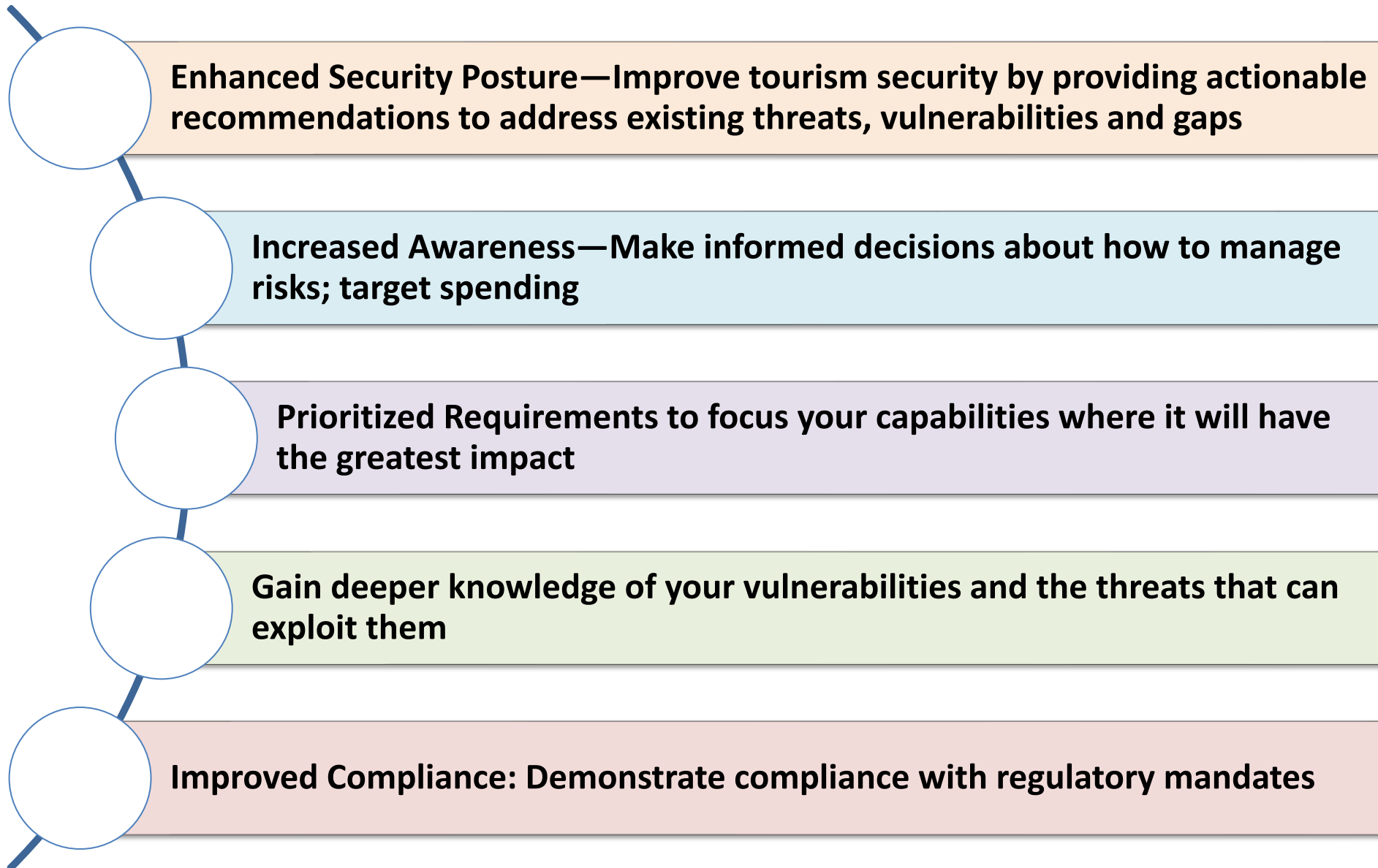
Standards

**Stakeholder
Engagement**

**Roles and
Responsibility**

**Monitor and
Evaluation**

RISK & THREAT ASSESSMENT



NATIONAL MAJOR EVENT SECURITY PLAN



Tailored Approach

**Facilitating
Cooperation,
Coordination,
Good
Practices
Information
Sharing and
Intelligence**

**Strengthening
Partnerships
and Building
Strategic
Alliances**

**Garnering
Political
Support and
Momentum**

**Ensuring
Proper
