

PERMANENT COUNCIL OF THE  
ORGANIZATION OF AMERICAN STATES  
COMMITTEE ON JURIDICAL AND POLITICAL AFFAIRS

OEA/Ser.G  
CP/CAJP/INF.1096/24  
14 February 2024  
Original: Spanish/English

**INFORMATIVE BULLETIN**

COURSE ON DIGITAL DIPLOMACY: THE ROLE OF EMERGING TECHNOLOGIES  
IN STRENGTHENING DEMOCRACY

[February 15, 2024]

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### COURSE ON DIGITAL DIPLOMACY: THE ROLE OF EMERGING TECHNOLOGIES IN STRENGTHENING DEMOCRACY

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#### GENERAL INFORMATION

Date: February 15, 2024  
Hour: 10:00 a.m. to 1:00 p.m.  
Venue: Rubén Darío Room, GSB/OAS Building 1889 F St. NW  
Live Streaming: **This event will be webcast live on OAS YouTube channel:**  
[https://www.oas.org/en/media\\_center/webcast\\_schedule.asp](https://www.oas.org/en/media_center/webcast_schedule.asp)  
Languages: English, French, Portuguese, and Spanish

#### About the Q & A Session:

- At the end of each section of the agenda, a Questions and Answers (Q/A) session will be held with the presenters.
- Participants attending in person may request the floor to participate.
- Participants connected via the live webcast may submit their questions to the presenters through an email address provided during the course.
- To submit your questions, please follow this format:
  - o Your name, country, and institution.
  - o To which presenter are you directing the question.
  - o Question.
- Email to submit your questions to the presenters: [nramirez@oas.org](mailto:nramirez@oas.org)

#### About the Mentimeter Session:

- To foster an interactive learning environment, both, onsite and virtual participants, will have the chance to engage in the exchange using the Mentimeter online tool. Please refer to the instructions provided in the annex of this document for further details.

#### Useful Links:

- Link to the course **agenda**:  
[http://scm.oas.org/doc\\_public/ENGLISH/HIST\\_24/CP49147E07.docx](http://scm.oas.org/doc_public/ENGLISH/HIST_24/CP49147E07.docx)
- Link to presenters' **biographies**:  
[http://scm.oas.org/doc\\_public/ENGLISH/HIST\\_24/CP49148E03.docx](http://scm.oas.org/doc_public/ENGLISH/HIST_24/CP49148E03.docx)

#### General Information:

- Delegates from Permanent Missions to the OAS and other registered participants will receive the final report of the course via email at a later date. The report will include the course materials, including presentations, videos, and other resources.

## **ANNEXES**

### **I. Mentimeter Instructive**

#### **What is Mentimeter and what is it used for?**

Mentimeter is an interactive presentation tool that enables users to participate in surveys, quizzes, and other activities in real-time using their mobile devices or computers. It is ideal for meetings, conferences, training sessions, and any other event where active and open participation from the audience is desired. With Mentimeter, participants' responses are submitted anonymously, facilitating a more open interaction.

#### **How to Participate in a Mentimeter Activity**

##### **1. Login to Mentimeter**

The moderator will project onto the live webcast screen the Mentimeter presentation with instructions and activity questions. Have your device ready. Once it's displayed on the screen, you'll have two options to join:

1. You can join via [www.menti.com](http://www.menti.com) from your mobile device or computer, without the need to download any application or create an account.
2. The moderator will display a QR code on the screen that you can scan with your device or computer.

If you're connecting from your computer and do not scan the QR code, enter the code 5506 5032 and click "Submit." This code will also be provided to you by the presenter during the activity.

##### **2. Interacting with Questions**

Once you enter the presentation containing the questions, follow the instructions and wait for the moderator to activate the questions. The moderator will enable the questions one by one. You will have time to respond to each question.

Answer the questions that appear on your screen. There will be questions with open-ended responses. You can submit as many answers as you deem necessary for each question, but only during the time that the moderator has the question displayed, in real-time.

Submit your responses following the on-screen instructions. You will be able to view the results in real-time by observing responses from other participants. As the presenter updates the questions on the screen, the corresponding response option will be enabled on your device.

##### **3. Tips for Better Participation**

Keep your device connected to the Internet during the Mentimeter presentation.

Participate honestly and respectfully, keeping in mind that all answers are valid. The audience will be able to see the variety of answers that participants leave.

If you have problems submitting your answers, please check your Internet connection or wait for the presenter to fix any technical problems.

## II. AGENDA

### **10:00 – 10:15 Inauguration**

- Remarks by the Chair of the Committee on Juridical and Political Affairs, Ambassador Sebastián Kraljevich, Permanent Representative of Chile to the OAS
- Remarks by María Fernanda Trigo, Director of the Department for Effective Public Management, Secretariat for Hemispheric Affairs of the OAS

### **10:15 – 11:45 Introduction to Digital Diplomacy**

#### **10:15 – 10:55 Manuel Muñiz, International Dean, School of Political Science, Economics and Global Affairs, IE University (25 minutes/virtual participant)**

- Terms, concepts, and tools
- Impact of emerging technologies on diplomacy.

*Q & A* (15 minutes)

#### Motivating Questions:

- Do Foreign Ministries have a policy regarding the use of technologies?
- Do Foreign Ministries have guidelines or manuals for training foreign service personnel in multilateral or bilateral negotiations for the government's agenda on digital transformation or emerging technologies?

#### **10:55 - 11:35 Nele Leosk, Ambassador at-large for Digital Affairs, Ministry of Foreign Affairs of Estonia (25 minutes/virtual participant)**

*Q & A* (15 minutes)

#### Motivating Questions:

- Can other countries make use of the technology used by Estonia for digital governance?
- What conditions have contributed to the success of digital transformation?

### **11:35 – 11:45 Mentimeter**

- List the most used technologies by the Ministry of Foreign Affairs of your country.
- What are the challenges for the use of emerging technologies by Foreign Ministries?

- Which procedures and services of Foreign Ministries should be accessible to citizens digitally?
- What are the challenges for the advancement of digital governance in your country?

**11:45 – 12:45 How do Emerging Technologies impact democracy?**

- Alexandra Reeve Givens, President, and CEO of the Center for Democracy & Technology
- Sidney Leclercq, Senior Program Officer, Democratic and Inclusive Governance, International Development Research Centre, IDRC (virtual participant)
- Elaine Ford, Founding Director of Digital Democracy (virtual participant)
- Alberto Fernández Gibaja, Program Leader, Democracy and Digitalization, International Institute for Democracy and Electoral Assistance (IDEA) (virtual participant)

*Q & A*

Motivating Questions:

- How do emerging technologies threaten democracy in your country?
- What areas of digital transformation require greater advancement in your country?
- How do you view the role of girls and women in promoting technologies for strengthening democratic values?

**12:45 - 13:00 Conclusions**

- Presentation of Mentimeter results and insights, by Mike Mora, Specialist from the Department for Effective Public Management.
- Closing remarks by María Fernanda Trigo, Director of the Department for Effective Public Management.