Prioritization**

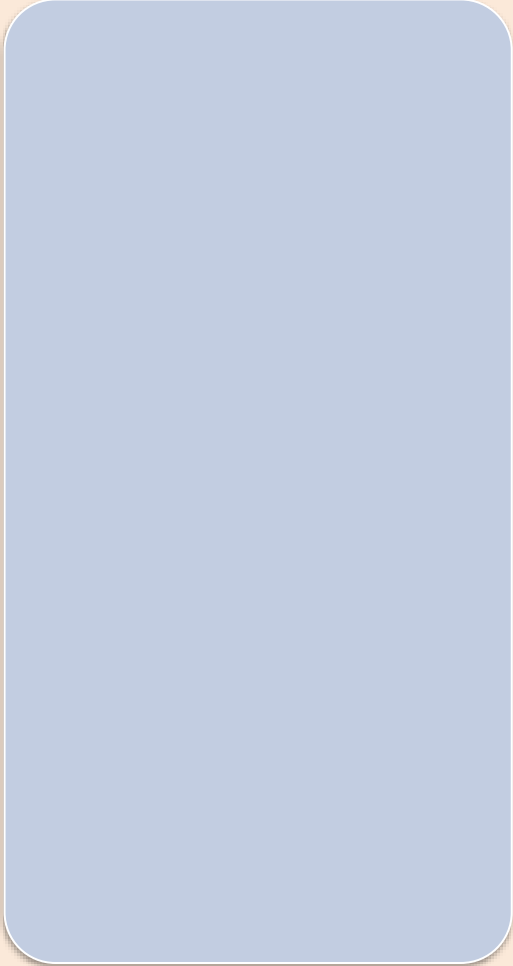
Work with
Regional and
International
Agencies

Invest in new
technologies,
systems and
solutions

Public/Private
Partnership



TRAINING



Training stakeholders at all levels (hotel managers, shopkeepers, taxi drivers).

VISITORS SAFETY AND SECURITY ISSUES

Visitors creates a number of challenges



Visitors may put social cohesion at risk and tourism can generate more insecurity



Visitors can themselves cause trouble

CRIME ACTIONS INVOLVING VISITORS



Domestic Against Visitor

Visitor Against Domestic

Visitor Against Visitor

PROMOTING COHESION

Favor peaceful coexistence with local residents

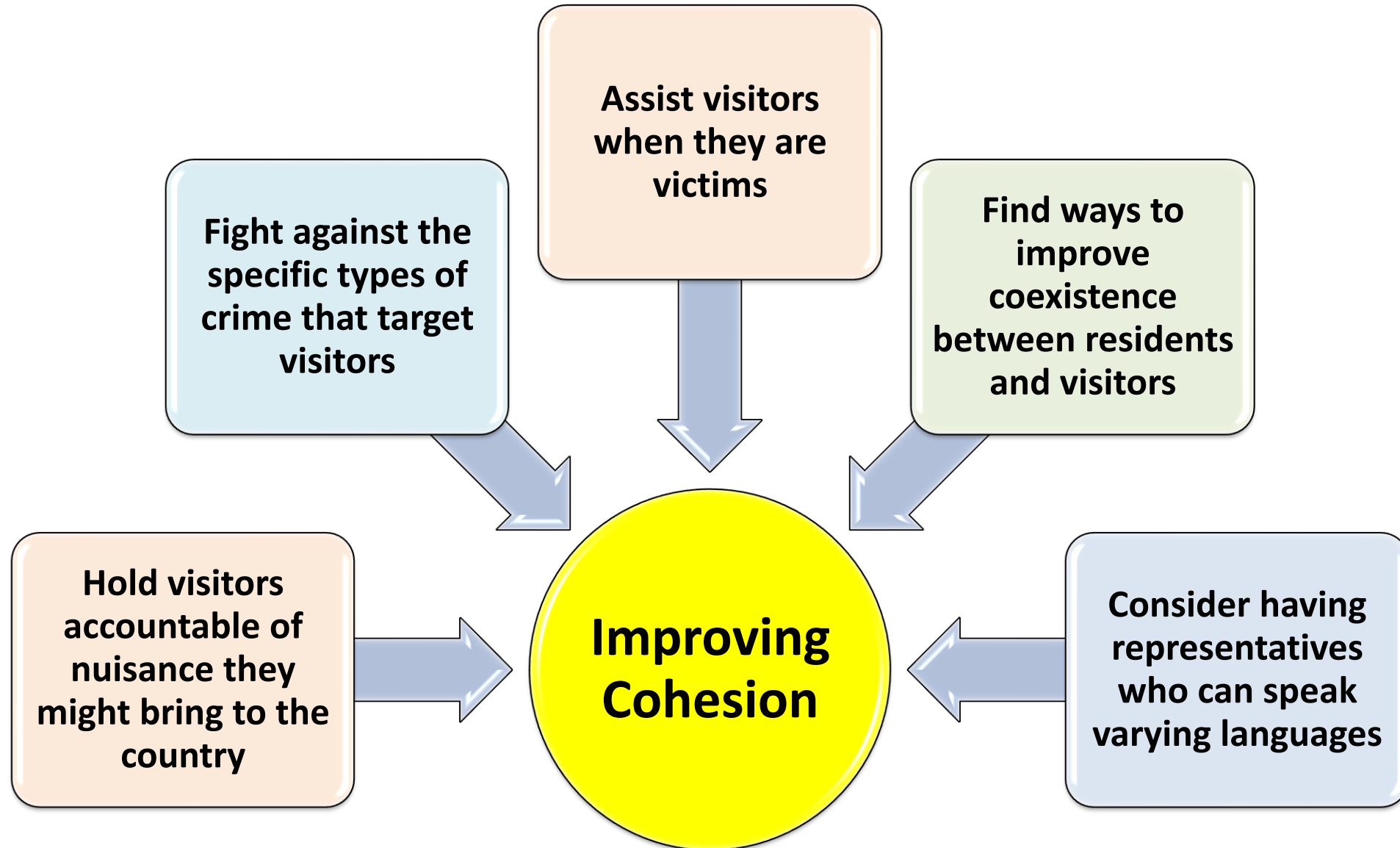
Visitors are temporary citizens in a country

- *'Their rights and duties are therefore similar to those of residents'*

The visitor must be informed of local rules and regulations in order to avoid committing criminal behavior or misconduct

The country's image must be taken into account when implementing a major event security strategy.

KEY RECOMMENDATIONS



ENHANCING THE SAFETY AND SECURITY

Prevent Crime Through Environmental Design

Natural
surveillance

Natural access
control

Territorial
Reinforcement

Maintenance

ENVIRONMENT MATTERS

CICTE –
OAS (2020)

What experience do you want to present to Visitors?



Security?

War?

KEY RECOMMENDATIONS FOR ENHANCING THE SAFETY AND SECURITY OF THE TOURISM INDUSTRY

Encouraging hotels to adopt practices that will reduce guest victimization.

- . Electronic room locks**
- . Safety deposit boxes,**
- . Surveillance cameras**
- . Security officers**
- . Safety tips on website or in-house cable TV channel.**

POLICY RECOMMENDATIONS

Signing of a Charter between hotel association and the police

- Pledging to tighten security in their premises and to update staff training
- Require the hotels to each submit a detailed plan to the police at the start of each year, describing how they intend to combat and prevent crime in their respective premises

Assist hotels in their regular evaluation of their security systems using a comprehensive audit checklist

- To ensure and maintain high standards and to make recommendations to the hotels for their improvement

SERVICES OFFERED TO MEMBER STATES

**Information and
Intelligence Sharing**

**Due Diligence & Security
Screening**

**Watch-listing | Data
Analysis**

**Data Warehousing |
Data Mining**

**Risk Assessments &
Security Threats**

**Accreditation Services &
Support for Political
Summits | Major Events**

**Capacity Development
and Training**

Advisory

**Policy and Strategy
Development**

**Regional
Intelligence
Fusion Centre**

**Intelligence
Products**

**Threat
Assessments**

**Threat Alerts
and Warnings
-**

**Intelligence
Sharing**

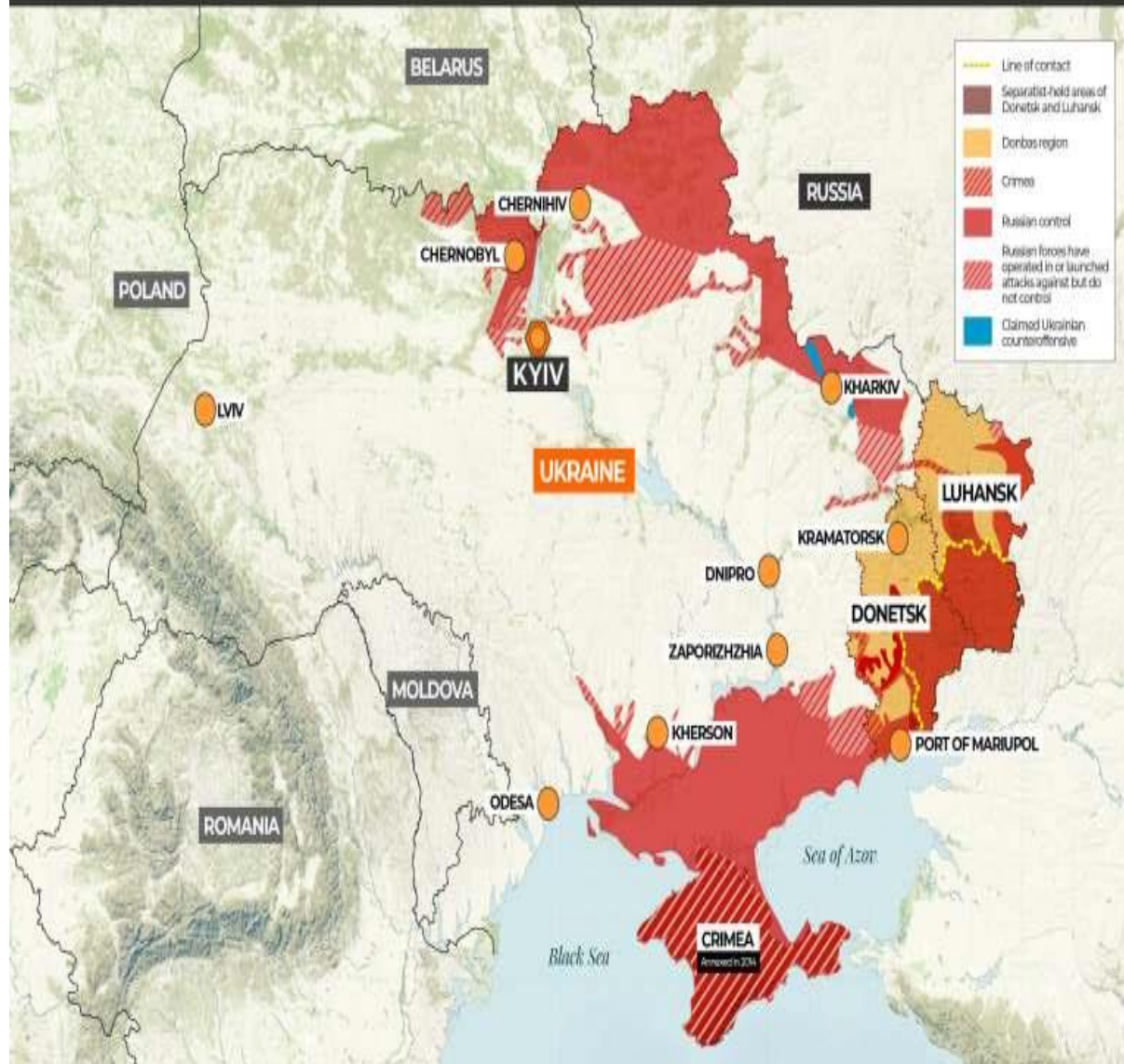
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Bulletins

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